

Explore Your Options

A Kansas Guide to Information and In-Home Services



East Central Kansas Area Agency on Aging Directory of Services

Explore Your Options:

Fall 2014 - 20th Edition



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This publication is also available at www.kdads.ks.gov

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Introduction

Welcome to the 20th Edition of Explore Your Options. This book will help you through the maze of services available to Kansas seniors and those with disabilities. It is designed to help you take an active role in making decisions that affect your health care and living situation. Even if you are faced with a serious illness or disabling disease, knowing that you have options to help you maintain your independence and stay at home can be a great comfort. The purpose of this book is to let you know about possible services in your community that you can use to find solutions that meet your special needs.

Part One will provide you with a better understanding of the kind of agencies and services that can help you stay at home.

Part Two will discuss housing and long term care options. This will be of interest if you are considering moving or if you have been residing in a nursing home and are planning to return to your home.

Part Three includes maps and lists of various agencies and organizations that may be able to provide more information.

Part Four will allow you to find information about what particular services are available in your county. For various reasons, a service may be available but not listed. We encourage you to call the Aging and Disability Resource Center at 1-855-200-2372 for more information. Staff will provide you with current information about services in your county and connect you with the right people to discuss those services.

It is our hope that this guide will be a useful tool as you build solutions that may help you remain at home longer.

Visit our web site at www.kdads.ks.gov

It is linked to many other resources that will help you explore your options.

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Is there anyone to help me figure out what I need?

Sometimes it's easier to put a jigsaw puzzle together than to figure out how to find affordable services that will come to your home and assist you with those necessary tasks that have become increasingly difficult to manage by yourself. When you call the Aging and Disability Resource Center (ADRC), you can talk to an information and assistance professional or an options counselor who can help you figure out what you need and how to find the right services. If needed, there may also be people who can visit you in your home to talk things over.

Case managers are people who can help when you are puzzled by multiple problems that make staying at home seem too difficult. If you are thinking about moving to a nursing home, a case manager can discuss your options and possible solutions. A case manager will help you start services and check back regularly, if necessary, to see that things are working out for you.

Sometimes case managers use other names such as "care managers" or "care coordinators," but the service should be the same. To find a case manager, call the Aging and Disability Resource Center, a Resource Center for Independent Living (for people under age 60), or a private agency of your choice. Private agencies may charge from \$50 to \$150 per hour.

Are you hiring help at home?

Once you've decided what services you need, the next step is to choose whom you want to provide those services. This can be a scary time, because you may feel vulnerable to the strangers coming to help you. "Will I be safe?" or "Will they take advantage of me?" may be questions you are asking yourself.

If you are working with a case management entity, she or he may be able to assist you in locating quality people to come into your home. But whether you are hiring your own helpers or working with a case manager, there are some questions you can ask and steps you can take to make sure that you know what to expect and are satisfied with the quality of people scheduled to help you.

When hiring helpers at home, ask or do the following BEFORE they enter your home:

- Ask the agency for references (people who know about the agency and the kind and quality of work it does), and check them out. Ask questions like:
- Does the agency have extra insurance on its employees to cover theft and/or breakage?
- Is it a member of the Better Business Bureau or the Chamber of Commerce?

If so, has anyone lodged a complaint about the agency or one of its employees?

If you are not satisfied with the answers to any of these questions, look for another agency.

Ask for references on each employee and check them out. This is especially important if you are hiring someone who is not from a known agency.

Interview the worker. If possible have a family member or friend with you the first time you meet the worker or during any interviews you have. Remember, you will likely feel more comfortable if someone you trust is there as you get to know your new helper. There are many books and articles with questions on how to interview or professional staff that can provide assistance.

Ask about the training and supervision of the people you are hiring. Some questions may be:

- Is the worker trained to do the kind of work you need done? By whom?
- What kind of supervision do they receive? (should it be under a nurse or social worker)?
- What task is each worker allowed by law to perform? You should not ask workers to jeopardize their jobs by asking them to do things that they are not allowed or trained to do.

Ask how payment arrangements are made (if possible, **NEVER** pay cash):

- Will you be billed **AFTER** the services are provided or do you pay **BEFORE** you get them?
- What if you are not satisfied or the worker doesn't show up? Do you get a credit? How do you get another worker?
- What kind of receipt is provided for services? When you have hired someone to shop for you, insist that they provide you with receipts for purchases they've made for you.
- Will you have to sign or initial a timesheet? Will staff have to use your telephone for verification of their arrival and departure?
- Do not give a worker access to your checking account, credit cards or Social Security number.

For the first few times, ask for identification **BEFORE** letting the person into your home. Read their card, badge, etc., and make sure this is who you are expecting. If not, contact the agency before opening your door.

Ask for and expect regular contact with the helper's supervisor. Make sure you can reach the supervisor whenever there is a problem or concern about the worker.

Remove temptation. Once you have hired someone to help you, take a look around your home.

- Do you have valuable jewelry that will be noticed by the worker? If so, put it in a safe deposit box or other secure location.
- Do you have a lot of cash on hand? It is never safe to have money tucked away in a drawer. Put it in the bank.
- Do you have your blank checks and bank statements sitting on a desk in plain view? Again, put them away. Purchasing a small locking file cabinet for such items can remove a lot of temptation for others.
- Do you have valuable or fragile family heirlooms? Now may be the time to give those items to whomever you have selected to receive them after you are gone. You can still have the pleasure of seeing these items when you visit their home without the worry of accidental breakage.

Remember that you are the customer and have the right to expect courteous, respectful help from people who are on time and work hard. This is true regardless of the funding source used to pay for the services. As helpers, they have the right to expect prompt payment for service (usually to their agency) and be treated with respect.

If you do your homework, you will likely find terrific people who will help make the changes in your life easier to handle... and you may also make some wonderful new friends.

What are your responsibilities in hiring help at home? Should you pay federal or state employment taxes for a household worker?

An IRS publication dealing with this subject, “Handbook for Employers,” is available by calling **800-870-3676** and requesting Publication Number 926 or access the web at www.irs.gov

There are two basic things you must decide:

- Is the person “your” employee, or is he or she working for you on a contract basis?
- Did you pay this person less than \$1,900 in 2014? This amount may go up slightly each year.

Employees could include babysitters, caretakers, health aides, housekeepers, maids, nannies, private nurses, cleaning people, yard workers, and other similar domestic workers. The worker is your employee if you control not only what work is done, but how it is done. Usually you will provide the tools and equipment your employee uses. If the worker controls how the work is done, the worker is not your employee but is self-employed. A self-employed worker usually provides his or her tools and offers services to the general public. There are also rules about hiring people who are not citizens of this country.

How do you pay these taxes?

If the person is your employee, and you paid him or her more than \$1,900 in a year, you may need to withhold and pay Social Security and Medicare taxes, pay federal unemployment tax, or you may need to do both. You do not need to withhold federal income tax from your household employee’s wages. If your employee asks you to withhold it, you can choose to do so. There are forms to be filled out and submitted to the IRS along with your payment.

This is a complicated issue. IRS does not accept ignorance of the law as an excuse. If you hire someone to work in your home regularly and pay him or her more than \$1,900, please investigate the tax consequences. More information is available on the web at www.irs.gov or you may choose to talk with a financial planner or tax preparer. You may also call the IRS at 800-829-1040 with your tax questions.

Part One: Services and Information that help you remain in your home

2-1-1

2-1-1 is an easy-to-remember telephone number that connects people with important community services and volunteer opportunities. United Way **2-1-1** will help callers find resources for basic human needs such as food banks, clothing closets, shelters, transportation, support for children, youth and families, physical and mental health resources and employment services.

2-1-1 is an easy way to get help or give help. One call gives people access to thousands of community resources. All **2-1-1** calls are confidential and free.

Adult Abuse

In Kansas vulnerable adults are persons 18 years of age or older who are alleged to be unable to protect their own interests, who are harmed or threatened with harm (financial, mental, physical) through action or inaction by themselves or others. This includes the elderly, physically disabled, mentally ill and developmentally disabled individuals.

Protective services for vulnerable adults living in their own homes are provided by the Department for Children and Families (DCF). Protective services for vulnerable adults living in a licensed residential home are provided by the Kansas Department for Aging and Disability Services (KDADS) for the purpose of preventing or alleviating abuse, neglect, exploitation or fiduciary abuse.

A report should be made when an adult is in a harmful situation or in danger of being harmed, unable to protect himself/herself, a specific incident or pattern of incidents suggests abuse, neglect, or financial abuse, or exploitation is occurring. A report should also be made when an adult is unable to provide for or obtain the services necessary to ensure their safety and well-being or to avoid physical or mental harm or illness. Specific information is needed in a report. Be sure to include the name of the person, their exact location, any information about the nature of the abuse, neglect, financial abuse or exploitation and specific names,

addresses and phone numbers of any caretakers, next of kin, witnesses or the alleged abuser.

Elderly Living at Home:

Call your local DCF office or 800-922-5330 (also for child abuse)

Institutional Abuse Hotline:

800-221-7973

Person Living in a Licensed Residential Home or Hospital

800-842-0078

Adult Day Care

Adult day care centers provide a variety of services, from health care to recreation. Centers are usually open during working hours and may stand alone or be located in senior centers, adult care homes, or religious organizations. Adult day care staff may monitor medications, provide hot meals and snacks, and social activities. Currently, adult day care centers are licensed by the Kansas Department for Aging and Disability Services. It is important to visit the center, talk with staff, and speak with other families who use the center to make sure that the center is able to meet your needs.

For more information, contact the Aging and Disability Resource Center, hospital, doctor, senior center, public health department, or look in the county specific Directory of Services under "Adult Day Care." A statewide listing of licensed Adult Day Care Providers is available online at www.kdads.ks.gov.

Aging and Disability Resource Connection (ADRC)

Aging and Disability Resource Centers are welcoming and accessible places where individuals can obtain information and assistance in locating home and community-based long-term care services and institutional care. ADRCs purpose is to streamline access to long-term support services and empower individuals to make informed choices about their care. ADRCs do this by providing consumers with information on their options for services, as well as assistance with application processes, eligibility determinations and follow-up as needed. In doing so, ADRCs help people conserve their personal resources, maintain self-sufficiency and delay or prevent the need for potentially expensive long-term institutional care.

ADRCs have strong partnerships with a wide variety of service providers and organizations to facilitate referrals to those organizations according to the customers' needs and choices. The Kansas Aging and Disability Resource Center has a public-access website at www.kdads.ks.gov with a statewide On-line Resource Database of services and a variety of other tools to provide information and assist consumers and family caregivers with their long-term care needs.

Services provided by ADRCs include:

- Options Counseling
- Person-Centered Transition support following hospitalization or nursing home stays.
- Functional eligibility assessments for HCBS waivers including physical disabilities, traumatic brain injury and frail elderly
- Follow-up to ensure customers' goals are being achieved and that needed services are being provided.

Call 1-855-200-2372 or see Map on Page 28 for the Aging and Disability Resource Center for your area.

Alzheimer's Disease and Related Dementia

Dementia is a general term for several diseases that cause changes in an individual's orientation, ability to remember, reasoning and judgment. Ability to learn, personality, language skills and a person's perception can also be affected. The losses caused by dementia interfere with a person's ability to function normally in personal, social and occupational activities.

Alzheimer's disease accounts for 60 to 80 percent of all dementia cases. It is an irreversible progressive brain disorder that occurs gradually and results in memory loss, behavior and personality changes and a decline in thinking abilities. It is the sixth leading cause of death among adults.

It is estimated over 5 million Americans suffer with the disease. The number of Americans with Alzheimer's and other dementias is increasing every year because of the steady growth in the older population. (*From the 2009 Alzheimer's Association - Alzheimer's Disease Facts and Figures Report*)

Individuals who are having dementia symptoms should discuss the signs with their family physician. The physician will order the appropriate tests or refer the individual to another physician, or to an Alzheimer's diagnostic center. An early and thorough diagnostic workup is important to rule out other diseases and conditions that can also cause dementia. The diagnostic process could include medical history, psychiatric evaluation, physical examination, neurological exam and laboratory tests.

The Alzheimer's Association Safe Return Program assists in the safe return of individuals with Alzheimer's or a related dementia who wander and become lost. It is a nationwide identification, support and registration program working at the community level. Contact the Alzheimer's Association for registration information.

Alzheimer's disease is a medical condition and not a psychological or emotional disorder. The more you, your family and friends learn about the disease, the more everyone will be able to support one another.

The Kansas Alzheimer's Association provides support groups, training for caregivers and health care professionals, video/book library for loan or purchase, publications, referrals, newsletters, diversity outreach and safe return registry.

Alzheimer's Association Chapters in Kansas

Heart of America Chapter
3846 W. 75th Street,
Prairie Village, KS 66208 913-831-3888 or
800-272-3900 www.alz.org/kansascity/index.asp

Heart of America Chapter
Northeast Kansas Regional Office
3625 SW 29th St., Ste 102
Topeka, KS 66614
785-271-1844 or 800-272-3900

Central and Western Kansas Chapter
1820 E. Douglas Avenue, Wichita, KS 67214
316-267-7333 or 800-272-3900
www.alz.org/centralandwesternkansas

The following organizations provide information and resources:

National Alzheimer's Association
225 N. Michigan Ave., Floor 17
Chicago, IL 60601
800-272-3900 24-hour care counselor
www.alz.org message boards/chat rooms at
www.alz.org/messageboards

Parkinson Foundation of the Heartland
8900 State Line Road, Suite 320
Overland Park, KS 66206
913-341-8828 www.parkinsonheartland.org

National Parkinson Foundation, Inc.
200 SE 1st St., Ste 800
Miami, FL 33131
800-473-4636
www.parkinson.org

Assistive Devices and Technology

Assistive technology can be any item, piece of equipment, or product that is used to increase, maintain or improve the living and working capabilities of people with disabilities. Examples of assistive devices include Braille printers, computer-based communication systems, electronic page-turners for books, power wheelchairs, talking books and calculators, bath benches, grab bars and telephone devices for persons with hearing impairments.

Check with the Aging and Disability Resource Center, church, civic group, veterans' organization, senior center or lending closet for assistive devices such as wheelchairs, walkers, hospital beds, etc. You may also contact the statewide lending closet at Occupational Center of Central Kansas (OCCK) in Salina at 800-526-9731. There may be other lending agencies in your area.

In addition, the agencies listed below provide information and referral, advice on financing, training, and technical assistance about assistive devices and technology. You may also contact the Aging and Disability Resource Center or local Center for Independent Living for additional information and financing suggestions. See the maps on pages 28 and 30 for one near you.

Envision, Wichita 888-311-2299

Kansas Assistive Technology Access Sites
Kansas Equipment Exchange
800-526-3648 or www.atk.ku.edu

K-Loan (low interest loans)
866-465-2826 V/TT
620-421-6554 V/TT

Occupational Center of Kansas (OCCK),
Salina 800-526-9731 TDD/TTY 785-827-9383

United Cerebral Palsy of Kansas,
316-688-1888 ext. 538

Blind and Visually Impaired Services

DCF provides a variety of employment and independent living services for Kansans who are blind or visually impaired. Vocational Rehabilitation provides services to help individuals achieve or maintain competitive integrated employment. The Business Enterprise Program provides career opportunities in food service facilities, snack shops, and vending machine routes. Independent Living services are available for persons who are age 55 or older. Contact them at **866-213-9079**.

Ikan represents a consortium of independent living centers, headed by Prairie Independent Living Resource Center (PILR) Hutchinson, that are working in 76 counties to provide provision of independent living services for persons who are age 55 and older who experience blindness or visual impairments. Ikan has five core services: individual and system advocacy, peer counseling, information and referral, independent living skills training, and deinstitutionalization. They also offer orientation and mobility training, Braille transcription, and assistive technologies.

Contact an Independent Living Resource Center for more information and to see if these services are available in your area.

Family Caregiver Support Program (FCSP)

Caregiving may be one of the most important roles you will undertake in your lifetime. Typically, it is not an easy role, nor is it one for which most of us are prepared. Whether you are a caregiver, know a caregiver or are expecting to become a caregiver, there is information and assistance to help. Call the Aging and Disability Resource Center (see page 28).

The Family Caregiver Support Program (FCSP) is a federally funded program under the Older Americans Act (OAA). In Kansas, Aging and Disability Resource Centers provides FCSP designed to assist caregivers in the areas of health and finance, and in making decisions and solving problems related to their caregiving roles. FCSP services may be provided to a:

- Caregiver - an adult family member, or another individual, who is an informal provider of in-home and/or community care to an older individual who is 60 years of age or older, or an adult caring for an individual with Alzheimer's Disease or a related disorder with neurological or organic brain dysfunction.
- Grandparent or relative by blood, marriage, or adoption who is age 55 or older providing care for a child who is younger than 19, and; 1) lives with the child; 2) acts as the primary caregiver of the child; and 3) is raising the child either formally through legal custody or guardianship, or informally.
- Grandparent or relative by blood or marriage who is age 55 or older providing care for an individual, age 19 to 59, with a disability. This caregiver cannot be the individual's parent.

Each Aging and Disability Resource Center (ADRC) will receive an allocation of funds for FCSP service delivery. The ADRC will determine what the service needs are for their specific area through public hearings, focus groups, etc. The services that may be available include:

- Information
- Assistance
- Caregiver Training
- Individual Counseling
- Support Groups
- Respite Care - Respite enables a caregiver to be temporarily relieved from their caregiving responsibilities
- Supplemental Services

For more information on this program, contact the Aging and Disability Resource Center. See page 28 for the one closest to your area.

Disability Services

Home and Community Based Services for the Physically Disabled (HCBS-PD) This program serves the physically disabled, ages 16 to 64, who meet medical, functional and financial guidelines. Individuals 65 years of age and older who meet the eligibility guidelines and were being served by the HCBS/PD waiver before the age of 65 years may choose to continue services or choose to access services through the HCBS/FE Waiver. Services available include: Assistive Services, Home Delivered Meals, Personal Services, Personal Emergency Response System/Installation, Medication Reminder/Installation, Medication Reminder Dispenser, and Sleep Cycle Support.

Services for this program are coordinated through Centers for Independent Living and independent case management agencies.

Centers for Independent Living are non-residential, community-based, private, non-profit organizations that are designed and operated by individuals with disabilities. The Centers for Independent Living offer varied services which may include individual and system advocacy, information and referral services, peer counseling, independent living skills, training, advocacy and legal services, housing assistance, personal skills instructions, help in obtaining assistive devices, communication services, and services through the Home and Community Based Waiver Services for the Physically Disabled program.

Call the Center for Independent Living for your area for more information. Refer to the map on page 30 for further information.

Kansas Department for Children and Families (DCF)

Formerly the Kansas Department of Social and Rehabilitation Services (SRS), these offices provide a variety of cash assistance services and programs for families and older adults. Assistance might be available to help with food, heating costs, or medical expenses.

Some specific examples of programs are the Low Income Energy Assistance Program (LIEAP) which offers a one-time payment towards your winter heating

cost. This program is available only January through March each year. Food Assistance programs include the cash assistance program using a Vision card or the Emergency Food Assistance Program (TEFAP) commodity program. Eligibility criteria must be met for most programs under DCF.

DCF also determines Medicaid financial eligibility for assistance in paying nursing home costs. If you have a family member in a nursing home and can no longer private pay for their care, contact DCF for more information and an application form. If only one spouse is in the nursing home, you can also apply for a Division of Assets to help protect some assets for the at home spouse.

Contact the DCF office serving your area, check their website www.dcf.ks.gov or call **888-369-4777**.

Kansas Commission on Disability Concerns (KCDC)

KCDC provides disability-related information to the people of Kansas. Some of the key resources are disability service maps, disability resources, Americans with Disability Act (ADA) information, legislative information and more.

In addition, KCDC offers information on topics to assist people with disabilities in living as equal citizens. Contact them at **800-295-5232**, 711 for Relay Service or online at www.KCDCinfo.com

Driving

Giving up driving is very difficult for most people. Driving gives a person freedom and control, a sense of self-esteem and independence. Often concerns arise about elderly parents, neighbors or friends and their ability to drive safely. Some signs to watch for include: forgetting how to get to familiar places, failure to follow traffic signs, poor judgment of distance, making turns that are too wide or too tight, making poor decisions in traffic such as failing to yield or too slow to react to emergencies. Another sign is a series of fender-bender accidents.

Here are some simple tips to help you drive safely longer.

- Have regular check-ups including eye and hearing exams
- Take part in an exercise program so that you maintain your health and can react quickly
- Ask your doctor if any of your medications can affect your driving
- Reduce noise in your car; turn off the radio
- Ask passengers to not disturb you in high traffic or confusing situations
- Reduce long distance driving
- Plan rest stops along the way and allow plenty of time
- Do not use a cell phone while driving
- Do not travel with your pets unless they are restrained
- Avoid high traffic times and areas; drive only during the daylight hours
- Do not drive in bad weather; wear your seat belt properly; call 511 for road conditions
- Make sure your car seat and mirrors are adjusted for your height
- Keep your car well-maintained and equipped with emergency equipment such as a flashlight and blanket
- Take a refresher driving course to improve your skills and possibly get a discount on your insurance

As you begin thinking about driving less, consider other options. For example, is there a church van that provides transportation to church or can you create a car pool? Is there a pharmacy or grocery store that will deliver free or for a small fee? When there is a family event or major outing, ask other family members if you can ride with them.

Call the Aging and Disability Resource Center to find out about driver safety training opportunities in your area. There may also be other transportation options available in your area. The telephone number is **855-200-2372**.

Eldercare Locator

The Eldercare Locator is a national toll-free referral number funded by the U.S. Administration on Aging (AoA) to assist older people and their families in finding community services anywhere in the country.

Eldercare Locator Information Specialists take calls Monday through Friday, 8 a.m. to 7 p.m. All calls are confidential. Recorded voice messaging is available 24 hours a day. The toll-free number to call is **800-677-1116**. Information is also available on line at www.eldercare.gov

Emergency Alert Systems

Many local hospitals and some specific agencies rent special emergency alert devices (sometimes called “personal emergency response” services). These devices can be easily activated by an individual if trouble occurs. Some devices are designed to be worn around the neck; others are designed to be placed at a fixed location in the home. When activated the device sends an emergency signal that calls for help. Emergency alert devices are helpful for persons with life threatening medical conditions and those who live alone.

The emergency alert devices, such as “LifeLine,” have a one-time installation fee, plus a monthly charge. There may be some assistance in paying the charge. Contact the Aging and Disability Resource Center at **855-200-2372** for local information.

Fraud and Scams

“No one can take advantage of me; I’m too smart for that!” This phrase is often used by people who think they won’t be a victim. Unfortunately, it does happen and it can happen to anyone. Senior citizens are especially vulnerable because they have a steady income, are at home more and are generally more trusting. Examples of common problems include door-to-door sales, home repair scams, Medicare and Medicaid fraud, mail order fraud and identity theft. Remember, if it sounds too good to be true, it probably is.

The following resources may be able to help if you or someone you know becomes a victim or you believe someone is trying to take advantage of you.

Kansas Senior Medicare Patrol (SMP) or Kansas Department for Aging and Disability/SHICK programs
800-860-5260

Federal Trade Commission **877-438-4338**
(identity theft) www.ftc.gov

Kansas Attorney General,
Consumer Protection Division **800-432-2310**
or www.ksag.org

Kansas Charity Check,
www.KsCharityCheck.org (check out Kansas charitable organizations before giving)

Kansas Insurance Department, www.ksinsurance.org
800-432-2484

Medicaid Fraud and Abuse **866-551-6328**

Office of the Kansas Securities Commission,
800-232-9580 or www.ksc.ks.gov

No-Call Telemarketing, **888-382-1222**
(to stop telemarketing calls)

Reduce junk mail by writing:
Mail Preference Services
P.O. Box 643
Carmel, NY 10512
www.dmachoice.org

To Report Mail Fraud:
Postal Inspection Services **877-876-2455**
<http://postalinspectors.uspis.gov>

Annual Free Credit Report:
Equifax, Experian, Trans Union
877-322-8228 or www.annualcreditreport.com

Opt Out of Unsolicited Credit and Insurance offers
888-567-8688
www.optoutprescreen.com

Health Insurance and Prescription Drugs

Medicare information is available on the www.medicare.gov website, including the option to enroll in Medicare Part D insurance. The Senior Health Insurance Counseling for Kansas (SHICK) program has volunteer counselors available statewide to answer questions about Medicare, explain the different policies and options, and help you enroll in Medicare Part D. SHICK volunteers offer confidential assistance and do not represent any insurance company. These volunteers are available to answer questions about Medicare, Medicare Supplement Insurance, Medicare Prescription Drug Coverage (Part D), Long-Term Care and other insurance concerns.

Volunteers can assist Medicare beneficiaries in applying to the Social Security Administration for extra help in paying for their Part D coverage. Volunteers can help beneficiaries apply for low-cost prescription drugs if the cost of prescription drugs creates a financial hardship. For the program nearest you, contact Senior Health Insurance Counseling for Kansas at **800-860-5260**. You may also want to check the Kansas Department for Aging and Disability Services website at www.kdads.ks.gov/commissions/commission-on-aging/medicare-programs/shick

Helpful Insurance Booklets

The Kansas Insurance Department produces several booklets on health insurance. These are available from the Consumer Assistance Division of the Kansas Insurance Department at **800-432-2484**. The booklets include the Medicare Supplemental Insurance Shoppers Guide and the Long Term Care Insurance Shoppers

Home Health Care

Home health care can include skilled nursing, occupational, respiratory, speech and physical therapy, or home health aide. It can include assistance with dressing, bathing, toileting, and self-administered medications. Home health care covers the use of assistive devices such as walkers, hospital beds, wheelchairs, and oxygen. Home health care is usually medically oriented and is different from the homemaker

and personal care services. People who provide home health care can be registered and licensed practical nurses, therapists, or homemaker-home health aides. They usually work through a home health agency, hospital, or public health department.

Kansas home health agencies must be licensed and surveyed annually. Also ask the agency if they are accredited by additional professional organizations and request a copy of the accreditation report. All home health agencies are required to follow the Client Bill of Rights and a copy should be given to each client. If you have any care related problems, call **800-842-0078**.

Medicare or Medicaid may pay for home health visits if all of the following conditions are met. You: a) must be homebound; b) need intermittent skilled nursing care, physical therapy, or speech therapy; c) must be under the care of a doctor who determines you need home health care and sets up a home health care plan; d) must use a home health agency certified to provide Medicare services; e) meet the age and resource eligibility guidelines when using Medicaid. You do not have to pay a deductible or coinsurance when you receive home health care covered by Medicare, with the exception of a 20% co-payment on durable medical equipment (like a wheelchair). Private insurance, Medicare supplement or long term care insurance may also cover some home health care expenses. Many home health agencies also offer services on a private pay basis. There may be other sources of funding assistance available as well. Call the Aging and Disability Resource Center for programs and eligibility information (page 28).

Home health agencies and adult care homes are required by Kansas law to check the criminal backgrounds of the people who have worked for them less than five years and of the people who apply for employment with them. Upon request by the agencies, the Kansas Department of Health and Environment makes the criminal background checks through the Kansas Bureau of Investigation records.

In general, home health agencies and adult care homes may not permit people to work for them who have been convicted of the Kansas crimes of capital murder, first degree murder, second degree murder, voluntary manslaughter, assisting suicide, mistreatment of a dependent adult, rape, indecent liberties with a child, aggravated indecent liberties with a child, aggravated

criminal sodomy, indecent solicitation of a child, aggravated indecent solicitation of a child, sexual exploitation of a child, sexual battery, or aggravated sexual battery or of similar crimes under Federal or other state's laws. However, home health agencies and adult care homes are allowed to employ persons convicted of some types of crimes against persons, sex offenses, and crimes affecting family relationships (except those types of crimes listed above) as long as more than five years have passed since the potential employee satisfied the criminal sentence or parole.

For in-home services that aren't provided by home health agencies or adult care homes, and are funded through KDADS or the Aging and Disability Resource Centers, KDADS requires direct service providers to obtain sworn statements disclosing criminal convictions from the applicants, employees, and contractors who perform the in-home services.

Customers who choose individuals to provide in-home services for them under the self-directed care option of the Medicaid Home and Community Based Services Program are responsible for requesting a criminal background check from their service providers.

Where can I find more information?

Your hospital or physician may be your first source of information about home health care, but you may also call your public health department or the Aging and Disability Resource Center. The county specific Directory of Services or your telephone book's Yellow Pages (under "Home Health," "Home Care Services," "Nurses," or "Nursing Services") are also good sources of information.

Home and Community Based Services – (HCBS)

The following is a list of the Home and Community Based Service Waivers available in Kansas under Medicaid:

- The **HCBS/Autism** Waiver provides services to children with Autism to receive early intensive intervention treatment and allow primary caregivers to receive needed support through services.

- The **HCBS/ Intellectual and Developmental Disabilities (IDD)** Program serves individuals age 5 and over who meet the definition of intellectual disability or having a developmental disability or are eligible for care in an Intermediate Care Facility for Individuals with an Intellectual Disability (ICF/IID).
- The **Technology Assistance (HCBS-TA)** Program serves individuals who are age 0 through 21 years, chronically ill or medically fragile and dependent upon a ventilator or medical device to compensate for the loss of vital bodily function and require substantial and ongoing daily care by a nurse, comparable to the level of care provided in a hospital setting, or other qualified caregiver under the supervision of a nurse to avert death or further disability.

Furthermore, the individual is hospitalized or at imminent risk of hospitalization, whose illness or disability, in the absence of home care services, would require admission to a hospital. The individual must be determined eligible for Medicaid.

- The **Traumatic Brain Injury (HCBS-TBI)** Waiver program is available for individuals who have sustained a traumatic brain injury caused by an external physical force, such as blunt or penetrating trauma or from accelerating-decelerating forces. The program provides rehabilitative services needed after injury to support regaining of functional skills necessary for the individual to remain in the community and be as independent as possible in a safe, healthy environment. The HCBS/TBI program services individuals 16 to 64 years of age who meet the criteria for TBI rehabilitation facility placement.
- The **Physically Disabled (HCBS-PD)** program serves the physically disabled, ages 16 to 64, who meet medical, functional and financial guidelines..
- **Frail Elderly (HCBS-FE)** The HCBS-FE program may enable a person to stay in his or her home or make other successful living arrangements in the community. In order to qualify for the HCBS-FE program, a person must be 65 years old, meet Medicaid income eligibility guidelines, and meet Medicaid long-term care functional assessment criteria.

- **Serious Emotional Disturbance (SED)**
The Home and Community Based Services Serious Emotional Disturbance (SED) Program serves as an alternative to inpatient psychiatric treatment for children and youth with mental health disorders. The program provides for the traditional Medicaid financial criteria to be waived and for children to be assessed for Medicaid financial eligibility based solely upon the child’s income and resources and not that of the household. In addition to traditional Mental Health Services (Outpatient Therapy and Medication Management, for example) and State Plan Medicaid Services (Targeted Case Management and Community Psychiatric Support and Treatment, for example), SED program members can access an additional six (6) services not otherwise available:

- Parent Support, Education and Training
- Attendant Care
- Professional Resource Family Care
- Wrap around Facilitation
- Short Term Respite Care
- Independent Living/Skills Building

SED program services are provided by Community Mental Health Centers around the state. Only a qualified mental health professional (QMHP) employed by one of the centers can determine if a child or youth meets the clinical criteria for SED program eligibility.

These programs require both financial and functional eligibility to be met. The DCF office will notify you by letter and tell you how much your monthly obligation will be. Once eligibility is met, coordination of services is through a managed care organization. Contact the ADRC at 855-200-2372 or the DCF office closest to your location for further information.

Hospice

Hospice is a service that provides care and support to individuals and families coping with terminal illness. There are many independent providers of Hospice services. A physician’s orders are required to receive Hospice care. Each patient is cared for by a team. Nursing and other medical and home-health personnel, social workers, chaplains and volunteers provide a range of services including pain relief, symptom management and supportive services for the patient and

caregiver. Hospice agencies are certified and surveyed by the Kansas Department of Health and Environment.

Services are provided whether the patient lives in a private home or a nursing home. The patient should be under a doctor's direction and services are done in cooperation with a designated caregiver. Arrangement for inpatient care is made when needed. Hospice staff assists the caregiver in caring for the individual. Members of the care team will visit on a regular basis or at the request of the caregiver. Staff can be reached 24 hours a day, seven days a week.

Hospice care may be covered by Medicare and/or Medicaid if the patient has Part A Medicare, a physician's orders and a diagnosis of terminal illness.

Check with other insurance options to see if hospice coverage is provided.

Hospice agencies are located across Kansas. Discuss this option with your primary care physician to determine if it will help in your individual situation.

KanCare/Medicaid

KanCare was designed to provide comprehensive managed care for Kansans on Medicaid. KanCare delivers person-centered, coordinated care and is expected to generate better health outcomes. It also aims to curb the growth of spending on Medicaid services in Kansas. Spending will continue to increase, but at a slower pace than under the old, fragmented Medicaid program. Three managed care organizations (MCOs) have signed contracts to provide services across the state. These organizations will coordinate delivery of the Medicaid services already being provided, as well as preventative dental care for adults, heart and lung transplants and bariatric surgery.

More information on KanCare is available at www.kancare.ks.gov or to apply for Medicaid, contact the Department of Children and Families office for your area.

If you are already enrolled in KanCare contact the managed care organization you are assigned to:
Amerigroup: 800-600-4441, TTY: 800-855-2880

Sunflower: 877-644-4623, TTY: 888-282-6428
United: 877-542-9238, TTY: #711

KanCare Ombudsman - The KanCare Ombudsman provides an independent and confidential resource for Kansas Medicaid members', with a primary focus on individuals participating in an HCBS waiver program or receiving other long-term care services through KanCare, and assists members in resolving their concerns.

Kancare.ombudsman@kdads.ks.gov
855-643-8180
www.KanCare.ks.gov/ombudsman.htm

Information and Referral/Assistance

Finding the right agency and the right phone number when you need help can be difficult. Aging Information and Referral/Assistance (I&R/A) provides seniors with a skilled professional who will help link them to the information or service they need. I&R/A Specialists will ask questions in order to find out what community or public assistance is available, what eligibility criteria must be met and help connect you with the right agencies or organizations. While each Area Agency on Aging has an I&R/A program, the way the service is provided varies. See the map on page 28 for the Area Agency on Aging closest to you.

Legal Assistance

Each Aging and Disability Resource Center contracts with a legal service provider in their area to provide legal assistance to seniors age 60 or older. A Senior Citizen Law Project (SCLP) attorney will consult with you about your issue. These legal service providers handle civil legal issues only. See page 28 to locate the SCLP in your area.

Legal assistance may also be available through the Elder Law Hotline. The Elder Law Hotline provides access to legal services for Kansas seniors age 60 or older. Hotline attorneys are available to answer questions for civil cases only. You will not be charged for the call or attorney time. You may call the Elder Law Hotline toll free number **888-353-5337** from 9:00 a.m. to 4:30 p.m. Monday through Friday, except legal

holidays. When you call, an intake person will take general information about you and transfer your call to an attorney. Attorneys who work with the Hotline are SCLP attorneys or private attorneys who handle elder law issues. The hotline also provides referrals to private attorneys through the Elder Law Referral Panel. These attorneys will charge you for their services.

“Meals on Wheels” and Home-Delivered Meal Programs

Home-delivered meals are available in many Kansas communities to individuals who have been determined to meet established eligibility criteria. Meals are delivered by volunteers. Frozen or “shelf-stable” meals requiring minimal preparation may be available in some areas. Some providers deliver two meals daily, but most deliver only one. Special diets may be available to those who need them. In some areas of the state, (e.g. remote, rural areas) a multi-day supply of meals may be delivered. A donation is suggested for meals, but is not a condition for receiving a meal. Spouses, regardless of age, can also receive a meal on a contribution basis if it is in the senior’s best interest.

For more information, check the county specific Directory of Services under “Meals - Home Delivered,” or call your Aging and Disability Resource Center.

Medicare Savings Program

The Medicare Savings Program is a federal program which assists Medicare beneficiaries in paying for Part A, Part B and Part D coverage. The Medicare Savings Program may help pay premiums, deductibles and co-insurance amounts, depending on income. To be eligible for this program, Medicare beneficiaries’ must meet monthly income guidelines and maximum asset limits. Assets include money in a checking or savings account, stocks, or bonds. Countable assets do NOT include your home, a car, burial plots, up to \$1,500 for burial expenses, furniture, or up to \$1,500 of life insurance.

Individuals need to request a Medicare Savings Program application from their area Department for Children and Families (DCF) office. Acceptance into this program does not require an in-person interview though you will be required to provide financial information. Contact the DCF office in your area or call **888-369-4777**.

Mental Health

Good mental health that results in productive activities, fulfilling relationships with others, and the ability to adapt to change and cope with adversity is necessary to age successfully. (*Mental Health Report of Surgeon General, 1999*) This does not mean that an older person never experiences any problems or disease, but that symptoms are treated and controlled, and do not interfere with leading a rewarding life. Unfortunately, many older people still believe the myth that mental health problems result from personal failure or weakness. This stigma means that they may not want to admit that a problem or symptom exists, and they do not seek help.

Mental disorders are not part of the normal aging process. Circumstances that can contribute to the development of mental health disorders in older adults include social isolation, stressful living conditions, bereavement, acute and chronic health conditions, and the burden of having to take care of a seriously impaired family member. Those who are at greatest risk have a great deal of stress, have difficulty adapting to changes in circumstances and routines, do not have supportive relationships, have difficulty relying on others to help cope with losses, or tend to have a negative outlook on life. Many older people develop mental health problems for the first time when they are in their later years. It is important to remember that these problems are treatable.

An individual primary care physician can help; however, the most successful treatment involves both medication and counseling therapies. Community Mental Health Centers (CMHC) receive state and local funds to provide mental health services to individuals in their provider area. They have sliding-scale fees and accept Medicaid, Medicare, private insurance and private pay. The Community Support Programs of the CMHCs generally organize services for the targeted population at the local level for adults. Case management is one of the core services. This network of CMHCs form an integral part of the total mental health system in Kansas. The independent, locally operated CMHCs are dedicated to fostering a quality, freestanding system of services and programs for the benefit of citizens needing mental health care and treatment. CMHCs initiate and maintain close cooperative working relationships with other groups, organizations, and individuals having similar interests and goals. The Community Mental Health Centers in Kansas are listed on page 31.

Money Follows the Person Demonstration Grant

Money Follows the Person (MFP) is a demonstration grant that permits funding to “follow the person” to the most appropriate and preferred setting of that resident’s choice. Kansans can be served in the community as an alternative to nursing home care. This program shifts Medicaid’s traditional emphasis on institutional care to a system offering greater choices that include Home and Community Based Services (HCBS) and help eliminate barriers that prevent residents from transitioning back into the community. This grant is administered through the Kansas Department for Children and Families (DCF), Kansas Department on Aging and Disability Services (KDADS) and Kansas Department of Health and Environment (KDHE). MFP provides transitional opportunities to individuals eligible for the following HCBS waiver populations: Frail Elderly, Physically Disabled, Traumatic Brain Injury and Intellectual/Developmentally Disability.

To be eligible for this program the person must:

- Be a current resident of a nursing home or intermediate care facility for mental retardation (ICF/MR) with three months continuous stay, not counting Medicare reimbursement days
- Be Medicaid eligible at least one day prior to receiving MFP services
- Meet the functional eligibility for waived services
- Have an interest in moving back to the community

Services offered under the MFP demonstration:

- HCBS waived services specific to the waiver the individual would qualify for
- Transition services - up to \$2,500 start-up cost.
- Home modification/assistive technology above the \$7,500 lifetime cap
- Transition Coordination Services
- Targeted Case Manager Service
- Therapeutic Support (for only two waiver populations)

The MFP demonstration grant has specific criteria of housing options; customers cannot reside in Residential Care Facilities, Homes Plus or Board and Care Homes and non-qualifying Assisted Living Facilities.

Contact your Aging and Disability Resource Center for more information. (see page 28).

Program of All-Inclusive Care for the Elderly (PACE)

The Program of All-Inclusive Care for the Elderly (PACE) was developed by Medicare/Medicaid to meet the health-care needs of individuals who wish to continue to live in their communities.

The PACE program provides comprehensive health care services designed to:

- Enhance the quality of life and independence for older Kansans.
- Maximize dignity of and respect accorded to older Kansans.
- Enable older Kansans to live in their communities as long as possible.
- Preserve and support the older Kansan’s family unit.

A team of professional and paraprofessional staff assesses the participant’s needs, develops a plan of care with the individual and his/her caregiver, and delivers all services (including hospital and other acute care and, when necessary, nursing home services). The PACE provider coordinates and provides all needed preventive, primary, acute and long-term care services, so that older Kansans who need nursing home level of care can continue living in the community. The PACE service package must include all Medicare- and Medicaid-covered services.

Those interested should contact one of the PACE organizations for an initial overview of PACE. To be eligible to enroll in the program an individual must meet the following requirements:

- Be 55 years of age or older;
- Be assessed to meet the functional eligibility guidelines established by the State of Kansas;
- Reside in the service area of the PACE organization; and
- Meet any additional program-specific eligibility conditions imposed under the PACE program agreement.

Currently, Kansas has two PACE Organizations: **Via-Christi HOPE** serving Sedgwick County, **316-858-1111** and **Midland Care Connections** serving Shawnee, Douglas, Jackson, Jefferson, Osage, Pottawatomie and Wabaunsee counties, **785-232-2044**. They will begin service on January 1, 2015 in Marshall, Nemaha, Lyon counties.

Via Christi will be expanding PACE services to Miami, Franklin and Johnson counties and Midland PACE will be expanding into Brown, Doniphan, Atchison, Leavenworth and Wyandotte counties within the next year. The state has contracted with Bluestem Communities as a new PACE provider. Bluestem's PACE center will be located in McPherson, KS providing services to Lincoln, Ottawa, Ellsworth, Saline, Dickinson, Rice, McPherson, Marion, Reno and Harvey counties in the future; contact **Bluestem Communities** at **316-284-2900** for information in regards to enrollment in those counties.

Contact the PACE organization in your service area for further information.

Please go to www.kdads.ks.gov for update on PACE expansion areas or contact the Aging and Disability Resource Center at **855-200-2372** for current information on locations.

Respite Care

Respite care provides time off for persons caring for family members. Respite care, sometimes called adult care sitting, provides relief and allows the caregiver to take care of themselves, too.

There are many types of services which may be used to provide caregivers the break they need. It can be as simple as asking a family member to sit with your loved one for brief periods of time. You may also choose to have a respite worker come into your home for a few hours, take your loved one to an Adult Day Care Center or an adult care home that provides respite care.

Today, family members are the primary caregivers of older persons. About 6.6 million Americans aged 65 and older currently receive long-term care services; family members provide two-thirds of the care. Caregivers are mostly female, usually wives and daughters.

They often have many other responsibilities. To maintain a caregiver role over time, a person needs occasional relief.

Start by contacting family, friends, your local senior center, public health department, hospital, religious organization, adult care home, or your Aging and Disability Resource Center (ADRC) You can also find providers of respite services in your area listed in the county specific Directory of Services.

Self-Help and Support Groups

Support and self-help groups are usually small groups of people who have something in common, like caring for someone with Alzheimer's Disease or someone who is recovering from a stroke. Participants get together, usually once a month, to discuss their situations and concerns. Some groups have a professional social worker or nurse who coordinates the group, while others operate on their own.

Support groups are usually free of charge, while some with professional coordinators may ask for a small donation (which can usually be waived if necessary) to cover the cost of the professional's time.

For information about various support and self-help groups in your area, contact the Aging and Disability Resource Center, your doctor's office or the Self-Help Network. The Self-Help Network is a nonprofit, statewide information center that can give you more information about support groups in your area. Currently, the Network can provide referrals to Kansas and national support groups, organizations, and help lines. Call the Self-Help Network toll free at **800-445-0116** or go to www.wichita.edu/ccsr.

Senior Care Act

This program provides in-home services for persons who are age 60 and over. Senior Care Act services vary by county. Services are offered on a sliding fee scale, based on your income and liquid assets. Customers pay between donation and 100% of the cost of the service. Availability of services is limited to budget constraints.

Eligibility Guidelines:

Potential customers must be 60 years of age or older and must demonstrate impairment in two or more activities of daily living and three or more instrumental activities of daily living with a minimum score.

Call your Aging and Disability Resource Center (ADRC) for more information. (See page 28).

Senior Centers and Nutrition Sites

Senior Centers are often gathering places for seniors in Kansas communities. They're a good place to receive information about senior adult services and enjoy a variety of activities with friends and neighbors. Actual hours of operation vary in each community. While there are usually social activities that may be free of charge, some senior centers provide services on a contribution basis. Others may charge for certain services. You can call the Senior Centers listed in the county specific Directory of Services to find out more information.

Nutrition and/or Meal Sites offer lunch programs for people 60 years and older and their spouses. Nutrition programs (sometimes called meal sites), can be found at some Senior Centers, or they may be located in community centers or churches. A donation is suggested for meals, but is not a condition for receiving a meal. Spouses regardless of age can also receive a meal on a contribution basis. For information on "Meals on Wheels" see page 14.

What is your nutritional health?

The warning signs of poor nutritional health are often overlooked. Use this checklist to find out if you or someone you know is at nutritional risk.

INSTRUCTIONS: Read the statements below. Circle the number in the YES column for those that apply to you or someone you know.

NUTRITIONAL CHECKLIST.....YES

Do you eat less than 2 meals daily.....	3
Do you eat less than 2 servings of fruits and vegetables daily?	1
Do you eat less than 2 servings of dairy products (milk, cheese, yogurt, etc.) daily?.....	2
Do you usually drink less than 6 glasses of water, milk, or juice daily?.....	0
Do you drink 3 or more alcoholic beverages daily?.....	2
Do you take 3 or more different prescriptions and/or over-the-counter drugs daily?.....	1
Do you have problems with dentures, teeth, or mouth, which make it hard to eat?.....	2
Have you made changes in the kind and/or amount of food you eat because of an illness and/or condition?.....	2
Are you physically not always able to grocery shop, cook and/or feed yourself?.....	2
Do you eat alone most of the time.....	1
Do you feel that you usually do not have enough money to buy the food you need?.....	4
Have you gained or lost more than 10 pounds in the last 6 months?.....	2

TOTAL _____

TOTAL Your Nutritional Score. If it's . . .

- 0-2** Good! Recheck your nutritional score in 6 months.
- 3-5** You are at moderate nutritional risk. See what can be done to improve your eating habits and lifestyle.
- 6 or more** You are at high nutritional risk. Bring this checklist the next time you see your doctor, dietitian or other qualified Health or Social Service professional. Talk with them about any problems you may have. Consider using your local nutritional programs and/or meal sites discussed in this section.

Substance Abuse Prevention, Treatment and Recovery

The Shawnee Regional Prevention and Recovery Services program Senior Prevention/Intervention Counseling and Education (S.P.I.C.E.) is a statewide initiative through funding by Substance Abuse Prevention, Treatment and Recovery. The S.P.I.C.E. program assists professionals, caregivers and older adults coping with substance abuse or mismanagement of medications. With training, staff from each region of Kansas will be able to speak on the topic of substance abuse and the mismanagement of medications, offer educational material, perform on-site assessments, and provide resources for interventions and treatment. Refer to the map on page 33 for a Regional Prevention Center near you. Information is also available on their web site at www.parstopeka.com.

Tax Refunds - Food Sales Tax Credit & Homestead Property Tax Refund

The **Food Sales Tax Credit**, which will be available for tax years commencing on or after January 1, 2013, will be claimed on the individual's Kansas income tax return. In order to qualify for the credit:

- (1) The taxpayer must have purchased food in Kansas.
- (2) The taxpayer must have had federal adjusted gross income for the year that did not exceed \$30,615.
- (3) During the entire tax year a taxpayer filing single, head of household, or married filing separate, or the taxpayer and the taxpayer's spouse if married filing jointly, must be domiciled in Kansas. Domicile does not include a correctional facility, jail or prison.
- (4) During the entire tax year a taxpayer filing single, head of household, or married filing separate, or the taxpayer or the taxpayer's spouse if married filing jointly, must be either: (a) A person having a disability, regardless of age; (b) A person without a disability who is 55 years of age or older; or (c) A person without a disability who is younger than 55 years of age who claims an exemption for one or more dependent children under 18 years of age.

The amount of the credit is \$125 for every exemption claimed on the taxpayer's federal income tax return, except that no deduction shall be counted for a dependent

unless the dependent is under 18 years of age. Those filing as head of household will not be allowed an extra exemption.

The credit is to be applied against the taxpayer's Kansas income tax liability after all other credits allowed under the Kansas income tax act. The credit is not refundable, and cannot be carried forward.

The **Homestead Refund** is a rebate program for the property taxes paid by homeowners. The refund is based on a portion of the property tax paid on a Kansas resident's home. The maximum refund is \$700.

To qualify you must be a Kansas resident, living in Kansas the entire year. Your total household income must be \$33,400 or less for 2014.

You must also meet one of the following requirements:

- You were born before Jan. 1, 1959; OR
- You must have been totally and permanently disabled or blind during the entire year, regardless of your age; OR
- You must have had a dependent child living with you all of last year who was born before Jan. 1, 2014, and was under the age of 18 the entire year.

Safe Senior is a property tax refund program administered under the provisions of the Kansas Homestead Act (property tax refund). SAFE SENIOR is also referred to as, "Kansas Property Tax Relief for Low Income Seniors."

The refund is 75 percent of the 2014 general property tax paid or to be paid - as shown of the 2014 real estate tax statement for the residence in which the claimant lived in 2014. The 2014 property tax consists of the 1st half which is due Dec. 20, 2014 and the 2nd half which is due May 10, 2015. The property tax is the total of both the 1st and 2nd half taxes.

A claimant may receive either a Homestead or a SAFE SENIOR refund but not both.

You must meet all the following requirements for the SAFE SENIOR refund:

- Kansas resident all of 2014,
- Owned a home in Kansas during 2014,
- Aged 65 years or older for all of 2014 (born before Jan. 1, 1949) and
- “Household income” of \$18,900 or less in 2014.

Homestead Refund Advancement Program

This program provides eligible homeowners with the opportunity to apply a portion of their anticipated Homestead refund to help pay the first half of their property tax.

There is a question on Form K-40H asking the homeowner whether they want their next year’s homestead advancement sent directly to their County Treasurer. If the box is checked on the 2014 K-40H, the 2015 homestead advancement will be sent directly from Kansas Department of Revenue to the County Treasurer. This eliminates the need for the homestead claimant to physically deliver the homestead eligibility letter to the County Treasurer.

If you do not check this box, you cannot participate in the homestead advancement program, and none of your homestead refund will be used to pay your 2015 property taxes.

All taxes must be filed by April 15 each year. If you have a question about the Kansas Homestead program or need help to complete your claim, call the Kansas Department of Revenue (KDOR) at **785-368-8222**. Forms can be requested at **785-296-4937**. Information and forms are also available on the KDOR web site at www.ksrevenue.org. Personal assistance to complete your claim is available from the Topeka Assistance Center or from free volunteer tax assistance programs. Contact your local Aging and Disability Resource Center, Community Action Program, senior center, library or county clerk to find assistance in your area.

Part Two: Housing and Long Term Care

The key to making any move is good planning and knowing all the choices available to you. The following has been included to provide information on different kinds of housing options. It is important that you read any admission agreement you sign and fully understand the terms of that agreement. You may also want to request a copy of the agreement so that you can review it at home before signing and later when questions arise.

Since the availability of the different types of housing discussed below will vary depending on where you live, you will want to check the county specific Directory of Services or contact your Aging and Disability Resource Center listed on page 28.

Types of Housing Options

Senior Apartment Living . . . is usually an apartment complex that provides each tenant a full apartment, kitchen appliances, laundry facilities, and 24-hour security. Services such as scheduled activities, transportation, and meal service may or may not be included. Continuing Care Retirement Communities usually include this level of housing in their option pack. They are not licensed by the state.

Continuing Care Retirement Community (CCRC) . . . is a campus that offers a range of housing opportunities that may include independent living houses or apartments, assisted living, apartments, residential health care, living units, adult day care, homes plus, and nursing facility. Services may also vary from no assistance to assistance by a licensed nurse. Residents select the type of housing and level of care that fits their needs and then move to another type and level of care if their situation calls for it.

Adult Care Home . . . is a nursing facility, nursing facility for mental health, intermediate care facility for the mentally retarded, assisted living facility, residential health care facility, home plus, boarding care home or adult day care facility, all of which are required to be licensed by the Secretary of the Kansas Department for Aging and Disability Services.

Nursing Facility . . . is a place or facility/home operating 24 hours a day, seven days a week, caring for six or more individuals. A licensed nurse is on duty 24 hours a day 7 days a week. See page 28 for payment options for this level of care.

Assisted Living Facilities . . . are licensed and are usually located in apartment-type buildings that are free standing or attached to a nursing home. Each apartment in the facility has a kitchen, a bathroom with a shower or tub, and a separate or combined sleeping, living, and storage area. The facility also has common areas such as a living room, activity area and dining room. Support services are provided to promote the people's privacy, freedom, and independence. Some people may not need any assistance, while other people may need assistance with transportation, light housekeeping, meal preparation, medications, bathing, dressing, and health care. Supervised nursing care provided by certified nurse aides is available twenty-four hours a day, seven days a week. Although a licensed nurse must be available at all times to respond to the certified nurse aides request for assistance for the people who live at the facility, facilities vary as to whether or not a nurse is on duty on a regular basis in the facility. The facility may coordinate health care services with outside agencies to provide therapy or care for individuals. The people living in an assisted living facility cannot employ private individuals to assist with their care.

Residential Health Care Facilities . . . are licensed apartment type buildings that are freestanding or attached to a nursing home. An individual living unit is similar to an assisted living apartment with exception of not having a microwave or stove for cooking. Alternatively, the individual living unit can be only a room with a combined sleeping, living, and storage area. The toilet room may or may not have a shower or tub and may be private or shared with another living unit. The facility has common areas such as a living room, bathing rooms, and dining room. If the facility is attached to a nursing home, it may share some common areas with the nursing home. Staffing, assistance, and services are the same as in an assisted living facility.

Homes Plus . . . are licensed private home residences or facilities for twelve people or less. A person may share a bedroom or have a private bedroom. All the people share the common spaces of the home. Meals are provided. Supervised nursing care provided by certified

nurse aides is available twenty-four hours a day, seven days a week. Staffing, assistance and services are the same as in an assisted living facility or residential health care facility.

Boarding Care Homes . . . are licensed private home residences or facilities for up to ten people. A person may share a bedroom or have his or her own bedroom. All the people share the common spaces of the home. Non-certified or non-licensed staff provide supervision twenty-four hours a day, seven days a week. The only assistance and services the people may receive are meals, laundry, housekeeping, and supervision for self-administration of medication. This type of facility DOES NOT provide personal, medical, or skilled nursing care. The resident must be able to walk and manage his or her own affairs.

What are the costs and how can I get more information?

The cost of these different housing options will vary depending on the size of your apartment, amount of services you want or need, the facility's location, and management. Some housing may be able to lower the rent cost based on an individual's income.

Services may be funded in assisted living and residential health care facilities and homes plus by the Medicaid program if the owner of the facility chooses to participate in the Home and Community Based Waiver Program. The owner of the facility, the potential resident, and the case manager would negotiate the room and board cost and the service plan. The resident would pay the negotiated room and board cost and Medicaid would pay the service cost. Some facilities will have waiting lists, so it is wise to plan ahead if you are considering moving into one of these housing alternatives. Medicare does not pay for room and board and services in assisted living and residential health care facilities, homes plus, or boarding care homes. Contact the Aging and Disability Resource Center, DCF office, or the local housing authority in your area for more information and assistance.

Important Questions to Ask Before You Sign a Contract

- When is a nurse on duty in the facility?
- Who pays for transportation for medical purposes?
- How much will it cost, including add-ons to the rent?
- What is the cost and policy on telephones/TVs/Cables TV hook-up?
- Are pets allowed? If so, is there an extra deposit?
- Are there any restrictions on visitors or overnight guests?
- How are cleaning standards maintained? Does someone inspect apartments? Are the inspections announced or unannounced?
- Will the home or facility accept Medicaid payment for service?
- Can the rent be based on my income?
- What is the policy on retaining my apartment if I have a change of health or would need to be hospitalized? Is that policy part of the contract?
- What are some situations that may cause an increase in my rent and services?
- What are the costs for services like transportation, laundry, meals, etc?
- If you will need parking, is it included or is there an extra fee for parking?
- What are the conditions under which I may have to leave the facility?
- What fees am I still responsible for if I am discharged per my own choice or by the facility?

It is important that you read the contract and fully understand the terms of the contract. Keep a copy and refer to it when questions arise.

Are You Considering Moving to a Nursing Facility?

Everyone seeking admission to a nursing facility must be reviewed by the PASRR/CARE process before entering a Medicaid-certified nursing home. A CARE assessment may only be administered by a certified CARE assessor.

CARE stands for Client Assessment Referral and Evaluation. The CARE assessment program is operated by the Kansas Department for Aging and Disability Services. The Aging and Disability Resource Centers and some hospitals have assessors who conduct the CARE assessment. The CARE program was authorized by the 1994 Kansas Legislature and a section of the CARE assessment is required by federal law. This section is referred to as Preadmission Screening and Resident Review (PASRR). There are two levels of assessment – Level 1 must be completed prior to nursing home placement. Level 2 is a further evaluation for specialized services related to Intellectual/Developmental Disability or Related Conditions and/or Mental Health.

There are three goals of this free assessment.

- Provide customers individualized information on long term care options;
- Determine appropriate placements in long term care facilities; and
- Collect data regarding individuals being assessed for possible nursing facility placement.

The “level of care” score obtained from the assessment is provided to the Kansas Department for Children and Families (DCF) for those wishing to utilize Medicaid as payment for nursing home care. This is a functional eligibility score and DCF will determine a financial eligibility score.

Participating in the CARE assessment

The CARE assessment takes about one hour and is designed to evaluate your health and ability to perform daily activities such as bathing, dressing, shopping, laundry, etc. Through the CARE assessment process, the assessor will review with you the services that are available in your community so that you can make an informed decision regarding what services will meet your long-term care needs. After the assessment, you may decide to remain in your home, at which time (with your permission) the CARE assessor can make referrals for the community-based services or you may choose to enter a nursing home.

The Aging and Disability Resource Center coordinates the CARE Assessment. When you determine a need for nursing facility care, contact your ADRC, which can

be found on Page 28 of this guide. The ADRC Intake staff will take some initial information and assign your assessment to a qualified assessor. You can invite whoever you think will help answer questions about your long-term care needs. The assessor will cover your potential long term care needs and service options with you at the time of the assessment.

You will be given a copy of the assessment and a Certificate of Assessment, which will either indicate you may enter a nursing home or you need further evaluation. The nursing home will need these documents. If the assessment shows a need for further evaluation, you may not enter a nursing home until a Level II evaluation is completed. If you decide to enter a nursing home, you should take a copy of the certificate with you. If you lose your certificate, you or the nursing home may contact the Aging and Disability Resource Center for another copy. The CARE assessment is not Medicaid eligibility. If you need Medicaid assistance, you will need to apply through the Kansas Department of Children and Families (DCF) office.

Important Information About Selecting a Nursing Facility

If you need 24-hour a day nursing care, several options are available. Sometimes, moving to a nursing home is the best option. When you are selecting a nursing home, the following steps will help ensure that you will be satisfied with your new home.

Ask for Recommendations

Talk to people you trust to help you make a good choice, such as family, friends, or your doctor or other health care providers.

Narrow Your Search

Consider factors that may be important such as location, special care needs, religious or cultural preferences, availability of a room and cost. Once these have been determined, narrow your search to those nursing homes that meet minimum requirements.

To find out additional information about your preliminary choices, you may want to access the Medicare website, www.medicare.gov/NHCompare/Home.asp. This is a database that provides information and survey findings on nursing homes participating in the Medicare and/or Medicaid programs. This information includes:

- Number of beds and type of ownership
- Resident information, including
- the percent with depression or pressure sores, pain or urinary tract infections
- Survey/ inspection summaries
- Staffing ratios

This web site also has numerous Medicare publications, including one on how to choose a nursing home. A list of licensed adult care homes, Kansas Adult Care Provider Directory, is available at www.kdads.ks.gov/LongTermCare/FacReports/FacReport_Index.html. The Directory also provides under each Nursing home's name, reports of its most recent survey/inspection conducted by the Kansas Department for Aging and Disability Services. The report contains information on areas of resident rights, care, and services where the home did not meet federal and/or state regulations. If you do not have access to a computer, your local library can be of assistance or call **1-800-Medicare**.

Visit Potential Nursing Homes

It is suggested that you visit a nursing home you are considering at least twice, one scheduled visit and one unannounced visit. The first visit should be a guided tour by a staff member to familiarize you with the home and its services. During this visit, you should ask to see a contract to find out the cost of care and any additional fees that may be charged for items such as haircuts, cable television, and activities. Also, if you have not been able to read the online survey report, ask to see a copy. The unannounced second visit will allow you the opportunity to see how staff interact with residents, how the meals are served, and how actively involved residents are in determining their own daily schedules, including time of rising and going to bed. Look for activities that you find to be of interest.

Paying for Care

As a rule, paying for nursing home care is a major concern because it is expensive. Following is a summary of resources that are generally used:

- Medicare, under limited conditions, will pay for short-term stays following a qualifying hospital stay. To learn more about Medicare, contact Kansas Senior Health Insurance Counseling for Kansas (SHICK) at **800-860-5260**.

- Medicare Supplemental Insurance – often called Medigap coverage. Private insurance that covers such costs as deductibles and co-insurance, may or may not pay for skilled nursing care, usually dependent on whether or not Medicare pays.
- Personal Resources – savings and other investments.
- Long-Term Care Insurance – private insurance that pays for a variety of care situations, including home health care, adult day care and nursing facilities. Benefits and coverage vary according to each policy.
- Medicaid – a State and Federal program that will pay most nursing home costs for people with limited income and assets, after personal resources have been exhausted. Your area DCF office can determine if you are financially eligible for this program.

When visiting a nursing home, it is important to find out which payment options they accept, as not all nursing homes are certified to accept residents whose care is paid for by Medicare and/or Medicaid.

Resident Rights

Nursing home residents have rights and certain protections under the law. The nursing home must give all new residents a list of these rights, which typically include the following:

- Respect: You have the right to be treated with dignity and respect.
- Services and fees: You must be informed in writing about services and fees before you enter the nursing home.
- Money: You have the right to manage your own money or to choose someone else you trust to do this for you.
- Privacy: You have the right to privacy, and to keep and use your personal belongings and property as long as it doesn't interfere with the rights, health, or safety of others.
- Medical care: You have the right to be informed about your medical condition, medications, and to see your own doctor.
- You also have the right to refuse medications and treatments.

Other Research Options

There are other resources for evaluating nursing homes. Following is an alphabetical list of contacts and their function, along with other resource materials.

Kansas Adult Care Executives: 785-273-4393 or www.k-a-c-e.org

Kansas Advocates for Better Care 800-525-1782 or www.kabc.org

Kansas Department for Aging and Disability Services: 800-432-3535 or www.kdads.ks.gov

Complaint hotline for nursing home care and other licensed adult care homes 800-842-0078

Kansas Department for Children and Families (DCF): 888-369-4777 or www.dcfkansas.org determines financial eligibility for Medicaid services

Kansas Health Care Association: 785-267-6003, www.khca.org

Kansas Long-Term Care Ombudsman: 877-662-8362, www.kansasombudsman.ks.gov An advocate for nursing home residents.

Leading Age: 800-264-5242 or www.leadingagekansas.org

PEAK Initiative

(Promoting Excellent Alternatives in Kansas Nursing Homes)

Consumers are encourage to ask all adult care homes the following questions that incorporate PEAK domains, core values and supporting principles of person centered care:

Resident Choice – How do the Residents choose their daily routine?

- **Food** – How do the Residents choose what, when, and where they eat?
- **Sleep** – How do the Residents select the time they will awaken, nap, or go to bed?
- **Daily schedules** – How do the Residents decide how they will spend their day? What are the opportunities for engaging and meaningful activity as well as spontaneity?
- **Bathing** – How do the Residents select their type of bathing, frequency, and time of day?

Staff Empowerment – How are staff empowered to carry out the choices of the Residents?

- **Education** – What does the home have in place to provide formal training on person-directed care to all staff?
- **Decision making** – How do staff closest to the Resident have a voice in care planning? How are staff empowered to make decisions on a day-to-day basis things related to Resident choice?
- How are **Direct-care** staff able to make decisions about their own work and how they will carry out Resident-directed care plans?
- **Relationships** – Describe some of the meaningful relationships staff members have with the Residents for whom they provide care.
- **Career development** – What does the home have in place to promote the staff's personal and professional development?

Home Environment – Do the Residents' personal and public spaces provide opportunities for personalization, privacy, and individual comfort?

- **Resident room** – Are the rooms comfortable and accommodating? Does it reflect their personal preferences (furniture, pictures, belongings)?
- **Resident-use space** – Are all the spaces (dining room, living room, den, etc.) comfortable and accommodating?

Meaningful Life – How do the Residents have opportunities and assistance to continue to pursue a purposeful life?

- **Community Involvement** – How do the Residents have opportunities to build new relationships and connections and maintain existing ties to the broader community?
- How do **Residents have opportunities to help others?** (e.g. Residents assisting other Residents, coat drives, community garden, recycling, mentoring).
- How are **Individual spiritual and psychosocial needs met?**
- How does **End of life care**, and rituals honor Resident choice? Are expectations in the care plan and reviewed with Resident and family as needed?

Kansas Long-Term Care Ombudsman Program

The Kansas Long-Term Care Ombudsman Program was created by the federal Older Americans Act and is administered by the Office of the State Long-Term Care Ombudsman.

The primary purpose of the program is to ensure quality care to residents of long-term care facilities. The Ombudsman serves as a resident advocate who seeks to promote individual rights, dignity and independence. The Kansas Long-Term Care Ombudsman program consists of volunteers serving residents of nursing homes and residential care facilities to provide support and assistance with any problems or complaints.

Long-Term Care Ombudsmen are an advocate for residents of long-term care facilities; a person who is concerned with protecting the civil and human rights of elderly persons in long-term care facilities; a problem-solver and a mediator; an objective investigator of complaints.

Residents and their relatives and friends of residents in long-term care facilities and personal care homes may utilize the ombudsman program. Long term care staff and administrators may also use the program.

Call an ombudsman if you have questions or concerns about resident rights, transfer and discharge rights or other care issues.

To contact the Office of the State Long-Term Care Ombudsman call or write:

Kansas Long-Term Care Ombudsman Program
Landon State Office Building, 900 SW Jackson,
Suite 1041, Topeka, KS 66612
785-296-3017 or 877-OMBUD-62 or 877-662-8362
(toll free)
<http://www.kansasombudsman.ks.gov>

Kansas Veterans Benefits

The Kansas Commission on Veterans Affairs offers many services for Kansas veterans, spouses, widows/widowers, mothers, fathers and dependent children. Some of these benefits are:

The Kansas Soldier's Home - The historic Fort Dodge facility offers a library, museum, recreation center, fitness room, nursing home, three domiciliary residence halls, 60 cottages and a Veterans Cemetery. Priority for admission of veterans will first be made on the basis of severity of medical care required; second consideration will be of the veteran's ability to pay for care; transfers from other institutions will have the lowest priority. Information on application, eligibility and admission to the Kansas Soldiers Home can be obtained by contacting the Kansas Veterans Affairs Office at 714 Sheridan, Fort Dodge, KS 67801 or call **620-227-2121 Extension 146**, email admissions@ksh.state.ks.us

The Kansas Veteran's Home opened in May of 2000, in Winfield, Kansas. The facility is set on a large hilltop campus overlooking the Walnut Valley that will be the future location of the Kansas Veterans Cemetery at Winfield as well. This renovated home offers three levels of care to eligible residents: assisted living, skilled nursing and special care for residents with Alzheimer's Disease or related dementia.

Information on application, eligibility and admission to the Kansas Veterans Home can be obtained by contacting the Home's Clinical Director at **620-221-9479, ext. 250**, 1220 World War II Memorial Drive, Winfield, Kansas 67156. Visit the KCVA website www.kcva.org to learn more.

Other services that may be available to Kansas veterans, spouses, widows/widowers, mothers, fathers and dependent children include: compensation and pension benefits, education and training, life insurance, guaranteed home mortgage loans, vocational training and job assistance, health care (including long term care), or burial.

Whom do I call for more information?
Kansas Commission on Veterans Affairs,
700 SW Jackson, Room 1004
Topeka, Kansas 66603
785-296-3976
www.kcva.org or to find a field office close to you, see page 35.

Other Specialized Housing Options

Home Remodeling . . . is sometimes all that is needed to make your own home work for you again. You may need grab bars in the bathroom, a ramp to the front door, or more light in the kitchen. Some people are able to get these changes made with the help of family, friends, churches, etc., but others need a little extra assistance.

The Aging and Disability Resource Center can help you figure out what changes will be most helpful to you, and can provide useful information in talking with carpenters, plumbers, and others to do the necessary work. In some cases, the Aging and Disability Resource Center may also be able to help locate assistance to pay for these changes. For more information, check the county specific Directory of Services under “Home Repair” or call the Aging and Disability Resource Center (see page 28).

Reverse Mortgages or Home Equity Conversion Loans . . . allow a person to borrow money using their house as collateral. The money is converted to lump sum, line of credit or monthly payments for a given period or for life. Consumer education and counseling is required by a HUD approved housing agency. The counselor will discuss all the options available and help determine eligibility. After counseling, the process is similar to that of purchasing a home – loan application, processing, appraisals and signing of the loan prior to disbursement of funds. The loan is repayable upon the death of the borrower, sale of the home or a permanent move from the home. The repayment usually cannot exceed the value of the home or sale price.

For more information, contact one of the following resources:

Housing and Urban Development (HUD)
www.hud.gov/buying/rvrsmort.cfm

Fannie Mae 800-732-6643
www.fanniemae.com

National Reverse Mortgage Lenders Assn.
www.reversemortgage.org

Part Three: Contact Information

Resources for Aging Information on the Internet

Internet access is like having the world’s largest library and resource center at your fingertips. The Internet is full of information you couldn’t find in a newspaper, see on television or read in a library. You can find the answer to most questions with a quick search, at any time or on any day. If you don’t have a home computer with Internet access, try your local library or Senior Center. Most have equipment available and someone who can assist you in your search.

Kansas Department for Aging and Disability Services (KDADS)
www.kdads.ks.gov

Aging and Disability Resource Center (ADRC)
www.kdads.ks.gov

Kansas Area Agencies on Aging – (K4A)
www.k4a.org

Kansas Department for Children and Families (DCF)
www.dcf.ks.gov

State of Kansas
<http://www.kansas.gov>

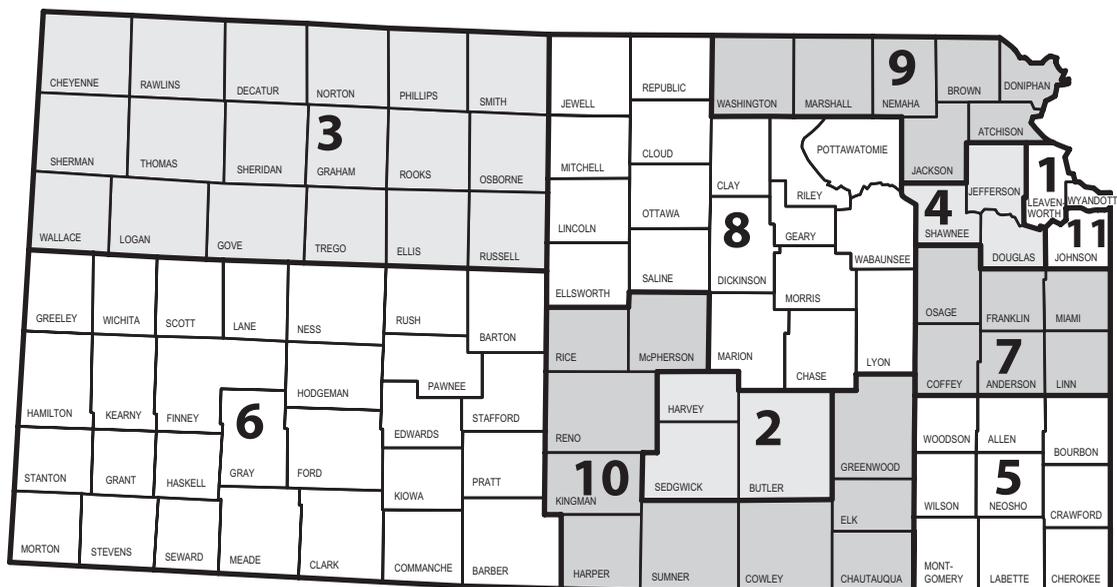
Kansas Attorney General’s Office
www.ag.ks.gov

Kansas Insurance Department (KID)
www.ksinsurance.org

Kansas Disabilities Rights Center
www.drckansas.org

Kansas Secretary of State
www.kssos.org

Aging and Disability Resource Centers (ADRC) 855-200-2372



1. Wyandotte-Leavenworth ADRC: Kansas City

Information 913-573-8531 or
888-661-1444
Legal Services 913-621-0200
Website: www.wycokck.org

2. Central Plains ADRC: Wichita

Information 316-660-5120 or
800-367-7298
Legal Services 888-353-5337
Website: www.cpaaa.org

3. Northwest Kansas ADRC: Hays

Information 785-628-8204 or
800-432-7422
Legal Services 785-625-4514
Website: www.nwkaaa.com

4. Jayhawk ADRC: Topeka

Information 785-235-1367 or
800-798-1366
Legal Services 785-354-8531
Website: www.jhawkaaa.org

5. Southeast Kansas ADRC: Chanute

Information 620-431-2980 or
800-794-2440
Legal Services 620-232-1330
Website: www.sekaaa.com

6. Southwest Kansas ADRC: Dodge City

Information 620-225-8230 or
800-742-9531
Legal Services 888-353-5337
Website: www.swkaaa.org

7. East Central Kansas ADRC: Ottawa

Information 785-242-7200 or
800-633-5621
Legal Services 800-479-6520
Website: www.eckaaa.org

8. North Central/Flint Hills ADRC: Manhattan

Information 785-776-9294 or
800-432-2703
Legal Services 785-537-2943
Website: www.ncfhaaa.com

9. Northeast Kansas ADRC: Hiawatha

Information 785-742-7152 or
800-883-2549
Legal Services 785-336-6016
Website: www.nekaaa.org

10. South Central Kansas ADRC: Arkansas City

Information 620-442-0268 or
800-362-0264
Legal Services 888-353-5337
Website: www.sckaaa.org

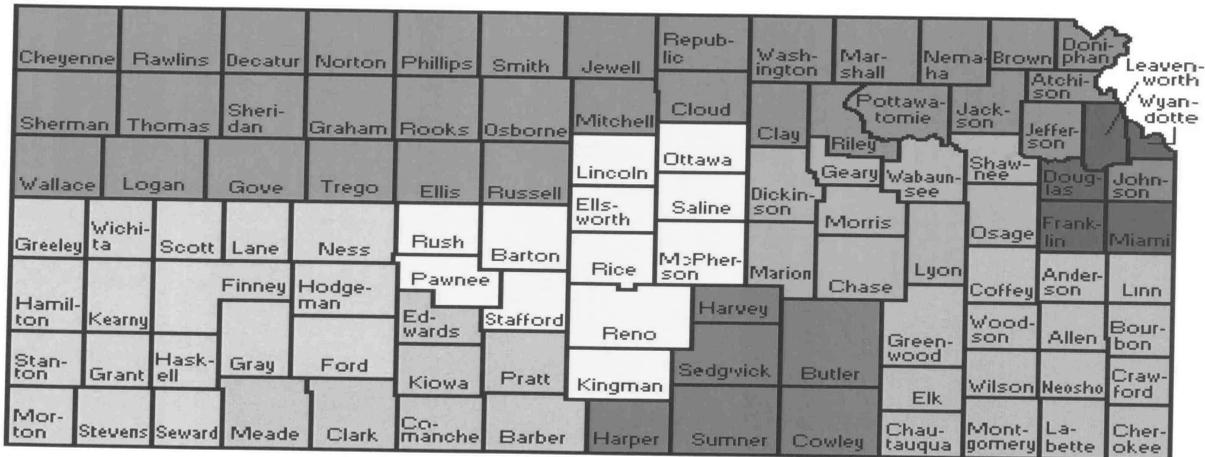
11. Johnson County ADRC: Olathe

Aging Info Line 913-715-8861 or
Information 888-214-4404
Legal Services 913-621-0200
Website: <http://hsa.jocogov.org>

Long Term Care Ombudsman Offices

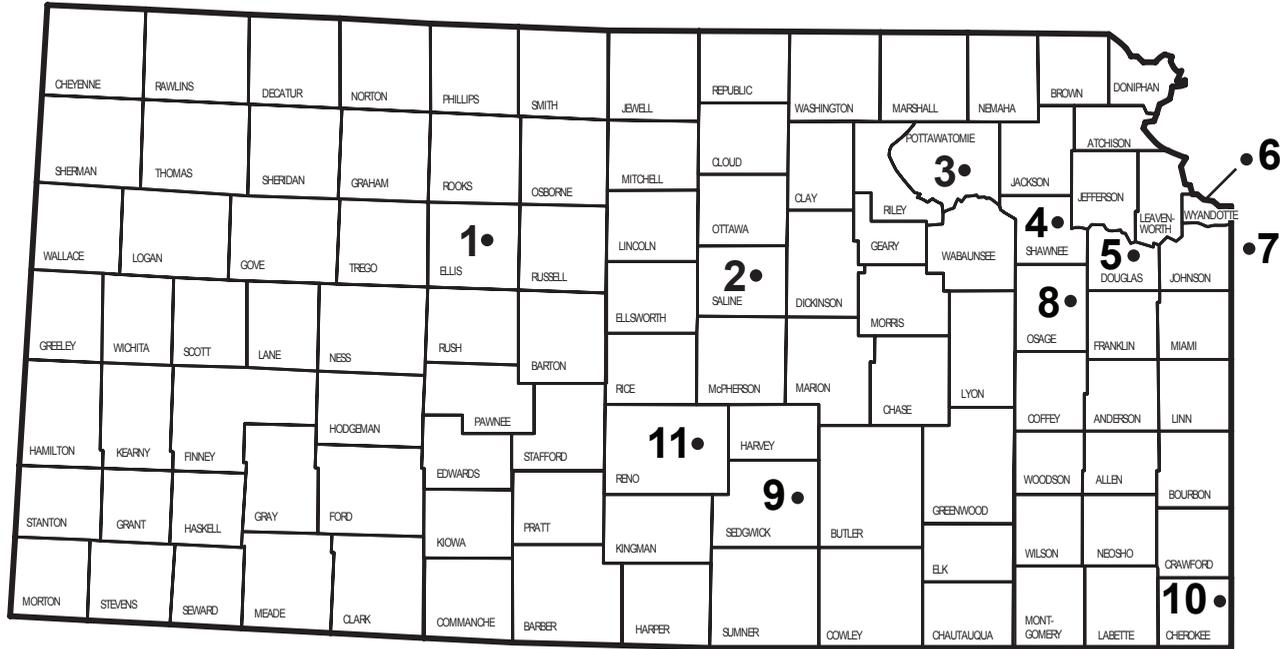
877-662-8362 (toll free)

8:00 a.m. - 5:00 p.m.



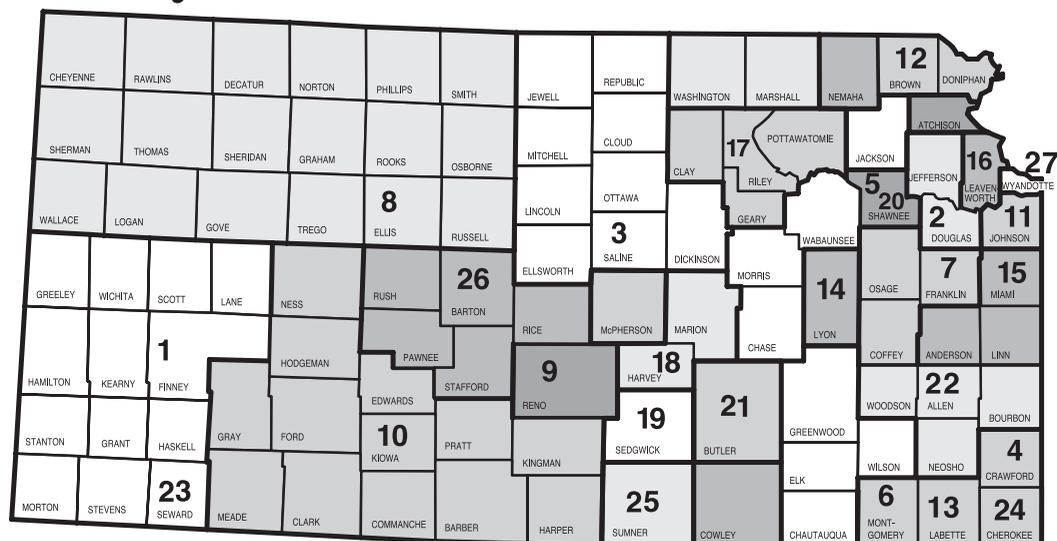
Office	Address, City, State, Zip	Phone
Region 1	600 Andrew Ave, South Hutchinson, KS 67505	620-728-0180
Region 2	900 SW Jackson, Ste. 1041 Topeka, KS 66612	785-296-2962
Region 3	16010 Metcalf, Suite 105 Stilwell, KS 66085	913-236-9385
Region 4	130 S. Market, #5063 Wichita, KS 67202	316-347-1429
Region 5	1509 Avenue P Dodge City, KS 67801	620-225-2439
Region 6	PO Box 1812 Hays, KS 67601	785-628-3121
Region 7	900 SW Jackson, Suite 1041 Topeka, KS 66612	785-296-6017
Region 8	16010 Metcalf, Suite 105 Stilwell, KS 66085	620-230-0743
Region 9	130 S Market, Suite 563 Wichita, KS 67202	316-640-3710

Centers For Independent Living



1. LINK, Inc.	Hays	800-569-5926
2. Independent Connection	Salina	800-526-9731
3. Three Rivers, Inc.	Wamego	800-555-3994
4. Topeka Independent Living Resource Center	Topeka	785-233-4572
5. Independence, Inc.	Lawrence	785-841-0333
6. Coalition for Independence	Kansas City, KS	913-321-5140
7. The Whole Person, Inc.	Kansas City, MO	800-878-3037
8. Resource Center for Independent Living	Osage City	800-580-7245
9. Independent Living Resource Center	Wichita	800-479-6861
10. Southeast Kansas Independent Living Resource Center	Parsons	800-688-5616
11. Prairie Independent Living Resource Center	Hutchinson	888-715-6818
Statewide Independent Living Council of Kansas, Inc.	Topeka	800-217-4525

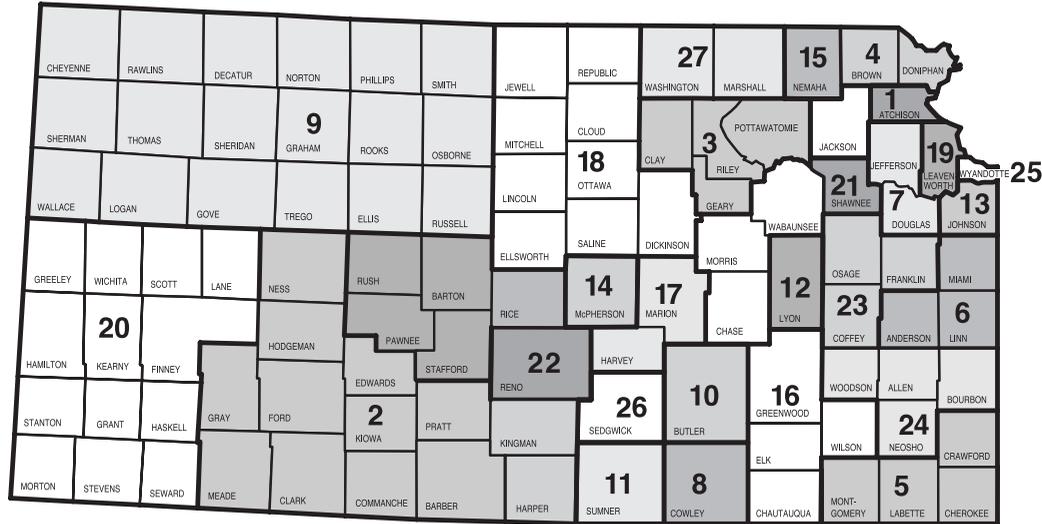
Community Mental Health Centers of Kansas



Consult this map to find the Community Mental Health Center (CMHC) serving your area. The city listed with each organization indicates the Center's office location. Service areas may include other counties.

1.	Area Mental Health Center	Garden City	620-276-6470
2.	Bert Nash CMHC, Inc.	Lawrence	785-843-9192
3.	Central Kansas MHC	Salina	785-823-6322
4.	CMHC of Crawford County	Pittsburg	620-231-5130
5.	Family Service & Guidance Center	Topeka	785-232-5005
6.	Four County MHC	Independence	620-331-1748
7.	Elizabeth Layton Center	Ottawa	785-242-3780
8.	High Plains CMHC	Hays	785-628-2871
9.	Horizons Mental Health Center	Hutchinson	620-931-2317
10.	Iroquois Center for Human Development	Greensburg	620-723-2272
11.	Johnson County MHC	Mission	913-826-1500
12.	Kanza MH & Guidance Center	Hiawatha	785-742-7113
13.	Labette Center for MH Services	Parsons	620-421-3770
14.	MHC of East Central KS	Emporia	620-343-2211
15.	Elizabeth Layton MHC	Paola	913-557-9096
16.	The Guidance Center	Leavenworth	913-682-5118
17.	Pawnee Mental Health Services	Manhattan	785-587-4300
18.	Prairie View, Inc.	Newton	316-284-6400
19.	Comcare of Sedgwick County	Wichita	316-660-7655
20.	Valeo Behavioral Health Care	Topeka	785-228-3071
21.	South Central MH Counseling Center	Augusta	316-775-5491
22.	Southeast Kansas MHC	Iola	620-365-8641
23.	Southwest Guidance Center	Liberal	620-624-8171
24.	Spring River MH & Wellness	Riverton	620-848-2300
25.	Sumner County MHC	Wellington	620-326-7448
26.	Center for Counseling & Consultation Services	Great Bend	620-792-2544
27.	Wyandot Center for Community Behavioral Healthcare	Kansas City	913-233-3300

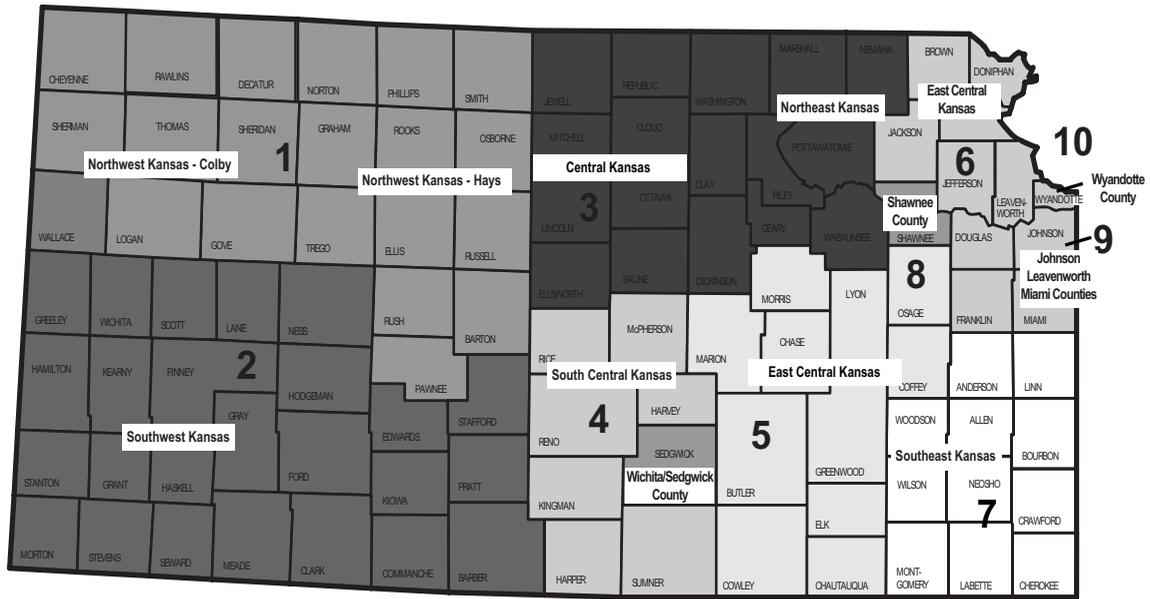
Community Developmental Disability Organizations



Consult this map to find the Community Developmental Disability Organization serving your area. The city listed with each organization indicates location of office. Service areas may include other counties.

1.	Achievement Services for Northeast Kansas	Atchison	913-367-2432
2.	Arrowhead West, Inc.	Dodge City	620-227-8803
3.	Big Lakes Developmental Center, Inc.	Manhattan	785-776-9201
4.	Brown County Developmental Services, Inc.	Hiawatha	785-742-3959
5.	CDDO of Southeast Kansas	Columbus	620-429-1212
6.	Tri-Ko., Inc.	Osawatomie	913-755-3025
7.	Cottonwood, Inc.	Lawrence	785-842-0550
8.	Cowley County Developmental Services, Inc.	Winfield	620-221-5404
9.	Developmental Services of Northwest Kansas	Hays	785-625-5678
10.	CDDO of Butler County	El Dorado	316-322-8777
11.	Futures Unlimited, Inc.	Wellington	620-326-8906
12.	Hetlinger Developmental Services	Emporia	620-342-1087
13.	Johnson County Developmental Support	Lenexa	913-826-2600
14.	McPherson County CDDO	McPherson	620-245-5211
15.	Nemaha County Training Center	Seneca	785-336-6116
16.	New Beginnings Enterprises, Inc.	Neodesha	620-325-3333
17.	Harvey-Marion County CDDO	Newton	316-283-7997
18.	Disability Planning Organization of Kansas, Inc.	Salina	785-823-3173
19.	Riverside Resources, Inc.	Leavenworth	913-651-6810
20.	Southwest Developmental Services, Inc.	Garden City	620-275-7521
21.	Shawnee County CDDO	Topeka	785-232-5083
22.	Reno County CDDO	Hutchinson	620-663-2219
23.	COF Training Services, Inc.	Ottawa	785-242-5035
24.	Tri-Valley Developmental Services, Inc.	Chanute	620-431-7401
25.	Wyandotte County CDDO	Kansas City	913-573-5502
26.	Sedgewick County CDDO	Wichita	316-660-7630
27.	TwinValley Dev. Services	Greenleaf	785-747-2251

Regional Prevention Centers



Consult this map to determine the Regional Prevention Center serving your area.

1. Smoky Hill Foundation for Chemical Dependency	Hays	785-625-5521
2. RPC of Southwest Kansas	Garden City	620-276-9624
3. Central Kansas Foundation	Salina	785-825-6224
4. Preferred Family Healthcare	Wichita	316-943-2051
5. MHC of East Central Kansas	Emporia	620-340-6085
6. DCCA , Inc	Lawrence	785-841-4138
7. Preferred Family Healthcare	Iola	620-365-8408
8. RPC of Shawnee	Topeka	785-266-8666
9. Johnson County MHC	Olathe	913-715-7880
10. Mirror, Inc	Kansas City	913-371-9668

Kansas Social Security Offices

National Automated Toll-Free 800-772-1213

TTY 800-325-0778

www.ssa.gov

Office hours are Monday, Tuesday, Thursday, Friday - 9:00 a.m. to 3:00 p.m.
Wednesday - 9:00 a.m. - Noon.

Office	Address, City, State, Zip	Telephone/fax
Dodge City	2204 Summerlon Cir, Dodge City, KS 67801	877-694-5494
Hays	1212 E. 27th St., Hays, KS 67601	888-552-7176
Hutchinson	811 E. 30th Ave., Suite A, Box 2107, Hutchinson, KS 67502	877-846-8333
Independence	2125 N. Penn Ave., Independence, KS 67301	877-512-3855
Joplin	4102 S. Arizona Ave., Joplin, MO 64804	866-964-7421
Kansas City	850 Nebraska Ave., Kansas City, KS 66101	866-331-2197
Lawrence	1440 Wakarusa Dr., Ste 200, Lawrence, KS 66049	866-698-2561
Lenexa	15375 W. 95th St., Lenexa, KS 66214	877-445-9978
Manhattan	1121 Hudson Avenue, Suite A, Manhattan, KS 66503	877-840-5741
Salina	1410 E. Iron, Suite 7, Salina, KS 67401	877-405-3494
St. Joseph	1402 N. Woodbine Rd, St. Joseph, MO 64506	888-366-6148
Topeka	600 SW Commerce Place, Topeka, KS 66615	888-327-1271
Wichita	3216 N. Cypress St., Wichita, KS 67226-6515	866-931-9173
Nevada, MO (Bourbon County only)	120 S Commerce, Nevada, MO 64772	888-808-5441

Kansas Commission on Veterans Affairs

Veterans Administration National Toll-Free Number 800-827-1000

www.kcva.org or www.va.gov

Kansas Persian Gulf War Health Initiative 800-513-7731

Field Office	Address/City/State/Zip	Telephone
Colby	990 S. Range, Suite 3 Colby, KS 67701	785-462-3572
Emporia	702 Commercial St., Kress Center, Suite 1D, Emporia, KS 66801	620-342-3347
Ft. Dodge	714 Sheridan, Unit 87 Ft. Dodge, KS 67843	620-225-4041
Hays	207 East 7th Street, Ste C Hays, KS 67601	785-625-8532
Hutchinson	1625 E 30th Hutchinson, KS 67501	620-662-7131
Independence	201 N. Pennsylvania, Ste. 105 Independence, KS 67301	620-331-0540
Junction City	Municipal Building, Box 311 Junction City, KS 66441	785-238-4522
Lawrence	745 Vermont Street Lawrence, KS 66044	785-843-5233
Leavenworth	Dwight D. Eisenhower VA Medical Center 4101 S. 4th Street Leavenworth, KS 66048	913-682-2000 800-574-8387 (Am. Legion) x54297 800-952-8387 (VFW) x54296
Manhattan	317 Houston St. Manhattan, KS 66502	785-587-0373
Overland Park	10107 W. 105, Ste B Overland Park, KS 66212	913-371-5968
Salina	1410 East Iron, Ste 3B Salina, KS 67401	785-823-2862
Topeka	700 SW Jackson, Suite 1004 Topeka, KS 66603	785-296-3976
	Colmery-O'Neil VA Medical Center 2200 Gage Topeka, KS 66622	785-350-3111 800-574-8387 x 54489 (Am. Legion) 800-574-8387 x 54491 (VFW)
Wichita	VA Medical and Regional Office 5500 East Kellogg, PO Box 21318 Wichita, KS 67218	316-688-6869 888-878-6881 x 56869 (Am. Legion) 888-878-6881 x 56801(VFW)
Winfield	Kansas Veterans Home 1220 WWII Memorial Drive Winfield, KS 66156	620-221-9021

Directory of Services

Service Providers By County

This section lists providers of information and services to senior Kansans by county for Planning and Service Area (PSA) 07. For various reasons, a provider may be available but not listed, or listed and no longer available. Phone numbers also change. Contact the East Central Kansas Area Agency on Aging for the most current information in your county.

Every effort has been made to ensure the accuracy of the information provided. However, human (and computer) errors do happen. If you find inaccurate information, please contact the East Central Kansas Area Agency on Aging at the phone number on the back of this booklet.

If you provide information and/or services to seniors and wish to be included in this directory of services, contact the East Central Kansas Area Agency on Aging. The Kansas Department for Aging and Disability Services, in cooperation with the Area Agencies on Aging, reserves the right to determine the appropriateness of the material included. The purpose of this directory is to provide information that will allow senior Kansans to remain in their homes as long as possible and to maintain their security, dignity, and independence.

If you would like a list of licensed nursing facilities in your county, contact the East Central Kansas Area Agency on Aging, call **800-432-3535** or access information on the web at www.kdads.ks.gov or www.medicare.gov/nhcompare.

The Kansas Department for Aging and Disability Services (KDADS) does not endorse the products, services or manufacturers in this booklet. Names appear solely because they are considered a source of information. KDADS assumes no liability for the use or contents of any product or service mentioned in this resource directory.

It is a misdemeanor to use the information in this directory for the purpose of selling or offering to sell property or services to the entities listed herein except in the limited circumstances provided for in KSA 21-3914.



Published by the Kansas Department for Aging and Disability Services
503 S. Kansas Avenue
Topeka, KS 66603
1-800-432-3535

This directory is also available at www.kdads.ks.gov

117 S. MAIN, OTTAWA, KANSAS 66067
800-633-5621 785-242-7200

MISSION STATEMENT
EAST CENTRAL KANSAS AREA AGENCY ON AGING

THE EAST CENTRAL KANSAS AREA AGENCY ON AGING WILL SERVE AS THE SINGLE, HIGHLY ACCESSIBLE, POINT OF ENTRY FOR AGING KANSANS LIVING IN ANDERSON, COFFEY, FRANKLIN, LINN, MIAMI AND OSAGE COUNTIES, THAT ARE SEEKING HELP IN MAINTAINING THEIR HEALTH, INDEPENDENCE AND DIGNITY. IN PURSUIT OF HEALTHY LIFESTYLES AND DIGNIFIED SELF-SUFFICIENCY FOR THE AGING POPULATION, THE EAST CENTRAL KANSAS AREA AGENCY ON AGING WILL COORDINATE AND PROVIDE VARIED PROGRAMS AND SERVICES, PAID BY FEDERAL, STATE, AND LOCAL DOLLARS, AS WELL AS CLIENT CONTRIBUTIONS AND CO-PAYS, AND OTHER GRANT/CONTRACT SOURCES.

ELIZABETH MAXWELL

ASSESSMENTS – Determines whether a person qualifies for Medicaid or non-Medicaid services in the home.

CAREGIVER – Information, assistance, respite care and other supplemental services to assist the family caregiver.

CARE – Client Assessment, Referral & Evaluation. An evaluation program to help people find appropriate long term care services, and to collect data on the need for home and community based services.

CASE Management – works with older adults and their families to assess complex situations requiring the coordination of many services.

COMMUNITY Focal Point Centers – senior centers that meet certain criteria, based on the level of services and activities they offer to their community.

CONGREGATE and Home Delivered Meals – Food, fun, and activities. Transportation is available to some nutrition centers. Also provides meals to the home-bound.

CUSTOM CARE – Special care needs such as walkers, bath bench, dentures, hearing aids, personal emergency response, ramps.

GOLDEN YEARS – Published quarterly to keep residents current on aging services, activities and issues.

HEALTH PROMOTION – Offers wellness programs to improve the health and well-being of seniors such as aerobics (chair & standing), walking, medication management, and education of chronic conditions.

IN-HOME SERVICES – Homemaker, personal care, & respite to enable persons age 60 and over, to live independently at home.

INFORMATION/ASSISTANCE – Coordination and dissemination of current information regarding opportunities and service available.

INTERGENERATIONAL – A volunteer program utilizing older adults in the community to participate in school activities, or activities at the senior centers/nutrition sites.

LEGAL SERVICES – Offers legal consultation and representation, education and assistance with access to government benefits.

OPTIONS COUNSELING – Provides information about long term care services.

SHICK – (Senior Health Insurance Counseling of Kansas) trained volunteers serve as counselors for older Kansans who have questions about their Medicare or health insurance.

SILVER-HAIRED LEGISLATURE – Responsible for the election process for the delegates of East Central Kansas.

SUPPORT GROUPS – Facilitates small group discussions.

VOLUNTEER OPPORTUNITIES – Available for all ages.

ANDERSON COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

ADULT DAY CARE

Guest Home Estates
Garnett, 785-448-6884

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association of Greater
Kansas City
Prairie Village, 800-272-3900
or 913-831-3888 (*helpline*)

For Alzheimer's disease support
groups information call:
East Central Kansas
Area Agency on Aging
Ottawa, 785-242-7200 or
800-633-5621

Golden Heights Living Center
Garnett, 785-448-2434

APARTMENT COMPLEXES

Garnett Development
Co. Apartments
Garnett, 785-448-6772

Garnett Housing Authority
Parkside Place #1 & 2
and Park Plaza North
Garnett, 785-448-6990

Kincaid Housing, Inc. &
Martindale Villa
Kincaid, 620-439-5629

ASSISTED LIVING

Also see Residential Health Care

Guest Home Estates
Garnett, 785-448-6884

ASSISTIVE TECHNOLOGY

*Also see Audio-Reader, Talking
Books or contact:*

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

Southeast Kansas Technology
Assistance Center
Parsons, 316-421-5502 or
800-766-3777 (voice)
TDD: 800-526-3648

ATTENDANT CARE

Ability Resources
Burlington, 620-364-5217

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Helping Hands Health Care
Fort Scott, 620-223-1655
620-223-1755 Fax

Turning Point Home Health
913-727-2757

Community Care Connection
Fort Scott, 620-223-5085

AUDIO READER, TDD

Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)

See Attendant Care

CARE (Client Assessment & Referral Evaluation)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CAREGIVER

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

COMMODITIES

ECKAN
Garnett, 785-448-3670

EMERGENCY ALERT DEVICES

Home Buddy
866-922-8339

Life Station
800-884-8888

Link to Life
800-848-9399
Fax 877-442-2323

Phillips Lifeline
800-543-3546

FARM & HOME ASSISTANCE (FmHA)

See Rural Development

GRANDPARENT ISSUES

Kansas Children's
Service League
800-332-6378

AARP Grandparent
Information Center
202-434-2296

ANDERSON COUNTY

Kansas Elder Law Hotline
Toll Free 888-353-5337

HEALTH INSURANCE COUNSELING, SENIOR

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department for Aging
And Disability Services
800-860-5260

HOME HEALTH OR MEDICARE

Anderson County Hospital
785-204-8050

Angels Care Home Health
Chanute, 620-432-0025

Allen County Hospital, Inc.
Iola, 620-365-3131

HOME CARE SERVICES

St. Luke's Health System
3100 Broadway, Suite 1000
Kansas City, MO

Home Health
Burlington, 620-364-2121

Helping Hands Health Care
Fort Scott, 620-223-1655
620-223-1755 Fax

Home Health of Olathe
Medical Center, Inc.
Olathe, 913-324-8515 or
800-467-4451

Home Town Health Care
785-310-0000

Integrity Home Care
913-685-1616

Lawrence Therapy Services
Lawrence, 785-842-0656

Interim Health Care Services
Louisburg, 913-837-5121

Homemaker Services
Ability Resources
Burlington, 620-364-5217

Community Care Connection
Iola, 620-365-2049 or
800-925-5750

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Helping Hands Health Care
Fort Scott, 620-223-1655
620-223-1755 Fax

Resource Center for
Independent Living
Osage City, 785-528-3105 or
800-580-7245

Turning Point Home Health
913-727-2757

HOME REPAIR

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

HOSPICE

Crossroads Hospice
Lenexa, 888-603-6673

Harry Hynes Memorial Hospice
at Mt. Carmel Medical Center
Pittsburg, 800-767-4965

Hospice Care of Kansas, Lenexa,
913-599-1125 or
866-599-1125

Hospice of Olathe
Medical Center, Inc.
Olathe, 913-324-8515 or
800-264-4315

Midland Hospice Care, Inc.
Ottawa, 785-242-0065 or
800-491-3691

Allen County Hospital Hospice
Iola, 620-365-3131

HOSPITAL

Anderson County Hospital
Garnett, 785-448-3131

HOUSING

*See also apartment complexes;
assisted living; board & care
homes, residential health care;
home repair; weatherization.*

ECKAN-HUD
785-448-3670
Kincaid Housing
(income based)
620-439-5629

Parkside Place
(1 and 2 income based)
Garnett, 785-448-6990

Willow Apartments
(income based)
Garnett, 785-448-6772

Garnett Development Company
310 S. Willow
Garnett, 785-448-6772

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
Ottawa, 785-242-7200 or
800-633-5621

ANDERSON COUNTY

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
Ottawa, 785-242-7200 or
800-633-5621

KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Garnett Area
Iola, 620-365-2164

LEGAL SERVICES

East Central Kansas
Area Agency On Aging
Ottawa, 785-242-7200 or
800-633-5621

Kansas Elder Law Hotline
Toll Free 888-353-5337

Kansas Legal Services
Kansas City, 913-621-0200

LOW/IMPAIRED VISION

Topeka, 800-547-5789

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
1119 North 5th St.
Kansas City, KS

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

LIEAP 800-432-0043 or your
county DCF office

MEAL SITES

Colony City Building (M,W,F)
Colony, 620-852-3530

Garnett Senior Center
Garnett, 785-448-6996

Kincaid City Hall (M,W,F)
Kincaid, 620-439-5440

MEALS OR HOME DELIVERED

Sunflower Friendship Meals
Mid-America Nutrition
Program
Ottawa, 785-242-8341 or
800-223-6325

MEDICAL EQUIPMENT

Access Medical LLC
877-936-8222 or 620-232-6245

Advanced Home Care,
Lawrence, 785-841-2200 or
800-497-8088

Baseline Medical Equipment
& Supplies
Ottawa, 785-242-8813 or
877-242-8813

Colony Lions Club
620-852-3520 or 620-852-3424

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kincaid VFW Loan Closet
620-439-5471 or 620-439-5376

Lincare
Ottawa, 785-242-8481

Regional Health Care
Garnett, 785-448-5700 or
866-654-5700

VNA Plus
Iola, 620-365-7233

MENTAL HEALTH

Anderson Co Mental Health
785-204-4357

Lawrence Memorial Hospital
Lawrence, 785-749-6100

Overland Park Regional
Medical Center (Menninger)
Overland Park, 913-541-5966

Shawnee Mission
Medical Center
Shawnee, 913-676-2530 (unit 6)

Southeast Kansas
Mental Health Center
Garnett, 785-448-6806
The Sanctuary at Fredonia
Fredonia, 620-378-2027

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE

See Home Health

PRESCRIPTION DRUG PROGRAM

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

REHABILITATION/ THERAPY

St. Luke's Rehabilitation Center
Garnett, 785-204-8050

RESIDENTIAL HEALTH CARE

Also see Assisted Living

RESPIRE CARE

*Some Nursing Facilities offer
short-term stay options. Check with
each facility regarding availability
or contact the East Central Kansas
Area Agency on Aging at
800-633-5621.*

ANDERSON COUNTY

Anderson County Hospital
Skilled Nursing
& Long Term Care
Garnett, 785-448-3131

Golden Heights
Garnett, 785-448-2434

Guest Home Estates 7
Garnett, 785-448-6884

REVERSE MORTGAGE

Fannie Mae
800-732-6643

Wells Fargo, Wichita
866-265-7070 x 2108
316-773-0047 x 2108

RURAL DEVELOPMENT

Iola, 620-365-2901

SALES TAX REFUND

Kansas Dept. of Revenue
800-894-0318
785-296-0222 or 785-296-3051

Anderson Co. DCF
Garnett, 785-448-5459

SOCIAL SECURITY

Emporia Social Security Office
Emporia, 620-343-2345

SUPPORT GROUPS

*Various support groups meet in our area, such as Alzheimer's, Low Vision, Caregiver, and Bereavement. Call the East Central KS Area Agency on Aging office for information.
800-633-5621*

TALKING BOOKS, AUDIO READER, TDD

Talking Books Service
Wichita Public Library
Wichita, 800-362-2869

TRANSPORTATION

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Anderson Co. Council on Aging
Garnett, 785-448-6996

UTILITY BILLS (assistance)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621
See Low Income Energy Assistance Program

VETERANS AFFAIRS

Lawrence Office, 785-843-5233

WEATHERIZATION

ECKAN
Garnett, 785-242-6413 or
785-448-3670

COFFEY COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

ADULT DAY CARE

Life Care Center
Burlington, 620-364-2117

Sunset Manor
Waverly, 785-733-2744

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association
Heart of America Chapter
Topeka, 785-271-1844 or
800-272-3900 (*24-hr. information
and support line*)

For Alzheimer's Disease
Support Groups information,
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Life Care Center of Burlington
Alzheimer's Unit
Burlington, 620-364-2117

APARTMENT COMPLEXES

Apple Grove Apartments
(*income based*)
Burlington, 620-364-8989

Bicentennial (*income based*)
Burlington Housing Authority
Burlington, 620-364-2272

Burlington Place Apartments
Burlington, 620-364-8003

Gridley Senior Citizen Housing
and Recreation, Inc.
(*income based*), Gridley
620-836-2965 or 620-836-3181

Lebo Senior Rental Housing &
Recreation, Inc. (*income based*)
The State Bank of Lebo
620-256-6331 or 620-256-6534

LeRoy Senior Housing
ECKAN (*income based*)
Burlington, 620-364-8223

New Strawn Apartments
(*income based*)
Topeka, 785-286-1498

The Plains (*income based*)
Burlington Housing Authority
Burlington, 620-364-2272

Waverly Housing Authority
North Pearson Village
(*income based*)
Waverly, 785-733-2267

ASSISTED LIVING

Also see Residential Health Care

Senior Gasthaus
Waverly, 785-733-2574

The Meadows
Burlington, 620-364-8861

ASSISTIVE TECHNOLOGY

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-232-6245

Home Health Care Plus
Burlington, 620-364-8055

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

*Also see Audio-Reader, Talking
Books or contact:*

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Southeast Kansas Technology
Assistance Center
Parsons, 620-421-5502 or
800-526-3648
TDD 800-766-3777

ATTENDANT CARE

Coffey County Health Dept.
Burlington, 620-364-8631 or
620-364-2045 FAX

Coffey County Hospital
Home Health Agency
Burlington, 620-364-2121

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Resource Center for
Independent Living (R.C.I.L.),
Burlington, 620-364-2263 or
800-580-7245

AUDIO READER, TDD

Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)

See Attendant Care

BOARD & CARE HOME

County Squire Senior Gasthaus
Waverly, 785-733-2574

CARE (Client Assessment & Referral Evaluation)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

COFFEY COUNTY

CAREGIVER

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

COMMODITIES

ECKAN
Burlington, 620-364-8223

EMERGENCY ALERT DEVICES (LIFELINE)

Coffey County Hospital
Burlington, 620-364-2121

Home Buddy
866-922-8339

Life Station
800-884-8888

Link to Life
800-848-9399
Fax 877-442-2323

Phillips Lifeline
800-543-3546

EXERCISE PROGRAMS

PATH (Personal Actions
Toward Health)
Lebo Senior Center (T,W,TH)
Lebo, 620-256-6166

Coffey County Health Dept.
Burlington, 620-364-8631

FARM & HOME ASSISTANCE (FmHA)

See Rural Development

GRANDPARENT ISSUES

Kansas Children's
Service League
800-332-6378

AARP Grandparent
Information Center
202-434-2296

Kansas Elder Law Hotline
Toll Free 888-353-5337

HEALTH INSURANCE COUNSELING (SENIOR)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department for Aging
And Disability Services
800-860-5260

HOME HEALTH

Advocate Specialty Care
Wamego 785-456-8910 or
800-767-8718

Coffey County Hospital
Home Health
Burlington, 620-364-2121

Coffey County Health Dept.
Burlington, 620-364-8631

HOMEMAKER SERVICES

Coffey County Health Dept.
Burlington, 620-364-8631

Coffey County Hospital
Home Health
Burlington, 620-364-2121

Home Town Health Care
785-310-0000

Integrity Home Care
913-685-1616

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Resource Center for
Independent Living (R.C.I.L.)
Burlington, 620-364-2263 or
800-580-7245

Regional Health Care, Garnett
866-654-5700 or 785-448-5700

Turning Point Home Care
913-727-2757

HOME REPAIR

Coffey Co. Housing Authority
Burlington, 620-364-8895

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

HOSPICE

Crossroads Hospice
Lenexa, 888-603-6673

Hand in Hand Hospice
Emporia, 620-340-6177 or
800-334-6215

Midland Hospice
Topeka, 785-232-2044 or
800-491-3691

HOUSING

*See apartment complexes; assisted
living; board & care home,
residential health care; home
repair; weatherization.*

HOSPITAL

Coffey County Hospital
Burlington, 620-364-2121

COFFEY COUNTY

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Lyndon, 785-828-4491
Emporia, 620-342-2505

LEGAL SERVICES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Elder Law Hotline
Toll Free 888-353-5337

Kansas Legal Services
Kansas City, 913-621-0200

LOW/IMPAIRED VISION

Topeka, 800-547-5789

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
Kansas City, 913-279-7411

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

LIEAP 800-432-0043 or your county DCF office

MEAL SITES

Burlington Senior Center
Burlington, 620-364-2730
(serving southern Coffey including LeRoy, Gridley)

Lebo Senior Center *(T,W,Th)*
Lebo, 620-256-6166

Waverly Senior Center *(M,W,F)*
Waverly, 785-733-2603

MEALS OR HOME DELIVERED

Sunflower Friendship Meals
Mid-America Nutrition Program
Ottawa, 785-242-8341 or
800-223-6325

MEDICAL EQUIPMENT

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-232-6245

Advanced Home Care
Lawrence, 785-841-2200

Baseline Medical Equipment & Supplies
Ottawa, 785-242-8813 or
877-242-8813

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Home Health Care Plus
Burlington, 620-364-8055 or
800-539-5846

Lincare
Ottawa, 785-242-8481

Regional Health Care
Garnett, 866-654-5700 or
785-448-5700

Apria
Topeka, 785-234-3681

MENTAL HEALTH

Catholic Community Services
Emporia, 620-363-2296

Mental Health Center
of Kansas
Burlington, 800-279-3645

Overland Park Regional
Medical Center (Menninger)
Overland Park, 913-541-5966

Shawnee Mission Medical Center,
Shawnee
913-676-2530 (unit 6)

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE

See Home Health

PRESCRIPTION DRUG PROGRAM

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

REHABILITATION/ THERAPY

Coffey County Home Health
Physical Therapy, Speech Therapy, Occupational Therapy
Burlington, 620-364-2121 x301

Life Care Center of Burlington
Physical, Speech & Occupational Therapy, In-House & Out Patient
Burlington, 620-364-2117

RESIDENTIAL HEALTH CARE

See Assisted Living

RESPIRE CARE

Some Nursing Facilities offer short-term stay options. Check with each facility regarding availability or contact the East Central Kansas Area Agency on Aging at 800-633-5621.

COFFEY COUNTY

Life Care Center of Burlington
Burlington, 620-364-2117

Coffey County Health Dept.
Burlington, 620-364-8631

Coffey County Hospital
Home Health
Burlington, 620-364-2121

Midland Hospice
Ottawa, 800-491-3691 or
785-242-0002

REVERSE MORTGAGE

Fannie Mae
800-732-6643

Wells Fargo
Wichita 316-554-2114 or
866-265-7070 x 2114

RURAL DEVELOPMENT

Iola, 620-365-2901

SALES TAX REFUND

Kansas Department of Revenue
800-894-0318
785-296-0222 or 785-296-3051

SHOPPING SERVICES

See Homemaker

SOCIAL SECURITY

Social Security Administration
Emporia, 620-343-2345 or
800-772-1213 (*M-F 7 am-7 pm*)

SUPPORT GROUPS

Various support groups meet in our area, such as Alzheimer's, Low Vision, Caregiver, and Bereavement. Call the East Central KS Area Agency on Aging office for information.
800-633-5621

TALKING BOOKS, AUDIO READER, TDD

Talking Books Service
Wichita Public Library
Wichita, 800-362-2869

Coffey County Library System
Burlington, 620-364-2010

TRANSPORTATION

Coffey County Council
Transportation
Burlington, 620-364-1935

UTILITY BILLS (assistance)

See Low Income Energy Assistance Program

VETERANS AFFAIRS

Emporia Office, 620-342-3347

WEATHERIZATION

ECKAN
Burlington, 620-242-6413
Hours 8-12 and 1-5 weekdays

FRANKLIN COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

Willow Domestic Violence
Center, Lawrence, KS
800-770-3030

ADULT DAY CARE

Richmond Health Care/Rehab
785-835-6135

Village Manor
Ottawa, 785-242-5399 or
FAX: 785-242-6063

Wellsville Retirement
Community
Wellsville, 785-883-4101

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association of Greater
Kansas City
Prairie Village, 913-831-3888
or 800-272-3900 (24-hr.
information and support line)

Comfort Care Homes
785-594-2603

For Alzheimer's disease support
groups information call:
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

APARTMENT COMPLEXES

Barkley-Salb Arrowhead Duplexes
Ottawa, 785-594-2157

The Oaks At Canterbury
Ottawa, 785-242-5395

Cedar Square
(income based)
Ottawa, 785-242-8110

Courthouse Square
(income based)
Ottawa, 785-242-2235

Hidden Meadows
(income restricted)
Ottawa, 785-242-4456

Ottawa Retirement Village
Apartments, Ottawa
785-242-2433

Ottawa Plains
(income based)
Ottawa, 785-242-9333

Park Place I & II
(income based)
Ottawa, 785-242-2004

Pine Manor/Mission Woods
(income based)
Ottawa, 785-242-2188

Pomona Village
(income based)
Pomona, 785-566-8440

Sunflower Plaza
(income based)
Ottawa, 785-242-6655

Walnut Plaza
(income based)
Wellsville, 785-883-4044

Washburn Towers
(income based)
Ottawa, 785-242-9444

Wellsville Senior Housing
(income based)
Wellsville, 785-883-4018

ASSISTED LIVING

Also see Residential Health Care

Ottawa Village Plaza
Ottawa, 785-242-1127

Village West
Ottawa, 785-242-9378

Vintage Park
Ottawa, 785-242-3715

ASSISTIVE TECHNOLOGY

Also see Audio-Reader, Talking
Books or contact:

East Central Kansas
Area Agency on Aging
800-633-5621 or 785-242-7200

Kansas Equipment Exchange
Program, 620-421-6551
800-526-3648
TDD 785-841-1046

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

Regional HealthCare
785-448-5700 or
866-654-5700

Resource Center for Independent
Living (R.C.I.L.)
Ottawa, 785-242-1805 or
800-580-7245
TDD 785-528-3106

ATTENDANT CARE

A Helping Hand Home Care
785-856-0192

Benefits of Home
Lenexa, 913-422-1591

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

FRANKLIN COUNTY

Independence, Inc.
Lawrence, 785-841-0333
TDD 785-841-1046

RCIL (Resource Center for
Independent Living)
Ottawa, 785-242-1805, or
800-580-7245
TDD 785-528-3106

ResCare Home Care
913-696-1020

Turning Point Home Care
913-727-2757

Windsor Place At-Home Care
785-843-4800
866-910-3047

AUDIO READER, TDD
Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)
See Attendant Care

BOARD & CARE HOMES
Christian Care Cottage II
Ottawa, 785-242-6383

**CARE (Client Assessment &
Referral Evaluation)**
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CAREGIVER
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

COMMODITIES
ECKAN @ V.F.W.
Ottawa, 785-242-7515
3rd Monday of each month
1st Friday @ Orschelns

**EMERGENCY ALERT
DEVICES (LIFELINE)**
Home Buddy
866-922-8339
Fax 316-941-2856

Life Station
800-884-8888

Phillips Lifeline
800-543-3546

Link To Life
800-848-9399
Fax 877-442-2323

EXERCISE PROGRAMS
PATH (Personal Actions Toward
Health), Ottawa
785-242-1939 or 785-229-3520

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

**FARM & HOME ASSISTANCE
(FmHA)**
See Rural Development

GRANDPARENT ISSUES
Kansas Children's Service League
800-332-6378

AARP Grandparent
Information Center
202-434-2296

Kansas Elder Law Hotline
Toll Free 888-353-5337

**HEALTH INSURANCE
COUNSELING, SENIOR**
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department for Aging
And Disability Services
800-860-5260

HOME HEALTH
Home Health Hospice Services of
Olathe Medical Center, Inc. Olathe,
913-324-8515 or
800-467-4451

Integrity Home Care
913-685-1616

Interim Health Care Services
Louisburg, 913-837-5121

Lawrence Therapy Services
Lawrence, 785-842-0656

PRN Home Health Care
Wamego, 888-776-7744
785-456-7764

HOMEMAKER SERVICES
A Helping Hand Home Care
785-856-0192

Benefits of Home
Lenexa, 913-422-1591

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Independence, Inc.
Lawrence, 785-841-0333 or
888-824-7277
TDD 785-841-1046

ResCare Home Care
913-696-1020

FRANKLIN COUNTY

Turning Point Home Care
913-727-2757

Windsor Place At-Home Care
Lawrence, 785-843-4800

HOME REPAIR

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Habitat for Humanity
Ottawa, 785-242-2600

HOSPICE

Crossroads Hospice
Lenexa, 888-603-6673

Hospice Care of Kansas
Lenexa, 913-599-1125
Fax 913-599-3554

Hospice of Olathe Medical Center,
Inc.
Olathe, 913-324-8515 or
800-264-4315

Midland Hospice Care, Inc.
Ottawa, 785-242-0002 or
800-491-3691

PRN Home Health Care
& Hospice
Wamego, 888-776-7744

Southern Care
Lenexa, 913-906-9497

Vitas Innovative
Hospice Care
800-938-4827

HOSPITAL

Ransom Memorial Hospital
Ottawa, 785-229-8200

HOUSING

See apartment complexes; assisted living; board & care home, residential health care; home repair, weatherization.

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
785-242-7200

KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Ottawa Office, 785-229-8600

LEGAL SERVICES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Elder Law Hotline
888-353-5337

Kansas Legal Services
Kansas City, 913-621-0200

LOW/IMPAIRED VISION

Topeka, 800-547-5789

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
785-296-3051

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

LIEAP 800-432-0043 or your county DCF office

MEAL SITES

Lane Community Senior Center
(M,W,F)
Lane, 785-869-2002

Ottawa Senior Center
Ottawa, 785-242-7440

Pomona Community Building
Pomona, 785-566-3608

Richmond Nutrition Site
Richmond, 785-835-6465

Sunflower Plaza
Ottawa, 785-242-6655

Wellsville Community
Senior Center
Wellsville, 785-883-4334

Williamsburg Senior Center
Williamsburg, 785-746-5459

MEALS OR HOME DELIVERED

Sunflower Friendship Meals
Mid-America
Nutrition Program
Ottawa, 785-242-8341 or
800-223-6325

MEDICAL EQUIPMENT

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-232-6245

Advanced Home Care
Lawrence, 785-841-2200 or
800-827-9406

American Care Equipment
Overland Park, 913-383-3456

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

FRANKLIN COUNTY

Lincare
Ottawa, 785-242-8481

Ransom Memorial Hospital/
Loan Closet
Ottawa, 785-229-8200

Regional Health Care, Garnett
866-654-5700 or 785-448-5700

VFW Loan Closet
785-242-7406

**MEDICATION
MANAGEMENT**
Ransom Memorial Hospital
Ottawa, 785-229-8200

MENTAL HEALTH
Dana Paquette LCP &
Diane Sadowski LSCSW
Ottawa, 785-242-8970

Elizabeth Layton Center
Ottawa, 785-242-3780

Overland Park Medical Center
(Menninger)
Overland Park, 913-541-5966

Shawnee Mission Medical Center,
Shawnee
913-676-2530 (unit 6)

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE
See Home Health

**PRESCRIPTION DRUG
PROGRAM**
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

**REHABILITATION/
THERAPY**
Ransom Memorial Hospital
Gollier Rehabilitation Center
Ottawa, 785-229-8343

**RESIDENTIAL HEALTH CARE
FACILITY**
Also see Assisted Living

Village West
Ottawa, 785-242-9378

RESPIRE CARE
*Some Nursing Facilities offer
short-term stay options. Check with
each facility regarding availability
or contact the East Central Kansas
Area Agency on Aging at
800-633-5621.*

Richmond Care Center &
Rehabilitation Center
Richmond, 785-835-6135

Ottawa Retirement
Village Manor
Ottawa, 785-242-5399

Wellsville Retirement
Community
785-883-4101

REVERSE MORTGAGE
Fannie Mae
800-732-6643

Wells Fargo
Wichita, 316-554-2114 or
866-265-7070 x 2114

RURAL DEVELOPMENT
Iola, 620-365-2901

SALES TAX REFUND
Kansas Department of Revenue
Refund Status Line
800-894-0318
785-296-2055

SENIOR CENTERS
Ottawa Senior Center
Ottawa, 785-242-7440

SHOPPING SERVICES
See Homemaker

**SOCIAL SECURITY
ADMINISTRATION**
Lawrence Office, 785-843-9105
800-772-1213

SUPPORT GROUPS
*Various support groups meet in
our area, such as Alzheimer's,
Low Vision, Caregiver, and
Bereavement. Call the East Central
KS Area Agency on Aging office for
information at:
800-633-5621 or 785-242-7200.*

**TALKING BOOKS, AUDIO
READER, TDD**
Talking Books Service
Topeka Public Library, Topeka
800-432-2925

TRANSPORTATION
Ottawa Retirement Village
Ottawa, 785-242-5399

Franklin Co. Council on Aging
Ottawa, 785-242-7440

TELEPHONE REASSURANCE
Ransom Memorial Hospital
Tele-Care, Ottawa
785-229-8200 or 785-229-8231

FRANKLIN COUNTY

UTILITY BILLS (assistance)

East Central Kansas

Area Agency on Aging

785-242-7200 or 800-633-5621

See Low Income Energy Assistance
Program

VETERANS AFFAIRS

Lawrence Office, 785-843-5233

WEATHERIZATION

ECKAN

Ottawa, 785-242-6413

LINN COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

ADULT DAY CARE

The Residencies of Pleasanton
Pleasanton, 913-352-6658

Prescott Country View
Prescott, 913-471-4315

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association
Heart of America Chapter
Prairie Village, 913-831-3888
or 800-272-3900 (*24-hr.
information and support line*)

*For Alzheimer's disease support
groups information call:*

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

APARTMENT COMPLEXES

LaHarper Heights
LaCygne, 913-757-4777

Mound City Rural Housing
Mound City, 913-795-2808

Parkview Apartments
Blue Mound, 913-756-2473

Pleasanton Housing
Pleasanton, 913-352-6289

Prescott Friendship Villa, Inc.
Prescott, 913-471-4565

Walnut View Estates
Pleasanton, 913-352-6555

ASSISTED LIVING

Also see Residential Health Care

The Residencies of Pleasanton
Pleasanton, 913-352-6658

ASSISTIVE TECHNOLOGY

*Also see Audio-Reader, Talking
Books or contact:*

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-232-6245

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

Southeast Kansas Technology
Assistance Center
Parsons, 620-421-5502 or
800-526-3648
TDD 800-766-3777

ATTENDANT CARE

Community Care Connection
Fort Scott, 620-223-5085 or
888-223-5085

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Helping Hands Health Care
Fort Scott, 620-223-1655

ResCare Home Care
913-696-1020

Turning Point Home Care
913-727-2757

AUDIO READER, TDD
Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)

See Attendant Care

CARE (Client Assessment & Referral Evaluation)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CAREGIVER

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

COMMODITIES

First Methodist Church
Mound City, 913-795-2898

DOMESTIC VIOLENCE

Safehouse, Inc.
Pittsburg, 620-231-8251

EMERGENCY ALERT DEVICES (LIFELINE)

Anderson County Hospital Home
Care Services
Garnett, 785-448-2753

Home Buddy
866-922-8339

Life Station
800-884-8888

Link to Life
800-848-9399

Miami County Medical Center
Paola, 913-294-2327

Phillips Lifeline
800-543-3546

LINN COUNTY

Southeast Kansas Homecare
Network, Fort Scott
620-223-4990 or 800-464-7942

FARM & HOME ASSISTANCE (FmHA)

See Rural Development

GRANDPARENT ISSUES

Kansas Children's Service League
800-332-6378

AARP Grandparent
Information Center
202-434-2296

Kansas Elder Law Hotline
Toll Free 888-353-5337

HEALTH INSURANCE COUNSELING (SENIOR)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department on Aging
And Disability Services
800-860-5260

HOME HEALTH

Allen Co. Home Health
Iola, 620-365-1300

Anderson County Hospital
Home Care Services
Garnett, 785-448-2753

Helping Hands Home Care
Fort Scott, 620-223-1655

Integrity Home Care
913-685-1616

Interim Health Care Services
Louisburg, 913-837-5121

Olathe Medical Center Hospice &
Home Health
Olathe, 913-791-4315 or
800-467-4451

Southeast Kansas
Homecare Network
Mercy Hospital
Fort Scott, 620-223-4990 or
800-464-7942

HOMEMAKER SERVICES

Community Care Connection
Fort Scott, 620-223-5085 or
888-223-5085

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Helping Hands Health Care
Fort Scott, 620-223-1655

ResCare Home Care
913-696-1020

Turning Point Home Care
913-727-2757

HOME REPAIR

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Rural Development
913-294-3751

SEK-CAP
Girard, 620-724-8204

HOSPICE

Crossroads Hospice
Lenexa, 888-603-6673

Harry Hines Memorial Hospice at
Mt. Carmel Medical Center
Pittsburg, 800-767-4965

Compassus Hospice
620-232-9898

Hospice Care of Kansas
Lenexa, 913-599-1125
Fax 913-599-3554

Hospice of Olathe Medical Center,
Inc., Olathe
913-324-8515 or 800-264-4315

Hospice, Inc., Wichita
316-265-9441 or 800-767-4965

Midland Hospice, Inc., Ottawa
785-242-0002 or 800-491-3691

Vita Innovative Hospice
800-938-4827

HOUSING

*See apartment complexes; assisted
living; board & care home,
residential health care; home
repair; weatherization.*

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
785-242-7200

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Fort Scott, 620-223-4010

LEGAL SERVICES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

LINN COUNTY

Kansas Elder Law Hotline
Toll Free 888-353-5337

Kansas Legal Service
Kansas City, 913-621-0200

LOW/IMPAIRED VISION
Topeka, 800-547-5789

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
Kansas City, 913-279-7411

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)
LIEAP 800-432-0043 or your county DCF office at Fort Scott, 620-223-4010

MEAL SITES
Blue Mound Senior Center
Blue Mound, 913-756-2262

Centerville Community Bldg.
Centerville, 913-898-2600

LaCygne Senior Center
LaCygne, 913-757-4866

Mound City Nutrition Site
Bunker Hill Community Bldg.
Mound City, 913-795-2605

Parker Senior Center
Parker, 913-898-6805

Pleasanton Nutrition Site
Pleasanton, 913-352-8896

Prescott Senior Center
Prescott, 913-471-4528

MEALS OR HOME DELIVERED
Sunflower Friendship Meals
Mid-America Nutrition, Ottawa
785-242-8341 or 800-223-6325

MEDICAL EQUIPMENT
Access Medical LLC
Home Medical Equipment
Pittsburg, 877-936-8222 or 620-232-6245

Advanced Home Care
Lawrence, 785-841-2200 or 800-497-8088

American Care Equipment
Overland Park, 913-383-3456

Apria Health Care
Fort Scott, 620-223-6015

Baseline Medical Equipment & Supplies
Ottawa, 866-395-2041

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Lincare
Ottawa, 785-242-8481

Mercy Medical Supply
Fort Scott, 620-223-0270

Mound City American Legion
Loan Closet
913-795-2175 or 913-795-2514

Pleasanton VFW Loan Closet
913-352-8735 or 913-352-8537

Regional Health Care
Garnett, 785-448-5700

VNA Plus
Fort Scott, 620-223-6036

MENTAL HEALTH
Lawrence Memorial Hospital
Lawrence, 785-749-6100

Overland Park Regional
Medical Center (Menninger)
Overland Park, 785-541-5966

Shawnee Mission Medical Center,
Shawnee
913-676-2530 (unit 6)

Southeast Kansas
Mental Health Center
Pleasanton, 913-352-8214

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE
See Home Health

PRESCRIPTION DRUG PROGRAM
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

RESIDENTIAL HEALTH CARE FACILITY
Also see Assisted Living

The Residences at Pleasanton
Pleasanton, 913-352-6658

RESPIRE CARE
Some Nursing Facilities offer short-term stay options. Check with each facility regarding availability or contact the East Central Kansas Area Agency on Aging at 800-633-5621 for information about Senior Care Act Services.

REVERSE MORTGAGE
Fannie Mae
800-732-6643

LINN COUNTY

Wells Fargo
Wichita, 866-265-7070 x 2108

RURAL DEVELOPMENT

Iola, 620-365-2901

SALES TAX REFUND

Kansas Department of Revenue
800-894-0318
785-296-0222 or 785-296-3051

SHOPPING SERVICES

See Homemaker

SOCIAL SECURITY

Social Security Administration
Pittsburg, 620-231-5330

SUPPORT GROUPS

Various support groups meet in our area, such as Alzheimer's, Low Vision, Caregiver, and Bereavement. Call the East Central Kansas Area Agency on Aging office for information at 800-633-5621.

TALKING BOOKS, AUDIO READER, TDD

Talking Books Service
Wichita Public Library
Wichita, 800-362-2869

TRANSPORTATION

Linn County General Public
Transportation *(for medical)*
Mound City, 913-795-2279

Linn County General Public
Transportation *(for shopping)*
Mound City, 913-795-2758 or
913-795-2411

Mercy Hospital Medical
Transportation
Fort Scott, 620-223-2200 or
800-642-0073

SEK-CAP
Girard Central Office
Girard, 620-724-8204

UTILITY BILLS (assistance)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621
See Low Income Energy Assistance Program

VETERANS AFFAIRS

Pittsburg Office, 620-231-5880

WEATHERIZATION

SEK-CAP, Girard
620-724-8204 or 866-242-7450

MIAMI COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

Safehome, Inc.
913-432-9300
24 hr. crisis line
888-432-4300

ADULT DAY CARE

North Point Skilled Nursing
Center Respite
Paola, 913-294-4308

Lifecare Center of Osawatomie
Osawatomie, 913-755-4165

Louisburg Health Care &
Rehabilitation Center
Louisburg, 913-837-2916

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association of Greater
Kansas City
Prairie Village, 913-831-3888
or 800-272-3900 (*24-hr.
information and support line*)

For Alzheimer's disease support
groups information call:
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Lifecare Center of Osawatomie
Osawatomie, 913-755-4165

APARTMENT COMPLEXES

Applewood Apartments
(*income based*)
Paola, 913-294-9824

Cedar Run Apartments
Louisburg, 913-837-2116

Chestnut Manor
(*income based*)
Osawatomie, 913-709-5947

Lewis Heights or Paola Housing
Authority (*income based*)
Paola, 913-294-4731

Loma Vista Apartments
(*income based*)
Osawatomie, 913-256-4820

Maple Vista-Paola Housing
Authority (*income based*)
Paola, 913-294-4731

Osage Terrace Apartments
Paola, 913-294-2819

Osawatomie Court
(*income based*)
Osawatomie, 913-755-4691

Osawatomie Senior Apartments
Osawatomie, 913-755-3556

Spring Hill Villas
Spring Hill, 913-592-5550

Sunflower Apartments
Paola, 913-294-9030

Wea Creek Apartment
Louisburg, 913-837-3138

ASSISTED LIVING

Also see Residential Health Care

Blackhawk Assisted Lifestyles
Spring Hill, 913-592-5101

County Club Estates
Paola, 913-294-4531

Senior Care Homes
Prairie Village, 913-236-0036

Vintage Park of Louisburg
Louisburg, 913-837-5133

Vintage Park of Osawatomie
Osawatomie, 913-755-2167

Vintage Park of Paola
Paola, 913-557-0202

ASSISTIVE TECHNOLOGY

*Also see Audio-Reader,
Talking Books or contact:*
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Equipment
Exchange Program
Parsons, 620-421-6551 or
800-526-3648

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

ATTENDANT CARE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Helping Hands Health Care
Fort Scott, 620-223-1655

ResCare HomeCare
Overland Park, 913-696-1020
785-242-1342

Independence, Inc.
Lawrence, 785-841-0333 or
TDD 785-841-1046

Turning Point Home Care
913-294-9855

MIAMI COUNTY

Windsor Place At Home Care
Lawrence, 785-843-4800 or
866-910-3047

AUDIO READER, TDD
Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)
See Attendant Care

**CARE (Client Assessment &
Referral Evaluation)**
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CAREGIVER
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

**EMERGENCY ALERT
DEVICES (LIFELINE)**
American Medical Alert Corp.
888-388-2622

ComForCare Senior Services
ADT Companion Service
Lenexa, 913-906-9880

Home Buddy
866-922-8339

Life Station
800-884-8888

Link to Life
800-848-9399
Fax 877-442-2323

Phillips Lifeline
800-543-3546

St. Luke's Home Care Services
785-448-2753

**FARM & HOME ASSISTANCE
(FmHA)**
See Rural Development

GRANDPARENT ISSUES
Kansas Children's Service League,
800-332-6378

AARP Grandparent Information
Center, 202-434-2296

Kansas Elder Law Hotline
Toll Free 888-353-5337

**HEALTH INSURANCE
COUNSELING (SENIOR)**
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department for Aging
And Disability Services
800-860-5260

HOME HEALTH
Blessed Trinity Home
Health Care
Bonner Springs, 913-721-9856 or
Fax 913-721-9858

Helping Hands Health Care
Fort Scott, 620-223-1655

Integrity Home Care
913-685-1616

Interim Healthcare Services
Louisburg, 913-837-5121

Miami County Health Dept.
Paola, 913-294-2431

Hospice & Home
Health Services
Olathe, 913-324-8515 or
800-467-4451

ResCare Home Care
Overland Park, 913-296-1020

HOMEMAKER SERVICES
Benefits of Home
Lenexa, 913-422-1591

ComForCare Senior Services
Lenexa, 913-906-9880

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Home Instead Senior Care
Overland Park, 913-962-6500

Independence, Inc.
Lawrence, 785-841-0333 or
888-824-7277
TDD 785-841-1046

ResCare Home Care
Overland Park, 913-296-1020
785-242-1342

Turning Point Home Care
913-294-9855

HOME REPAIR
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-6521

Christmas in October Program
Osawatomie, 913-755-2191

HOSPICE
Crossroads Hospice
Lenexa, 888-603-6673

Good Shepherd Hospice
Kansas City, MO 816-822-2292
Fax 816-822-2298

Hospice Care of Kansas
Lenexa, 913-599-1125
Fax 913-599-3554

MIAMI COUNTY

Midland Hospice, Inc.
Ottawa, 785-242-0002 or
800-491-3691

Hospice & Home
Health Services
Olathe, 913-324-8515 or
800-467-4451

Odyssey Health Care
Kansas City, MO 816-333-1980

Southern Care
913-906-9497

Vita Innovative Hospice
800-938-4827

HOUSING

See apartment complexes; assisted living; board & care home, residential health care; home repair, weatherization.

HOSPITAL

Miami County Medical Center
Paola, 913-294-2327

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
784-242-7200 or 800-633-5621

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Osawatomie, 913-755-2162

LEGAL SERVICES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Elder Law Hotline
888-353-5337

Kansas Legal Service
Kansas City, 913-621-0200

LOW/IMPAIRED VISION

Topeka, 800-547-5798

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
785-296-3051

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

LIEAP 800-432-0043 or your local
DCF office

MEAL SITES

Louisburg Senior Center
Louisburg, 913-837-5113

Osawatomie Community
Senior Center
Osawatomie, 913-755-2443

Paola Senior Center
Paola, 913-294-9220

MEALS/HOME DELIVERED

Sunflower Friendship Meals
Mid-American Nutrition
Program
Ottawa, 785-242-8341 or
800-223-6325

MEDICAL EQUIPMENT

Access Medical LLC
Home Medical Equipment
877-936-8222 or 913-268-4442

Advanced Home Care
Lawrence, 785-841-2200 or
800-827-9406

American Cancer Society
Service and Rehabilitation
Louisburg, 913-837-2148

American Care Equipment
Overland Park, 913-383-3456

Apria
Lenexa, 913-492-2212 or
800-255-0503

Independence, Inc.
Lawrence, 785-841-0333 or
888-824-7277

Lincare
Ottawa, 785-242-8481

Rockers Pharmacy
Paola, 913-294-2715

Regional Health Care, Garnett
866-654-5700 or 785-448-5700

*Also, check local American Legion
Post.*

MENTAL HEALTH

Elizabeth Layton Center
Paola, 913-557-9096

Shawnee Mission Medical Center,
Shawnee
913-676-2530 (unit 6)

Southeast Kansas
Mental Health Center
Pleasanton, 913-352-8214

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE

See Home Health

MIAMI COUNTY

PRESCRIPTION DRUG PROGRAM

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

RESIDENTIAL HEALTH CARE FACILITY

See Assisted Living

RESPITE CARE

Some Nursing Facilities offer short-term stay options. Check with each facility regarding availability or contact the East Central Kansas Area Agency on Aging at 800-633-5621.

REVERSE MORTGAGE

Fannie Mae
800-732-6643

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Wells Fargo, Wichita
316-554-2114 or
800-265-7070 x 2114

RURAL DEVELOPMENT

Iola, 620-365-2901

SALES TAX REFUND

Kansas Department of Revenue
800-894-0318
Refund Status Line
785-296-2055

SHOPPING SERVICES

See Homemaker

SUPPORT GROUPS

Various support groups meet in our area, such as Alzheimer's, Low Vision, Caregiver, and Bereavement. Call the East Central Kansas Area Agency on Aging office for information at 800-633-5621.

TALKING BOOKS, AUDIO READER, TDD

Talking Books Service
Topeka Public Library
Topeka, 800-432-2925

TRANSPORTATION

Lakemary Center
Paola, 913-557-4000 Ext. 405

Louisburg Senior Center
Louisburg, 913-837-5113

Osawatomie Area Transportation
Community Senior Service Center
Osawatomie, 913-755-4786

Paola Senior Center
Paola, 913-294-4630

UTILITY BILLS

(assistance with)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621
See Low Income Energy Assistance Program

VETERANS AFFAIRS

Lawrence Office, 785-843-5233

VA Community Based
Outpatient Clinic
Paola, 800-525-1483 x54260

WEATHERIZATION

ECKAN, Ottawa
785-242-6413

OSAGE COUNTY

ADULT ABUSE

Adult Abuse Hotline
800-922-5330

ADULT DAY CARE

Osage Nursing Center
Osage City, 785-528-3138

Vintage Park of Osage City
Osage City, 785-528-5095

AGING AND DISABILITY RESOURCE CENTER

855-200-2372

ALZHEIMER'S CARE & SUPPORT GROUPS

Alzheimer's Association
Heart of America Chapter
Topeka, 785-271-1844 or
800-272-3900 (*24-hour
information and support line*)

For Alzheimer's Disease
Support Groups information
East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

APARTMENT COMPLEXES

Lyndon Rural Rental Housing
Lyndon, 785-828-4852

Payne Enterprises
Lyndon
785-828-4578

Morningside Plaza
Osage City, 785-528-4365

Overbrook Housing Authority
Overbrook, 785-665-7075

Park Place
Osage City, 785-528-4835

Townsite Apartments
Burlingame, 785-654-3100

Valley View Village
Carbondale, 785-836-7123

Westside Plaza
Scranton, 785-793-2472
Cell 785-640-2218

ASSISTED LIVING

Also see Residential Health Care

Brookside Assisted Living
Overbrook, 785-665-3246

Council Grove Assisted Living
Council Grove, 620-767-5600

Vintage Park of Osage City
Osage City, 785-528-5095

Peterson's Assisted Living
Osage City, 785-528-3301

ASSISTIVE TECHNOLOGY

*Also see Audio-Reader, Talking
Books or contact:*

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-268-6245

Kansas Telecommunications
Access Program
Topeka, 785-234-0200

Kansas Equipment
Exchange Program
800-526-3648 or
620-421-6551

ATTENDANT CARE

Advocate Home Specialty Care
Wamego, 785-456-8910 or
800-767-8718

Coffey County Hospital
Home Health
Burlington, 620-364-2121
Extension 4301

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Independence, Inc.
Lawrence, 785-841-0333

Peterson Home Health Care
Osage City, 785-528-4261

PRN Home Health, Wamego
785-456-7764 or 800-222-6344

Resource Center
for Independent Living
Osage City, 785-528-3105 or
800-580-7245
TDD 785-528-3106

ResCare Home Care
913-696-1020
785-242-1342

Heartland Home Health
& Hospice
Topeka, 785-271-6500

AUDIO READER, TDD

Audio-Reader
Lawrence, 800-772-8898

BATHING (assistance with)

See Attendant Care

CARE (Client Assessment & Referral Evaluation)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

OSAGE COUNTY

CAREGIVER INFORMATION

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

CASE MANAGEMENT

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

EMERGENCY ALERT DEVICES (LIFELINE)

Home Buddy
866-922-8339

Life Station
800-884-8888

Link to Life
800-848-9399
Fax 877-442-2323

Phillips Lifeline
800-543-3546

Stormont-Vail Health Care
Topeka, 785-354-6951

FARM & HOME ASSISTANCE (FmHA)

See Rural Development

GRANDPARENT ISSUES

AARP Grandparent Information
Center, 202-434-2296

Kansas Children's Service League,
800-332-6378

Kansas Elder Law Hotline
888-353-5337

HEALTH INSURANCE COUNSELING (SENIOR)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Department for Aging
And Disability Services
800-860-5260

HOME HEALTH

Coffey County Hospital
Home Health Agency
Burlington, 620-364-2121
X 4301

KRH Health Care
785-232-8593

PRN Home Health & Hospice
785-528-2840
785-456-7764

Saint Francis Hospital
Home Care
Topeka, 785-295-8240

HOMEMAKER SERVICES

Advocate Home Care
785-456-8910
800-757-8717

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Home Town
785-310-0000

Interim Health Care
785-272-1818

ResCare Home Care
913-696-1020
785-242-1342

Resource Center for
Independent Living
Osage City, 785-528-3105 or
800-580-7245
TDD 785-528-3106

HOME REPAIR

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

HOSPICE

Crossroads Hospice
Lenexa, 888-603-6673

Hand In Hand Hospice
Emporia, 620-340-6177 or
800-334-6215

Midland Hospice, Topeka
785-232-2044 or 800-491-3691

PRN Home Health & Hospice
Osage City, 785-528-2840

Southern Care
903-906-9497

Heartland Hospice
Topeka, 785-271-6500
800-214-0282

Vita Innovative Hospice
800-938-4827

HOUSING

*See apartment complexes; assisted
living; board & care home,
residential health care; home
repair; weatherization.*

INFORMATION & ASSISTANCE

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

INTERGENERATIONAL ACTIVITIES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

OSAGE COUNTY

KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES (DCF)

Topeka, 785-296-2500

LEGAL SERVICES

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

Kansas Elder Law Hotline
Toll Free 888-353-5337

Kansas Legal Services
Kansas City, 913-621-0200

LOW/IMPAIRED VISION

Topeka, 800-547-5789

Envision
Wichita, 800-685-7959

Kansas Rehabilitative Services
785-296-3051

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

LIEAP 800-432-0043 or your local DCF office

MEAL SITES

Burlingame Nutrition Site
Townsite Community Center
Burlingame, 785-654-2350

Osage County Senior Center
Osage City, 785-528-4170

MEALS OR HOME DELIVERED

Sunflower Friendship Meals
Mid-America Nutrition Program
Ottawa, 785-242-8341 or 800-223-6325

MEDICAL EQUIPMENT

Also, check local American Legion posts.

Access Medical LLC
Home Medical Equipment
877-936-8222 or 620-232-6245

Advanced Home Care Lawrence,
785-841-2200 or 800-497-8088

American Care Equipment
Overland Park, 913-383-3456

American Legion
Lyndon, 785-828-3311

Lincare
Ottawa, 785-242-8481

Regional Health Care, Garnett
866-654-5700 or 785-654-5700

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

MENTAL HEALTH

Mental Health Clinic of Kansas
Osage City, 800-279-3645

Shawnee Mission Medical Center,
Shawnee
913-676-2530 (unit 6)

Two Rivers
Psychiatric Hospital
Kansas City, MO
816-356-5688 or 800-225-8577

NURSING CARE

See Home Health

PACE (Program for All-Inclusive Care for the Elderly)

Midland Hospice Care, Inc.
Topeka, 785-232-2044

PRESCRIPTION DRUG PROGRAM

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621

REHABILITATION/THERAPY

Coffey County Home Health
(Physical/Occupational/Speech)
Burlington, 620-364-2121 x4301

PRN Home Health
(Physical/Occupational/Speech)
Osage City, 785-528-2840
888-776-7744

St. Francis Hospital Home Care
Topeka, 785-295-8240

Salt Creek Fitness & Rehabilitation
(Out-patient, Physical/Occupational Therapy)
Osage City, 785-528-1123

RESIDENTIAL HEALTH CARE

Also see Assisted Living

Santa Fe Trail Life Care Center
Burlingame, 785-654-3391

RESPIRE CARE

Some Nursing Facilities offer short-term stay options. Check with each facility regarding availability or contact the East Central Kansas Area Agency on Aging at 800-633-5621

Interim Health Care
785-272-1818

REVERSE MORTGAGE

Fannie Mae
800-732-6643

OSAGE COUNTY

Wells Fargo
Wichita, 316-554-2114
866-265-7070 x 2114

RURAL DEVELOPMENT

Iola, 620-365-2901

SALES TAX REFUND

Kansas Dept. of Revenue
800-894-0318
Refund Status Line
785-296-2055

SHOPPING SERVICES

See Homemaker

SOCIAL SECURITY

Emporia, 620-343-2345

SENIOR CENTER

Osage County Senior Center
Osage City, 785-528-4906

SUPPORT GROUPS

Various support groups meet in our area, such as Alzheimer's, Low Vision, Caregiver, and Bereavement. Call the East Central Kansas Area Agency on Aging office for information 800-633-5621.

TALKING BOOKS, AUDIO READER, TDD

Talking Books Service
Topeka Public Library
Topeka, 800-432-2925

TRANSPORTATION

A & A Transportation
Topeka, 800-621-8212

Osage County Council
on Aging
Osage City, 785-528-4906

TELEPHONE REASSURANCE

Resource Center for
Independent Living Call-Check
Osage City, 785-528-3105 or
800-580-7245

UTILITY BILLS (assistance)

East Central Kansas
Area Agency on Aging
785-242-7200 or 800-633-5621
See Low Income Energy Assistance Program

VETERANS AFFAIRS

Emporia Office, 620-342-3347

WEATHERIZATION

ECKAN
Osage City, 785-528-5184

NOTES

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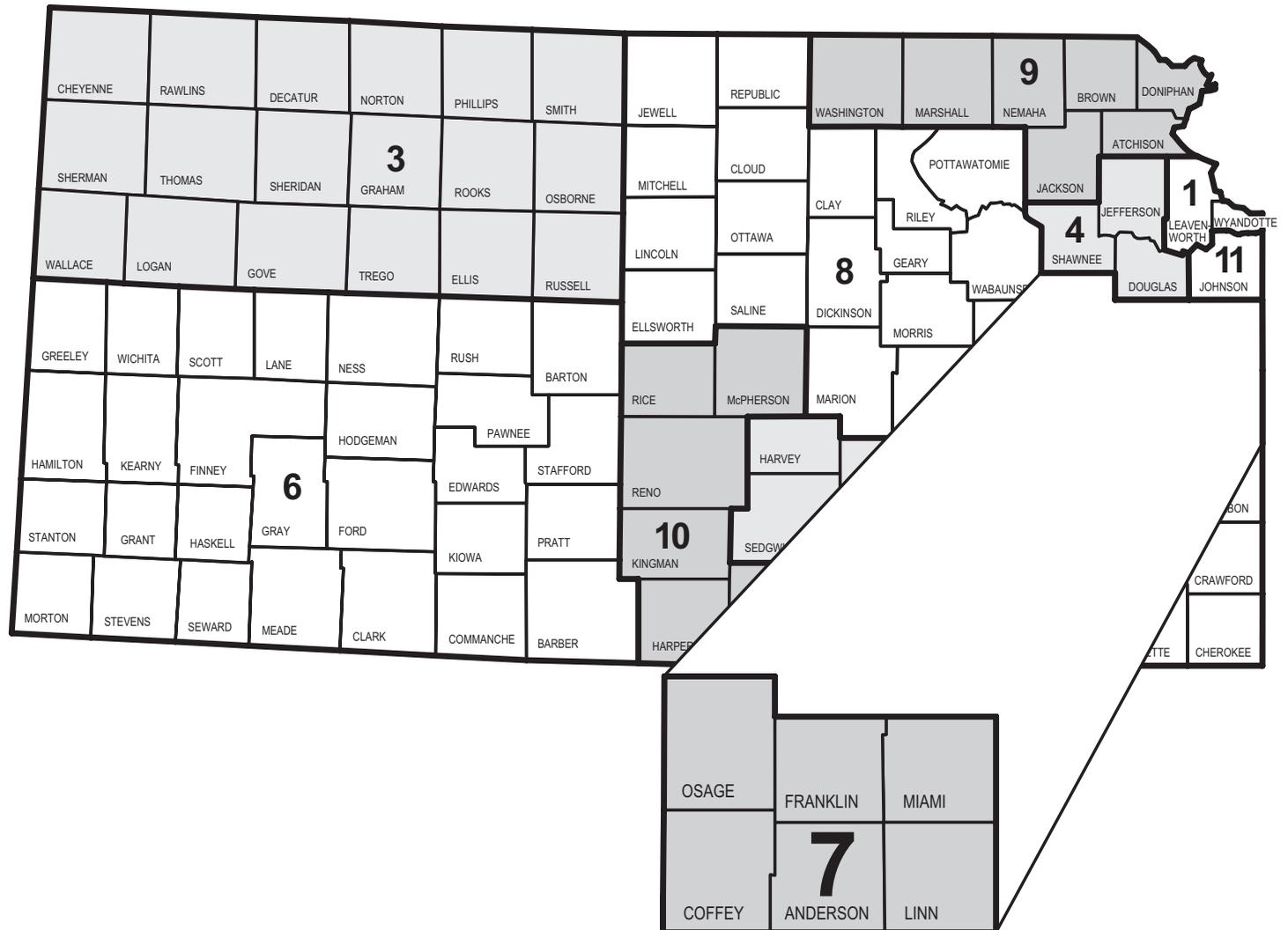
NOTES

Useful Toll-Free Numbers

AARP Kansas	866-448-3619	Kansas Guardianship Program . .	800-672-0086
ABUSE (abuse, neglect, exploitation)		Kansas Insurance Dept.	800-432-2484
In the community.	800-922-5330	Kansas Securities Commission	800-232-9580
In an adult care home.	800-842-0078	SCAMS Hotline	888-40SCAMS
In an institution	800-221-7973	Kansas State Library	800-432-3919
Aging & Disability Resource Ctr	855-200-2372	Legislative Hotline	800-432-3924
Alcohol & Drug Helpline	800-645-8216	Long Term Care	
Alzheimer's Association	800-272-3900	Ombudsman	877-662-8362
Attorney General's Office	800-432-2310	Advocates for residents in licensed adult care	
Audio-Reader	800-772-8898	facilities	
Brain Injury Assn	800-444-6443	Kansas Relay Center (TDD)	800-766-3777
Cancer Information Svc	800-422-6237	Medicaid Fraud Hotline	800-432-3913
Consumer Credit Counseling	800-383-0217	Medicaid Provider Fraud	866-551-6328
Crime Victim's Rights	800-828-9745	Medicare	800-633-4227
Deaf and Hard of Hearing	800-432-0698	Secretary of State	
Diabetes, American Assn	800-362-1355	Voter Registration	800-262-8683
Disability Rights Resource Center	877-776-1541	Senior Health Insurance	
Disaster Distress Helpline	800-985-5990	Counseling for Kansas (SHICK) . .	800-860-5260
Elder Law Hotline	888-353-5337	A network of volunteers who can help with your	
Eldercare Locator	800-677-1116	Medicare questions.	
Nationwide service to help families and friends find		Social Security Administration . . .	800-772-1213
information about community services for older		State Treasurer	
people outside of Kansas		Unclaimed Property Line	800-432-0386
EYE Care		Suicide Lifeline	800-273-8255
National Project Hotline	800-222-3937	Talking Books Service	800-362-0699
Information and referral service. Provides brochures		Telemarketers (No Call)	866-382-1222
on many common eye diseases and for eligible callers,		United Way Information	211
a referral to a local volunteer ophthalmologist.		Veterans Affairs	
Federal Trade Comm ID Theft	877-438-4338	Regional Office	800-827-1000
Federal Trade Comm HELP	877-382-4357	Veterans Crisis Line	800-273-8255
Gambling/Substance Abuse	800-522-4700		
Governor's Office	877-579-6757		
KanCare (application) DCF or	800-792-4884		
KanCare MCO Enrollment	866-305-5147		
Amerigroup	800-600-4441		
Sunflower	877-644-4623		
United	877-542-9238		
KanCare Ombudsman	855-646-8180		
Kansas Corporation			
Commission	800-662-0027		
Kansas Dept. for Aging and Disability Services			
.	800-432-3535		
Kansas Dept. of Revenue Tax Refund			
Status Line (automated)	800-894-0318		
Kansas Foundation for			
Medical Care	800-432-0407		

About this directory:

Explore Your Options is an introduction to the variety of services available to help Kansans remain in their homes. This booklet contains a detailed directory of the services available in the area of the state highlighted below. For a description of programs and services that may be available, see the companion booklet to this directory.



For further information about this directory and community services, contact:

East Central Kansas Area Agency on Aging
117 South Main
Ottawa, KS 66067
1-800-633-5621 or 785-242-7200
www.eckaaa.org