2016/Q1 AuthentiCare® Kansas Release Notes

Release Date :	April 14th, 2016
Release Time :	8:00 PM CT – 4:00 AM CT
Release Duration :	8 Hours

Note: No IVR down time is expected; Web and Reports may be intermittently unavailable. No extended database outage is expected, however; users may experience difficulties using the AuthentiCare website and reports as database components are updated. Web users should be advised to finish their web-related work, and run any reports prior to 8:00 p.m. CT on April 14th, 2016. The IVR will continue to function normally during the install and will not be turned off.

Item No.	Summary	Benefit
1.	**Mobile – Login restriction for invalid workers** A worker is considered invalid if the SSN is missing or if SSN is '999999999' and the Work Visa Number is missing. If a worker is invalid, they will not be able to login to the AuthentiCare Android mobile application.	• Modified Functionality
2.	**IVR – Incorrect hours playing on Check-Out** Option #4 has been added to the Kansas IVR Main Menu and Check-Out menu to play the worker hours for the current day. Note: This was installed on March 31st, 2016.	• Bug Fix
3.	**Reports – Master Worker Report** Resolved issue where Master Worker Hours report is running slow in the production environment and failing for provider with large number of workers. Note: This was installed on March 10th, 2016.	• Bug Fix
4.	**Services – Sleep Cycle Name Changes** CMS name change for all Sleep Cycle Support services to Enhanced Care Services. Note: This was installed on March 10th, 2016.	• Modified Functionality
5.	**Services – Rate Changes** CMS change to the service rate for IDD Overnight Respite and MF IDD Overnight Respite. New rate is $78.30. Note: This was installed on March 10th, 2016.	• Modified Functionality

6.	**Auditing** The background Spider Agent process will only write an audit or exception record if a claim has been updated.	• Performance Improvement
7.	**Mobile – Visits Page** The Android mobile applications were crashing on the Visits page when accessing an appointment with a service that is not mobile enabled. Code was modified to not pull schedules if the service is not mobile enabled.	• Bug Fix
8.	**Mobile – Change to background service for queued transactions from Limited Service Zone (LSZ)** Added a delay between submitting all Check-In Claims and all Check-Out claims to the database for processing. Resolves issue where on occasion the Check-In and Check-Out claims were not matching up.	• Performance Improvement • Bug Fix
9.	**Mobile – Check-out on Visits page** Android - Code was modified to check-out a visit from the Visits page when the user in a Limited Service Zone.	• Bug fix
10.	**Mobile – Summary of Service Hours** Android – User will not have to log in again due to app crash when tapped on the 'Summary of Service Hours' in a Limited Service Zone.	• Bug fix
11.	**Mobile – Stored Check-Ins and Check-Outs (Android)** Stored Check-Ins and Check-Outs on the phone at 2 AM do not disappear and can get pushed to the database the next day. (Feature to not lose claims if user forgets to connect to data at the end of the day.)	• Functionality Improvement
12.	**Mobile – Stored Check-Ins and Check-Outs (Android)** Stored Check-Ins and Check-Outs match up more reliably in push to database (addresses cases where processing the visit occasionally generates two claims).	• Functionality Improvement

13.	**Mobile – Check-Ins and Check-Outs (Android)** User warning message on Check-In and Check-Out if the user is not in a location with a good GPS fix. Encourages users to move somewhere else and try again.	• Functionality Improvement
14.	**Mobile – Check-Ins and Check-Outs (Android)** Captured GPS coordinates from Check-In and Check-Out are displayed to the Mobile user.	• Functionality Improvement
15.	**Mobile – Login Page (Android)** Logging feature that was causing stack overflow crashes on low end phones has been removed.	• Bug Fix
16.	**Mobile – Login Page (Android)** User password changes on the mobile device take effect immediately (old password no longer needs to be used the rest of the day).	• Bug Fix
17.	**Mobile – Login Page (Android)** At install, user must accept license agreement. This is in preparation for app being placed into the Play Store.	• User Interface Update