

## QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT

### Quality Indicator Surveyor Manual

<http://www.aging.ks.gov/Manuals/QISManual.htm>

### QIS CRITICAL ELEMENT (CE) and RESIDENTS for whom the CE is APPLICABLE

#### **Activity (CMS-20065 – Activities)**

- Resident or family express concern with activity participation
- Resident who spends little or no time in activities

#### **Activities of Daily Living (ADL) and/or Range of Motion (ROM) Status (CMS-20066 - ADL-ROM)**

- Resident who is unable to carry out activities of ADLs and Positioning
- Resident who has the potential for decline in positioning, ADLs or ROM
- Resident who needs assistance to maintain or improve positioning, ADLs or ROM abilities

#### **Behavioral and Emotional Status (CMS-20067 - Behavioral / Emotional)**

- Resident exhibiting physically or verbally abusive behavior
- Resident exhibiting socially inappropriate or disruptive behaviors, including resistance to care
- Resident with psychosocial adjustment difficulties after admission
- Resident with symptoms of depression
- Resident with presence of delirium

#### **Urinary Incontinence, Urinary Catheter, Urinary Tract Infection**

##### **(CMS-20068 - Bowel / Bladder / Catheter)**

- Resident with Urinary incontinence
- Resident who requires care and services for the restoration or maintenance of bladder function
- Resident with a symptomatic UTI
- Resident with an indwelling catheter

#### **Communication and Sensory Problems (Includes Hearing and Vision)**

##### **(CMS-20069 - Communication / Sensory Problems)**

- Resident with communication difficulty
- Resident with sensory problems (vision and/or hearing)

### **Dental Status and Services (CMS-20070 – Dental)**

- Resident with oral/dental problems such as broken, carious or loose teeth; inflamed gums; mouth sores or mouth pain
- Resident with denture problems
- Resident with chewing problems

### **Dialysis Treatments (CMS-20071 – Dialysis)**

- Resident receiving hemodialysis
- Resident receiving peritoneal dialysis

### **Hospice and/or Palliative Care (CMS-20073 – Hospice)**

- Resident receiving hospice care
- Resident receiving palliative care

### **Hospitalization or Death (CMS-20074 - Hospital / Death)**

- Resident who was hospitalized other than for elective surgery
- Resident who died but was not receiving terminal care or hospice

### **Pain Recognition and Management (CMS-20076 - Pain Management)**

- Resident who states he/she has pain or discomfort,
- Resident who displays possible indicators of pain that cannot be readily attributed to another cause
- Resident who has a disease or condition or who receives treatments that cause or can reasonably be anticipated to cause pain
- Resident whose assessment indicates that he/she experiences pain
- Resident who receives or has orders for treatment for pain
- Resident who elected a hospice benefit for pain management

### **Physical Restraints (CMS-20077 - Physical Restraints)**

- Resident for whom physical restraints are used

### **Pressure Ulcers (CMS-20078 - Pressure Ulcers)**

- Resident who has a pressure ulcer
- Resident who is at risk for pressure Ulcer

### **Psychoactive Medications (CMS-20079 - Psychoactive Medications)**

- Resident receiving antipsychotic medications without an indication for use
- Resident receiving long-acting benzodiazepines
- Resident receiving anxiolytics
- Resident receiving hypnotics

### **Rehabilitation and Community Discharge (CMS-20080 - Rehabilitation and Community Discharge)**

- Resident who was admitted for rehabilitation, received PT, OT or ST services but was not discharged back to the community (may have been discharged to another long-term care facility/skilled nursing facility)

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## QIS CRITICAL ELEMENT and APPLICABLE RESIDENTS

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- Resident whose most recent MDS (5 and 14 day comparison) assessments indicate the resident received PT or OT but did not improve in transferring ability

### **Ventilator-Dependent (CMS-20081 - Ventilator - Dependent Residents)**

- Resident who is ventilator dependent

### **Preadmission Screening and Resident Review (CMS-20090- PASRR)**

- Resident receiving necessary specialized rehabilitative services, specialized services for MI or MR or mental health rehabilitative services for MI and MR

### **Hydration Status (CMS-20092 – Hydration)**

- Resident with potential for hydration issues, such as not being able to reach, pour, and drink without assistance
- Resident with hydration issues, such as not being able to reach, pour, and drink without assistance

### **Tube Feeding Status (CMS-20093 - Tube Feeding)**

- Resident with potential for naso-gastric/gastrostomy tube
- Resident who has a naso-gastric/gastrostomy tube

### **General (CMS-20072 – General)**

- Resident with condition(s) not included in other CEs