

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

KDADS is seeking to improve the experience of Kansans while living in a nursing home. To this end, KDADS contracted with NRC Health to gather information about satisfaction levels directly from Kansas nursing home residents. This is the fourth in a series of annual surveys. Every Kansas nursing home participating in Medicaid and/or in Medicare was offered the opportunity to participate in the survey. The surveys were conducted by independent third party interviewers March-May 2017. These qualified and trained interviewers met with the residents in person in a private setting. Interviews were analyzed to ensure that a consistent interview scheme was followed. The results displayed in the report below will assist consumers with information about the satisfaction level of residents living in the facility based on their responses to the survey.

Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
ALLEN							
MORAN MANOR	46%	77%	73%	69%	77%	65%	13
WINDSOR PLACE AT IOLA LLC	85%	100%	100%	95%	96%	89%	14
ANDERSON							
ANDERSON COUNTY HOSPITAL LTCU	33%	100%	100%	100%	100%	97%	15
PARKVIEW HEIGHTS	50%	100%	92%	92%	100%	92%	13
ATCHISON							
ATCHISON SENIOR VILLAGE ***	***	***	***	***	***	***	***
DOOLEY CENTER	85%	100%	98%	95%	100%	92%	28
MEDICALODGES ATCHISON	55%	82%	81%	74%	75%	88%	22
BARBER							
KIOWA DISTRICT MANOR ***	***	***	***	***	***	***	***
BARTON							
CHERRY VILLAGE *	50%	100%	83%	83%	92%	90%	6
GREAT BEND HEALTH & REHAB CENTER ***	***	***	***	***	***	***	***
WOODHAVEN CARE CENTER	54%	86%	87%	82%	78%	77%	25
BOURBON							
FORT SCOTT MANOR	60%	88%	93%	81%	81%	78%	16
MEDICALODGES FORT SCOTT	50%	88%	97%	90%	85%	77%	17
BROWN							
MAPLE HEIGHTS NURSING & REHAB CENTER ***	***	***	***	***	***	***	***
MISSION VILLAGE LIVING CENTER	33%	80%	68%	64%	78%	69%	11
BUTLER							
EL DORADO CARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
FOUNTAINVIEW NURSING & REHAB CENTER *	50%	100%	100%	81%	100%	63%	4
LAKEPOINT NRS & REHAB CENTER OF EL DORADO ***	***	***	***	***	***	***	***
LAKE POINT AUGUSTA SNF	41%	75%	72%	68%	91%	69%	32
LIFE CARE CENTER OF ANDOVER	10%	82%	86%	85%	95%	73%	11
MEDICALODGES DOUGLASS	33%	80%	78%	62%	55%	63%	13
VICTORIA FALLS	48%	95%	71%	73%	69%	78%	23
WHEAT STATE MANOR	67%	100%	92%	92%	88%	92%	14
CHASE							
CHASE COUNTY CARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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GREAT BEND HEALTH & REHAB CENTER ***	***	***	***	***	***	***	***
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BROWN							
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BUTLER							
EL DORADO CARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
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Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

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Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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PLEASANT VALLEY MANOR	46%	86%	89%	88%	100%	81%	35
CHEROKEE							
GALENA NURSING & REHAB CENTER	67%	95%	84%	74%	83%	84%	19
MEDICALODGES COLUMBUS	75%	94%	97%	90%	97%	84%	16
QUAKER HILL MANOR	58%	100%	88%	87%	70%	88%	25
CHEYENNE							
GOOD SAMARITAN SOCIETY - CHEYENNE COUNTY	75%	100%	100%	97%	100%	100%	13
CLARK							
MINNEOLA DISTRICT HOSPITAL LTCU *	63%	100%	100%	88%	100%	88%	8
CLAY							
CLAY CENTER PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
MEDICALODGES CLAY CENTER *	50%	75%	75%	83%	75%	75%	4
WAKEFIELD CARE & REHABILITATION CENTER *	86%	86%	100%	100%	50%	93%	7
CLOUD							
MOUNT JOSEPH SENIOR VILLAGE LLC	38%	67%	48%	72%	58%	48%	12
PARK VILLA ***	***	***	***	***	***	***	***
SUNSET HOME INC	56%	91%	90%	97%	95%	85%	11
THE NICOL HOME ***	***	***	***	***	***	***	***
COFFEY							
LIFE CARE CENTER OF BURLINGTON	33%	58%	63%	70%	85%	62%	25
COMANCHE							
PIONEER LODGE	30%	60%	69%	76%	60%	60%	10
PROTECTION VALLEY MANOR	44%	88%	73%	78%	63%	64%	26
COWLEY							
ARKANSAS CITY PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
CUMBERNAULD VILLAGE ***	***	***	***	***	***	***	***
KANSAS VETERANS HOME	38%	87%	78%	87%	92%	73%	39
MEDICALODGES ARKANSAS CITY	73%	91%	82%	91%	91%	100%	11
WINFIELD REST HAVEN II LLC	58%	100%	100%	98%	100%	84%	19
WINFIELD SENIOR LIVING COMMUNITY	45%	82%	80%	85%	91%	89%	22
CRAWFORD							
ARMA CARE CENTER LLC	64%	83%	95%	72%	58%	79%	12

OVERALL MEASURES

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Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
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PLEASANT VALLEY MANOR	46%	86%	70%	82%	73%	77%	35
CHEROKEE							
GALENA NURSING & REHAB CENTER	67%	95%	89%	77%	79%	87%	19
MEDICALODGES COLUMBUS	75%	94%	77%	82%	88%	95%	16
QUAKER HILL MANOR	58%	100%	69%	79%	66%	85%	25
CHEYENNE							
GOOD SAMARITAN SOCIETY - CHEYENNE COUNTY	75%	100%	89%	85%	88%	97%	13
CLARK							
MINNEOLA DISTRICT HOSPITAL LTCU *	63%	100%	93%	81%	69%	94%	8
CLAY							
CLAY CENTER PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
MEDICALODGES CLAY CENTER *	50%	75%	88%	65%	75%	90%	4
WAKEFIELD CARE & REHABILITATION CENTER *	86%	86%	93%	86%	93%	97%	7
CLOUD							
MOUNT JOSEPH SENIOR VILLAGE LLC	38%	67%	54%	68%	37%	59%	12
PARK VILLA ***	***	***	***	***	***	***	***
SUNSET HOME INC	56%	91%	77%	85%	68%	81%	11
THE NICOL HOME ***	***	***	***	***	***	***	***
COFFEY							
LIFE CARE CENTER OF BURLINGTON	33%	58%	70%	70%	46%	65%	25
COMANCHE							
PIONEER LODGE	30%	60%	85%	84%	80%	68%	10
PROTECTION VALLEY MANOR	44%	88%	80%	71%	58%	71%	26
COWLEY							
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MEDICALODGES ARKANSAS CITY	73%	91%	77%	82%	100%	95%	11
WINFIELD REST HAVEN II LLC	58%	100%	76%	92%	100%	94%	19
WINFIELD SENIOR LIVING COMMUNITY	45%	82%	84%	83%	82%	83%	22
CRAWFORD							
ARMA CARE CENTER LLC	64%	83%	67%	75%	46%	72%	12

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THE NICOL HOME ***	***	***	***			***
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COWLEY						
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CRAWFORD						
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OVERALL MEASURES

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Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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MEDICALODGES GIRARD	89%	91%	95%	90%	89%	90%	11
MEDICALODGES PITTSBURG	53%	82%	79%	88%	90%	79%	17
PITTSBURG CARE & REHABILITATION CENTER	50%	67%	68%	67%	82%	69%	18
VIA CHRISTI VILLAGE PITTSBURG INC	52%	83%	88%	82%	82%	91%	30
DECATUR							
GOOD SAMARITAN SOCIETY - DECATUR COUNTY	57%	94%	97%	94%	90%	96%	16
DICKINSON							
CHAPMAN VALLEY MANOR ***	***	***	***	***	***	***	***
ENTERPRISE ESTATES NURSING CENTER *	75%	100%	88%	81%	100%	63%	4
LEGACY ON HERRINGTON	27%	91%	79%	82%	90%	91%	12
MEMORIAL HOSPITAL LTCU (VILLAGE MANOR)	54%	96%	94%	81%	81%	80%	25
DONIPHAN							
HIGHLAND HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
WATHENA HEALTHCARE AND REHAB CENTER ***	***	***	***	***	***	***	***
DOUGLAS							
BALDWIN HEALTHCARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
BRANDON WOODS AT ALVAMAR	33%	87%	68%	70%	76%	70%	32
LAWRENCE MEMORIAL HOSPITAL SNF ***	***	***	***	***	***	***	***
LAWRENCE PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
MEDICALODGES EUDORA	37%	89%	92%	83%	91%	72%	28
PIONEER RIDGE RETIREMENT COMMUNITY *	25%	100%	88%	75%	100%	88%	8
EDWARDS							
MEDICALODGES KINSLEY	27%	90%	95%	84%	81%	77%	11
ELLIS							
GOOD SAMARITAN SOCIETY - ELLIS	42%	92%	78%	83%	72%	75%	12
GOOD SAMARITAN SOCIETY - HAYS	68%	90%	84%	86%	94%	79%	20
VIA CHRISTI VILLAGE - HAYS INC	64%	95%	79%	81%	88%	81%	40
ELLSWORTH							
GOOD SAMARITAN SOCIETY - ELLSWORTH VILLAGE	64%	100%	64%	64%	68%	64%	15
WILSON HEALTH & REHABILITATION	40%	90%	70%	74%	72%	90%	10

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
CRAWFORD							
MEDICALODGES FRONTENAC	50%	91%	73%	82%	61%	83%	23
MEDICALODGES GIRARD	89%	91%	100%	89%	77%	74%	11
MEDICALODGES PITTSBURG	53%	82%	71%	79%	68%	79%	17
PITTSBURG CARE & REHABILITATION CENTER	50%	67%	56%	72%	69%	71%	18
VIA CHRISTI VILLAGE PITTSBURG INC	52%	83%	80%	81%	60%	93%	30
DECATUR							
GOOD SAMARITAN SOCIETY - DECATUR COUNTY	57%	94%	96%	91%	90%	97%	16
DICKINSON							
CHAPMAN VALLEY MANOR ***	***	***	***	***	***	***	***
ENTERPRISE ESTATES NURSING CENTER *	75%	100%	75%	90%	88%	95%	4
LEGACY ON HERRINGTON	27%	91%	80%	83%	92%	83%	12
MEMORIAL HOSPITAL LTCU (VILLAGE MANOR)	54%	96%	76%	85%	86%	80%	25
DONIPHAN							
HIGHLAND HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
WATHENA HEALTHCARE AND REHAB CENTER ***	***	***	***	***	***	***	***
DOUGLAS							
BALDWIN HEALTHCARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
BRANDON WOODS AT ALVAMAR	33%	87%	64%	77%	64%	74%	32
LAWRENCE MEMORIAL HOSPITAL SNF ***	***	***	***	***	***	***	***
LAWRENCE PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
MEDICALODGES EUDORA	37%	89%	79%	81%	72%	86%	28
PIONEER RIDGE RETIREMENT COMMUNITY *	25%	100%	63%	84%	94%	87%	8
EDWARDS							
MEDICALODGES KINSLEY	27%	90%	68%	85%	55%	82%	11
ELLIS							
GOOD SAMARITAN SOCIETY - ELLIS	42%	92%	67%	85%	79%	88%	12
GOOD SAMARITAN SOCIETY - HAYS	68%	90%	71%	82%	63%	83%	20
VIA CHRISTI VILLAGE - HAYS INC	64%	95%	80%	89%	75%	84%	40
ELLSWORTH							
GOOD SAMARITAN SOCIETY - ELLSWORTH VILLAGE	64%	100%	71%	69%	83%	68%	15
WILSON HEALTH & REHABILITATION	40%	90%	94%	83%	74%	78%	10

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services				n-size
State average for Kansas facilities	50%	88%	81%				4,405
CRAWFORD							
MEDICALODGES FRONTENAC	50%	91%	86%				23
MEDICALODGES GIRARD	89%	91%	85%				11
MEDICALODGES PITTSBURG	53%	82%	84%				17
PITTSBURG CARE & REHABILITATION CENTER	50%	67%	74%				18
VIA CHRISTI VILLAGE PITTSBURG INC	52%	83%	85%				30
DECATUR							
GOOD SAMARITAN SOCIETY - DECATUR COUNTY	57%	94%	89%				16
DICKINSON							
CHAPMAN VALLEY MANOR ***	***	***	***				***
ENTERPRISE ESTATES NURSING CENTER *	75%	100%	83%				4
LEGACY ON HERRINGTON	27%	91%	83%				12
MEMORIAL HOSPITAL LTCU (VILLAGE MANOR)	54%	96%	87%				25
DONIPHAN							
HIGHLAND HEALTHCARE & REHAB CENTER ***	***	***	***				***
WATHENA HEALTHCARE AND REHAB CENTER ***	***	***	***				***
DOUGLAS							
BALDWIN HEALTHCARE & REHAB CENTER, LLC ***	***	***	***				***
BRANDON WOODS AT ALVAMAR	33%	87%	73%				32
LAWRENCE MEMORIAL HOSPITAL SNF ***	***	***	***				***
LAWRENCE PRESBYTERIAN MANOR ***	***	***	***				***
MEDICALODGES EUDORA	37%	89%	84%				28
PIONEER RIDGE RETIREMENT COMMUNITY *	25%	100%	75%				8
EDWARDS							
MEDICALODGES KINSLEY	27%	90%	82%				11
ELLIS							
GOOD SAMARITAN SOCIETY - ELLIS	42%	92%	92%				12
GOOD SAMARITAN SOCIETY - HAYS	68%	90%	89%				20
VIA CHRISTI VILLAGE - HAYS INC	64%	95%	86%				40
ELLSWORTH							
GOOD SAMARITAN SOCIETY - ELLSWORTH VILLAGE	64%	100%	87%				15
WILSON HEALTH & REHABILITATION	40%	90%	70%				10

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
FINNEY							
GARDEN VALLEY RETIREMENT VILLAGE ***	***	***	***	***	***	***	***
HOMESTEAD HEALTH & REHAB *	33%	78%	69%	73%	82%	61%	9
FORD							
GOOD SAMARITAN SOCIETY - DODGE CITY ***	***	***	***	***	***	***	***
HILL TOP HOUSE *	60%	100%	90%	93%	70%	90%	5
KANSAS SOLDIERS HOME	63%	79%	66%	63%	57%	55%	21
MANOR OF THE PLAINS ***	***	***	***	***	***	***	***
TRINITY MANOR	60%	100%	93%	86%	77%	97%	15
FRANKLIN							
OTTAWA RETIREMENT VILLAGE	44%	100%	83%	83%	100%	78%	12
RICHMOND HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
WELLSVILLE RETIREMENT COMMUNITY	91%	100%	100%	100%	100%	100%	23
GEARY							
VALLEY VIEW SENIOR LIFE	55%	100%	95%	100%	86%	91%	11
GOVE							
GOVE COUNTY MEDICAL CENTER LTCU	69%	100%	100%	100%	96%	96%	14
GRAHAM							
DAWSON PLACE	40%	100%	90%	89%	90%	85%	10
GRANT							
THE LEGACY AT PARK VIEW ***	***	***	***	***	***	***	***
GRAY							
BETHEL HOME, INC.	89%	100%	89%	92%	81%	92%	19
THE SHEPHERD'S CENTER	91%	100%	90%	90%	91%	100%	11
GREELEY							
GREELEY COUNTY HOSPITAL LTCU	33%	100%	100%	93%	100%	100%	11
GREENWOOD							
EUREKA NURSING CENTER	58%	100%	94%	91%	91%	88%	26
HARPER							
ANTHONY COMMUNITY CARE CENTER	50%	94%	81%	79%	88%	81%	16
ATTICA LONG TERM CARE FACILITY *	67%	89%	94%	93%	69%	100%	9
HARVEY							
ASBURY PARK	62%	92%	83%	76%	92%	68%	41

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
FINNEY							
GARDEN VALLEY RETIREMENT VILLAGE ***	***	***	***	***	***	***	***
HOMESTEAD HEALTH & REHAB *	33%	78%	69%	60%	44%	63%	9
FORD							
GOOD SAMARITAN SOCIETY - DODGE CITY ***	***	***	***	***	***	***	***
HILL TOP HOUSE *	60%	100%	88%	76%	90%	76%	5
KANSAS SOLDIERS HOME	63%	79%	65%	72%	61%	68%	21
MANOR OF THE PLAINS ***	***	***	***	***	***	***	***
TRINITY MANOR	60%	100%	93%	81%	73%	88%	15
FRANKLIN							
OTTAWA RETIREMENT VILLAGE	44%	100%	55%	93%	88%	85%	12
RICHMOND HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
WELLSVILLE RETIREMENT COMMUNITY	91%	100%	98%	100%	100%	99%	23
GEARY							
VALLEY VIEW SENIOR LIFE	55%	100%	100%	100%	95%	96%	11
GOVE							
GOVE COUNTY MEDICAL CENTER LTCU	69%	100%	96%	94%	79%	100%	14
GRAHAM							
DAWSON PLACE	40%	100%	75%	91%	80%	79%	10
GRANT							
THE LEGACY AT PARK VIEW ***	***	***	***	***	***	***	***
GRAY							
BETHEL HOME, INC.	89%	100%	82%	82%	87%	91%	19
THE SHEPHERD'S CENTER	91%	100%	94%	93%	91%	98%	11
GREELEY							
GREELEY COUNTY HOSPITAL LTCU	33%	100%	91%	100%	71%	96%	11
GREENWOOD							
EUREKA NURSING CENTER	58%	100%	85%	77%	75%	82%	26
HARPER							
ANTHONY COMMUNITY CARE CENTER	50%	94%	84%	87%	75%	84%	16
ATTICA LONG TERM CARE FACILITY *	67%	89%	88%	93%	89%	93%	9
HARVEY							
ASBURY PARK	62%	92%	72%	82%	84%	82%	41

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
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- Staff know about residents
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"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services				n-size
State average for Kansas facilities	50%	88%	81%				4,405
FINNEY							
GARDEN VALLEY RETIREMENT VILLAGE ***	***	***	***				***
HOMESTEAD HEALTH & REHAB *	33%	78%	81%				9
FORD							
GOOD SAMARITAN SOCIETY - DODGE CITY ***	***	***	***				***
HILL TOP HOUSE *	60%	100%	92%				5
KANSAS SOLDIERS HOME	63%	79%	81%				21
MANOR OF THE PLAINS ***	***	***	***				***
TRINITY MANOR	60%	100%	77%				15
FRANKLIN							
OTTAWA RETIREMENT VILLAGE	44%	100%	52%				12
RICHMOND HEALTHCARE & REHAB CENTER ***	***	***	***				***
WELLSVILLE RETIREMENT COMMUNITY	91%	100%	97%				23
GEARY							
VALLEY VIEW SENIOR LIFE	55%	100%	91%				11
GOVE							
GOVE COUNTY MEDICAL CENTER LTCU	69%	100%	98%				14
GRAHAM							
DAWSON PLACE	40%	100%	87%				10
GRANT							
THE LEGACY AT PARK VIEW ***	***	***	***				***
GRAY							
BETHEL HOME, INC.	89%	100%	95%				19
THE SHEPHERD'S CENTER	91%	100%	84%				11
GREELEY							
GREELEY COUNTY HOSPITAL LTCU	33%	100%	97%				11
GREENWOOD							
EUREKA NURSING CENTER	58%	100%	90%				26
HARPER							
ANTHONY COMMUNITY CARE CENTER	50%	94%	83%				16
ATTICA LONG TERM CARE FACILITY *	67%	89%	100%				9
HARVEY							
ASBURY PARK	62%	92%	78%				41

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
HARVEY							
BETHEL HEALTH CARE CENTRE	61%	94%	86%	85%	65%	85%	22
DIVERSICARE OF SEDGWICK	43%	78%	82%	84%	89%	82%	23
HALSTEAD HEALTH AND REHAB CENTER ***	***	***	***	***	***	***	***
KANSAS CHRISTIAN HOME	21%	81%	73%	57%	68%	70%	20
NEWTON PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SCHOWALTER VILLA	51%	97%	81%	85%	86%	85%	39
HODGEMAN							
HODGEMAN COUNTY HEALTH CENTER LTCU	50%	100%	95%	97%	100%	89%	10
JACKSON							
MEDICALODGES JACKSON COUNTY	48%	83%	77%	74%	63%	72%	30
JEFFERSON							
F W HUSTON MEDICAL CENTER ***	***	***	***	***	***	***	***
HICKORY POINTE CARE & REHAB CENTER	42%	82%	64%	55%	52%	60%	13
VALLEY HEALTH CARE CENTER **	52%	74%	95%	82%	63%	81%	21
VILLAGE VILLA	33%	75%	72%	72%	75%	61%	20
JOHNSON							
ABERDEEN VILLAGE ***	***	***	***	***	***	***	***
ADVANCED HEALTH CARE OF OVERLAND PARK ***	***	***	***	***	***	***	***
AZRIA HEALTH OLATHE	40%	73%	81%	76%	82%	76%	28
BRIGHTON GARDENS OF PRAIRIE VILLAGE ***	***	***	***	***	***	***	***
BROOKDALE OVERLAND PARK ***	***	***	***	***	***	***	***
CLARIDGE COURT ***	***	***	***	***	***	***	***
COVENANT PLACE OF LENEXA, INC. ***	***	***	***	***	***	***	***
DELMAR GARDENS OF LENEXA ***	***	***	***	***	***	***	***
DELMAR GARDENS OF OVERLAND PARK	46%	92%	71%	67%	74%	69%	26
EL DORADO CARE & REHAB CENTER	54%	77%	75%	80%	83%	83%	15
EVERGREEN COMMUNITY OF JOHNSON COUNTY	55%	97%	93%	90%	95%	90%	42
GARDEN TERRACE AT OVERLAND PARK ***	***	***	***	***	***	***	***
GOOD SAMARITAN SOCIETY - OLATHE	42%	94%	95%	94%	93%	95%	50
HILLSIDE VILLAGE OF DESOTO	27%	86%	89%	71%	77%	64%	15
HOEGER HOUSE	60%	94%	81%	90%	100%	94%	17
INDIAN CREEK HEALTHCARE CENTER ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
HARVEY							
BETHEL HEALTH CARE CENTRE	61%	94%	81%	87%	81%	88%	22
DIVERSICARE OF SEDGWICK	43%	78%	81%	82%	83%	84%	23
HALSTEAD HEALTH AND REHAB CENTER ***	***	***	***	***	***	***	***
KANSAS CHRISTIAN HOME	21%	81%	65%	65%	69%	66%	20
NEWTON PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SCHOWALTER VILLA	51%	97%	82%	83%	90%	84%	39
HODGEMAN							
HODGEMAN COUNTY HEALTH CENTER LTCU	50%	100%	100%	83%	85%	89%	10
JACKSON							
MEDICALODGES JACKSON COUNTY	48%	83%	82%	85%	68%	75%	30
JEFFERSON							
F W HUSTON MEDICAL CENTER ***	***	***	***	***	***	***	***
HICKORY POINTE CARE & REHAB CENTER	42%	82%	66%	81%	70%	58%	13
VALLEY HEALTH CARE CENTER **	52%	74%	85%	80%	83%	84%	21
VILLAGE VILLA	33%	75%	63%	68%	66%	65%	20
JOHNSON							
ABERDEEN VILLAGE ***	***	***	***	***	***	***	***
ADVANCED HEALTH CARE OF OVERLAND PARK ***	***	***	***	***	***	***	***
AZRIA HEALTH OLATHE	40%	73%	78%	75%	78%	79%	28
BRIGHTON GARDENS OF PRAIRIE VILLAGE ***	***	***	***	***	***	***	***
BROOKDALE OVERLAND PARK ***	***	***	***	***	***	***	***
CLARIDGE COURT ***	***	***	***	***	***	***	***
COVENANT PLACE OF LENEXA, INC. ***	***	***	***	***	***	***	***
DELMAR GARDENS OF LENEXA ***	***	***	***	***	***	***	***
DELMAR GARDENS OF OVERLAND PARK	46%	92%	66%	74%	63%	68%	26
EL DORADO CARE & REHAB CENTER	54%	77%	80%	76%	88%	78%	15
EVERGREEN COMMUNITY OF JOHNSON COUNTY	55%	97%	89%	84%	91%	92%	42
GARDEN TERRACE AT OVERLAND PARK ***	***	***	***	***	***	***	***
GOOD SAMARITAN SOCIETY - OLATHE	42%	94%	83%	86%	79%	92%	50
HILLSIDE VILLAGE OF DESOTO	27%	86%	61%	76%	50%	63%	15
HOEGER HOUSE	60%	94%	91%	94%	76%	92%	17
INDIAN CREEK HEALTHCARE CENTER ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
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HODGEMAN							
HODGEMAN COUNTY HEALTH CENTER LTCU	50%	100%	86%				10
JACKSON							
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JEFFERSON							
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VALLEY HEALTH CARE CENTER **	52%	74%	88%				21
VILLAGE VILLA	33%	75%	73%				20
JOHNSON							
ABERDEEN VILLAGE ***	***	***	***				***
ADVANCED HEALTH CARE OF OVERLAND PARK ***	***	***	***				***
AZRIA HEALTH OLATHE	40%	73%	72%				28
BRIGHTON GARDENS OF PRAIRIE VILLAGE ***	***	***	***				***
BROOKDALE OVERLAND PARK ***	***	***	***				***
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GARDEN TERRACE AT OVERLAND PARK ***	***	***	***				***
GOOD SAMARITAN SOCIETY - OLATHE	42%	94%	82%				50
HILLSIDE VILLAGE OF DESOTO	27%	86%	61%				15
HOEGER HOUSE	60%	94%	90%				17
INDIAN CREEK HEALTHCARE CENTER ***	***	***	***				***

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- Dining experience is enjoyable
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State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
JOHNSON							
IRON HORSE HEALTHCARE, INC. ***	***	***	***	***	***	***	***
LAKEVIEW VILLAGE	56%	98%	95%	90%	92%	87%	44
LEISURE TERRACE	42%	75%	87%	63%	41%	78%	12
THE HEALTHCARE RESORT OF SHAWNEE MISSION ***	***	***	***	***	***	***	***
MEADOWBROOK REHABILITATION HOSPITAL LTCU	64%	91%	86%	97%	100%	95%	11
MEDICALODGES GARDNER	39%	88%	100%	89%	95%	94%	36
NOTTINGHAM HEALTH & REHABILITATION	37%	89%	82%	81%	95%	69%	27
OVERLAND PARK NURSING & REHAB CENTER INC	22%	81%	71%	77%	78%	65%	27
PINNACLE RIDGE NURSING & REHAB CENTER	32%	65%	81%	76%	84%	78%	36
PROMISE SKILLED NURSING OF OVERLAND PARK *	29%	38%	53%	31%	44%	38%	8
SHARON LANE HEALTH SERVICES ***	***	***	***	***	***	***	***
SHAWNEE GARDENS HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
SPRING HILL CARE & REHABILITATION CENTER *	38%	88%	80%	72%	100%	63%	8
STRATFORD COMMONS REHAB & HEALTH CARE CTR ***	***	***	***	***	***	***	***
TALLGRASS CREEK INC ***	***	***	***	***	***	***	***
THE FORUM AT OVERLAND PARK	8%	92%	73%	61%	79%	65%	13
THE PLAZA HEALTH SERVICES AT SANTA MARTA ***	***	***	***	***	***	***	***
TRINITY NURSING & REHABILITATION CENTER	45%	88%	78%	75%	84%	77%	53
TWO TRAILS HEALTHCARE, INC. ***	***	***	***	***	***	***	***
VILLA ST FRANCIS	31%	100%	88%	81%	95%	81%	35
VILLA ST JOSEPH	16%	65%	62%	55%	71%	47%	26
VILLAGE SHALOM SKILLED NURSING	61%	100%	85%	80%	69%	81%	18
KEARNY							
HIGH PLAINS RETIREMENT VILLAGE	77%	100%	92%	93%	85%	72%	13
KINGMAN							
HILLTOP MANOR	62%	92%	82%	90%	100%	73%	13
THE WHEATLANDS HEALTH CARE CENTER	65%	96%	90%	89%	100%	78%	23
LABETTE							
CHETOPA MANOR	71%	100%	89%	89%	96%	81%	14
ELMHAVEN EAST ***	***	***	***	***	***	***	***
GOOD SAMARITAN SOCIETY - PARSONS	55%	100%	98%	96%	100%	98%	32
OSWEGO HEALTH & REHAB	27%	67%	60%	60%	54%	67%	15

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

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LAKEVIEW VILLAGE	56%	98%	79%	85%	83%	87%	44
LEISURE TERRACE	42%	75%	72%	66%	65%	71%	12
THE HEALTHCARE RESORT OF SHAWNEE MISSION ***	***	***	***	***	***	***	***
MEADOWBROOK REHABILITATION HOSPITAL LTCU	64%	91%	86%	92%	64%	88%	11
MEDICALODGES GARDNER	39%	88%	85%	85%	67%	88%	36
NOTTINGHAM HEALTH & REHABILITATION	37%	89%	76%	78%	80%	79%	27
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PINNACLE RIDGE NURSING & REHAB CENTER	32%	65%	78%	83%	69%	68%	36
PROMISE SKILLED NURSING OF OVERLAND PARK *	29%	38%	36%	48%	38%	44%	8
SHARON LANE HEALTH SERVICES ***	***	***	***	***	***	***	***
SHAWNEE GARDENS HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
SPRING HILL CARE & REHABILITATION CENTER *	38%	88%	66%	68%	63%	67%	8
STRATFORD COMMONS REHAB & HEALTH CARE CTR ***	***	***	***	***	***	***	***
TALLGRASS CREEK INC ***	***	***	***	***	***	***	***
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TRINITY NURSING & REHABILITATION CENTER	45%	88%	75%	77%	80%	76%	53
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LABETTE							
CHETOPA MANOR	71%	100%	89%	85%	89%	90%	14
ELMHAVEN EAST ***	***	***	***	***	***	***	***
GOOD SAMARITAN SOCIETY - PARSONS	55%	100%	88%	85%	81%	92%	32
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OVERALL MEASURES

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PROMISE SKILLED NURSING OF OVERLAND PARK *	29%	38%	37%				8
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LABETTE							
PARSONS PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
LEAVENWORTH							
COUNTRY CARE INC *	60%	67%	90%	94%	90%	75%	6
LANSING CARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
MEDICALODGES LEAVENWORTH	36%	91%	77%	84%	86%	85%	11
TONGANOXIE NURSING CENTER ***	***	***	***	***	***	***	***
TWIN OAKS HEALTH & REHAB	59%	100%	85%	89%	94%	97%	19
LINCOLN							
LINCOLN PARK MANOR ***	***	***	***	***	***	***	***
LINN							
PRESCOTT COUNTRY VIEW NURSING HOME ***	***	***	***	***	***	***	***
LOGAN							
LOGAN COUNTY MANOR - LTCU	60%	100%	93%	98%	90%	91%	17
LYON							
EMPORIA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
FLINT HILLS CARE CENTER ***	***	***	***	***	***	***	***
HOLIDAY RESORT ***	***	***	***	***	***	***	***
MARION							
BETHESDA HOME	59%	93%	85%	88%	88%	86%	29
FRANKLIN HEALTHCARE OF PEABODY, LLC ***	***	***	***	***	***	***	***
PARKSIDE HOMES	57%	94%	86%	91%	86%	82%	31
PEABODY HEALTH & REHAB	33%	88%	90%	85%	79%	83%	16
SALEM HOME	33%	94%	77%	81%	73%	69%	16
ST LUKE LIVING CENTER	45%	83%	77%	77%	82%	63%	12
WESTVIEW MANOR OF PEABODY **	32%	66%	68%	69%	63%	73%	39
MARSHALL							
CAMBRIDGE PLACE	50%	90%	90%	93%	75%	80%	10
FRANKFORT COMMUNITY CARE HOME *	78%	100%	100%	100%	100%	100%	9
MCPHERSON							
BETHANY HOME ASSOCIATION	79%	92%	90%	91%	89%	89%	38
MCPHERSON OPERATOR, LLC	50%	71%	76%	71%	80%	68%	17
MOUNDRIDGE MANOR	67%	100%	92%	92%	93%	91%	41

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Information & education

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- Get enough info about condition/ treatment

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
LABETTE							
PARSONS PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
LEAVENWORTH							
COUNTRY CARE INC *	60%	67%	92%	83%	82%	76%	6
LANSING CARE & REHAB CENTER, LLC ***	***	***	***	***	***	***	***
MEDICALODGES LEAVENWORTH	36%	91%	85%	65%	55%	82%	11
TONGANOXIE NURSING CENTER ***	***	***	***	***	***	***	***
TWIN OAKS HEALTH & REHAB	59%	100%	89%	89%	82%	92%	19
LINCOLN							
LINCOLN PARK MANOR ***	***	***	***	***	***	***	***
LINN							
PRESCOTT COUNTRY VIEW NURSING HOME ***	***	***	***	***	***	***	***
LOGAN							
LOGAN COUNTY MANOR - LTCU	60%	100%	92%	86%	78%	96%	17
LYON							
EMPORIA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
FLINT HILLS CARE CENTER ***	***	***	***	***	***	***	***
HOLIDAY RESORT ***	***	***	***	***	***	***	***
MARION							
BETHESDA HOME	59%	93%	80%	82%	81%	88%	29
FRANKLIN HEALTHCARE OF PEABODY, LLC ***	***	***	***	***	***	***	***
PARKSIDE HOMES	57%	94%	80%	87%	76%	86%	31
PEABODY HEALTH & REHAB	33%	88%	82%	85%	94%	84%	16
SALEM HOME	33%	94%	90%	96%	71%	82%	16
ST LUKE LIVING CENTER	45%	83%	79%	75%	79%	81%	12
WESTVIEW MANOR OF PEABODY **	32%	66%	86%	76%	64%	68%	39
MARSHALL							
CAMBRIDGE PLACE	50%	90%	90%	93%	80%	94%	10
FRANKFORT COMMUNITY CARE HOME *	78%	100%	94%	94%	100%	100%	9
MCPHERSON							
BETHANY HOME ASSOCIATION	79%	92%	86%	91%	81%	88%	38
MCPHERSON OPERATOR, LLC	50%	71%	71%	79%	79%	76%	17
MOUNDRIDGE MANOR	67%	100%	80%	82%	88%	92%	41

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

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Facility name	Overall rating	Recommend to friends/family	Supportive services				n-size
State average for Kansas facilities							
LABETTE							
PARSONS PRESBYTERIAN MANOR ***	***	***	***				***
LEAVENWORTH							
COUNTRY CARE INC *	60%	67%	72%				6
LANSING CARE & REHAB CENTER, LLC ***	***	***	***				***
MEDICALODGES LEAVENWORTH	36%	91%	88%				11
TONGANOXIE NURSING CENTER ***	***	***	***				***
TWIN OAKS HEALTH & REHAB	59%	100%	86%				19
LINCOLN							
LINCOLN PARK MANOR ***	***	***	***				***
LINN							
PRESCOTT COUNTRY VIEW NURSING HOME ***	***	***	***				***
LOGAN							
LOGAN COUNTY MANOR - LTCU	60%	100%	93%				17
LYON							
EMPORIA PRESBYTERIAN MANOR ***	***	***	***				***
FLINT HILLS CARE CENTER ***	***	***	***				***
HOLIDAY RESORT ***	***	***	***				***
MARION							
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FRANKLIN HEALTHCARE OF PEABODY, LLC ***	***	***	***				***
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MARSHALL							
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OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
MCPHERSON							
PINE VILLAGE	62%	92%	93%	94%	86%	89%	39
PLEASANT VIEW HOME	46%	94%	80%	80%	83%	73%	48
RIVERVIEW ESTATES *	89%	100%	100%	100%	67%	80%	9
THE CEDARS ***	***	***	***	***	***	***	***
MEADE							
FOWLER RESIDENTIAL CARE ***	***	***	***	***	***	***	***
LONE TREE RETIREMENT CENTER	65%	100%	88%	96%	80%	90%	17
MIAMI							
LIFE CARE CENTER OF OSAWATOMIE ***	***	***	***	***	***	***	***
LOUISBURG HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
MEDICALODGES PAOLA **	29%	56%	76%	67%	91%	56%	32
NORTH POINT SKILLED NURSING CENTER	45%	92%	88%	95%	86%	81%	13
MITCHELL							
MITCHELL CNTY HOSPITAL HEALTH SYSTEMS	83%	94%	89%	90%	88%	85%	18
MONTGOMERY							
CANEY NURSING CENTER ***	***	***	***	***	***	***	***
CHERRYVALE NURSING AND REHAB CENTER ***	***	***	***	***	***	***	***
MEDICALODGES COFFEYVILLE	42%	67%	88%	82%	100%	96%	12
MEDICALODGES INDEPENDENCE	60%	100%	80%	92%	96%	87%	15
MONTGOMERY PLACE NURSING CENTER	67%	89%	90%	74%	77%	80%	18
WINDSOR PLACE COFFEYVILLE	65%	94%	78%	79%	87%	79%	34
MORRIS							
DIVERSICARE OF COUNCIL GROVE	100%	92%	100%	97%	96%	96%	12
MORTON							
MORTON COUNTY CARE CENTER	69%	94%	97%	93%	94%	94%	16
NEMAHA							
APOSTOLIC CHRISTIAN HOME	56%	96%	89%	83%	73%	73%	29
CRESTVIEW NURSING & RESIDENTIAL LIVING *	40%	100%	58%	72%	63%	55%	6
EASTRIDGE ***	***	***	***	***	***	***	***
LIFE CARE CENTER OF SENECA	48%	97%	83%	83%	90%	74%	36
SABETHA MANOR	71%	92%	93%	93%	88%	86%	27

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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PLEASANT VIEW HOME	46%	94%	75%	80%	69%	82%	48
RIVERVIEW ESTATES *	89%	100%	94%	92%	94%	87%	9
THE CEDARS ***	***	***	***	***	***	***	***
MEADE							
FOWLER RESIDENTIAL CARE ***	***	***	***	***	***	***	***
LONE TREE RETIREMENT CENTER	65%	100%	77%	82%	88%	88%	17
MIAMI							
LIFE CARE CENTER OF OSAWATOMIE ***	***	***	***	***	***	***	***
LOUISBURG HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
MEDICALODGES PAOLA **	29%	56%	70%	57%	34%	64%	32
NORTH POINT SKILLED NURSING CENTER	45%	92%	53%	77%	69%	80%	13
MITCHELL							
MITCHELL CNTY HOSPITAL HEALTH SYSTEMS	83%	94%	83%	93%	83%	89%	18
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MORRIS							
DIVERSICARE OF COUNCIL GROVE	100%	92%	100%	97%	96%	97%	12
MORTON							
MORTON COUNTY CARE CENTER	69%	94%	83%	91%	91%	97%	16
NEMAHA							
APOSTOLIC CHRISTIAN HOME	56%	96%	78%	76%	84%	77%	29
CRESTVIEW NURSING & RESIDENTIAL LIVING *	40%	100%	58%	60%	67%	73%	6
EASTRIDGE ***	***	***	***	***	***	***	***
LIFE CARE CENTER OF SENECA	48%	97%	85%	78%	77%	80%	36
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OVERALL MEASURES

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THE CEDARS ***	***	***	***				***
MEADE							
FOWLER RESIDENTIAL CARE ***	***	***	***				***
LONE TREE RETIREMENT CENTER	65%	100%	94%				17
MIAMI							
LIFE CARE CENTER OF OSAWATOMIE ***	***	***	***				***
LOUISBURG HEALTHCARE & REHAB CENTER ***	***	***	***				***
MEDICALODGES PAOLA **	29%	56%	87%				32
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MITCHELL							
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MONTGOMERY							
CANEY NURSING CENTER ***	***	***	***				***
CHERRYVALE NURSING AND REHAB CENTER ***	***	***	***				***
MEDICALODGES COFFEYVILLE	42%	67%	68%				12
MEDICALODGES INDEPENDENCE	60%	100%	80%				15
MONTGOMERY PLACE NURSING CENTER	67%	89%	86%				18
WINDSOR PLACE COFFEYVILLE	65%	94%	87%				34
MORRIS							
DIVERSICARE OF COUNCIL GROVE	100%	92%	92%				12
MORTON							
MORTON COUNTY CARE CENTER	69%	94%	81%				16
NEMAHA							
APOSTOLIC CHRISTIAN HOME	56%	96%	78%				29
CRESTVIEW NURSING & RESIDENTIAL LIVING *	40%	100%	83%				6
EASTRIDGE ***	***	***	***				***
LIFE CARE CENTER OF SENECA	48%	97%	85%				36
SABETHA MANOR	71%	92%	90%				27

OVERALL MEASURES

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NEOSHO							
DIVERSICARE OF CHANUTE	55%	79%	86%	78%	88%	75%	38
HERITAGE HEALTH CARE CENTER	47%	97%	91%	86%	90%	88%	34
PRAIRIE MISSION RETIREMENT VILLAGE	62%	95%	95%	95%	100%	90%	21
NESS							
NESS COUNTY HOSPITAL LTCU - CEDAR VILLAGE	54%	93%	93%	95%	96%	90%	15
NORTON							
ANDBE HOME, INC	33%	86%	85%	81%	90%	71%	22
OSAGE							
BROOKSIDE RETIREMENT COMMUNITY	67%	93%	91%	68%	86%	71%	17
OSAGE NURSING & REHABILITATION CENTER ***	***	***	***	***	***	***	***
PETERSON HEALTH CARE ***	***	***	***	***	***	***	***
OSBORNE							
DOWNS CARE & REHABILITATION CENTER	46%	100%	89%	85%	79%	85%	15
PARKVIEW CARE CENTER ***	***	***	***	***	***	***	***
OTTAWA							
GOOD SAMARITAN SOCIETY - MINNEAPOLIS *	38%	75%	63%	64%	66%	63%	8
OTTAWA COUNTY HEALTH CENTER LTCU *	88%	100%	81%	83%	81%	88%	8
PAWNEE							
DIVERSICARE OF LARNED	38%	76%	70%	61%	57%	66%	33
PHILLIPS							
LOGAN MANOR COMMUNITY HEALTH SERVICES *	89%	89%	89%	96%	100%	83%	9
PHILLIPS COUNTY RETIREMENT CENTER *	25%	75%	88%	82%	92%	75%	8
POTTAWATOMIE							
COMMUNITY HOSPITAL ONAGA LTCU/ST MARY'S MANOR	64%	100%	100%	97%	100%	87%	13
GOOD SAMARITAN SOCIETY - VALLEY VISTA ***	***	***	***	***	***	***	***
ONAGA HEALTH & REHAB	33%	73%	96%	83%	82%	83%	12
WESTY COMMUNITY CARE HOME INC ***	***	***	***	***	***	***	***
PRATT							
PRATT HEALTH & REHAB	46%	92%	96%	87%	91%	86%	26
PRATT REHABILITATION AND RESIDENCE CENTER ***	***	***	***	***	***	***	***
RAWLINS							
GOOD SAMARITAN SOCIETY - ATWOOD ***	***	***	***	***	***	***	***

OVERALL MEASURES

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Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

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NESS							
NESS COUNTY HOSPITAL LTCU - CEDAR VILLAGE	54%	93%	83%	95%	92%	96%	15
NORTON							
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BROOKSIDE RETIREMENT COMMUNITY	67%	93%	67%	80%	75%	77%	17
OSAGE NURSING & REHABILITATION CENTER ***	***	***	***	***	***	***	***
PETERSON HEALTH CARE ***	***	***	***	***	***	***	***
OSBORNE							
DOWNS CARE & REHABILITATION CENTER	46%	100%	86%	75%	65%	76%	15
PARKVIEW CARE CENTER ***	***	***	***	***	***	***	***
OTTAWA							
GOOD SAMARITAN SOCIETY - MINNEAPOLIS *	38%	75%	56%	74%	74%	73%	8
OTTAWA COUNTY HEALTH CENTER LTCU *	88%	100%	94%	94%	75%	84%	8
PAWNEE							
DIVERSICARE OF LARNED	38%	76%	58%	64%	44%	69%	33
PHILLIPS							
LOGAN MANOR COMMUNITY HEALTH SERVICES *	89%	89%	94%	100%	83%	91%	9
PHILLIPS COUNTY RETIREMENT CENTER *	25%	75%	83%	94%	81%	87%	8
POTTAWATOMIE							
COMMUNITY HOSPITAL ONAGA LTCU/ST MARY'S MANOR	64%	100%	86%	91%	95%	89%	13
GOOD SAMARITAN SOCIETY - VALLEY VISTA ***	***	***	***	***	***	***	***
ONAGA HEALTH & REHAB	33%	73%	88%	74%	70%	83%	12
WESTY COMMUNITY CARE HOME INC ***	***	***	***	***	***	***	***
PRATT							
PRATT HEALTH & REHAB	46%	92%	74%	80%	71%	90%	26
PRATT REHABILITATION AND RESIDENCE CENTER ***	***	***	***	***	***	***	***
RAWLINS							
GOOD SAMARITAN SOCIETY - ATWOOD ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services				n-size
State average for Kansas facilities							
NEOSHO							
DIVERSICARE OF CHANUTE	55%	79%	76%				38
HERITAGE HEALTH CARE CENTER	47%	97%	83%				34
PRAIRIE MISSION RETIREMENT VILLAGE	62%	95%	84%				21
NESS							
NESS COUNTY HOSPITAL LTCU - CEDAR VILLAGE	54%	93%	98%				15
NORTON							
ANDBE HOME, INC	33%	86%	92%				22
OSAGE							
BROOKSIDE RETIREMENT COMMUNITY	67%	93%	83%				17
OSAGE NURSING & REHABILITATION CENTER ***	***	***	***				***
PETERSON HEALTH CARE ***	***	***	***				***
OSBORNE							
DOWNES CARE & REHABILITATION CENTER	46%	100%	88%				15
PARKVIEW CARE CENTER ***	***	***	***				***
OTTAWA							
GOOD SAMARITAN SOCIETY - MINNEAPOLIS *	38%	75%	71%				8
OTTAWA COUNTY HEALTH CENTER LTCU *	88%	100%	83%				8
PAWNEE							
DIVERSICARE OF LARNED	38%	76%	68%				33
PHILLIPS							
LOGAN MANOR COMMUNITY HEALTH SERVICES *	89%	89%	93%				9
PHILLIPS COUNTY RETIREMENT CENTER *	25%	75%	88%				8
POTTAWATOMIE							
COMMUNITY HOSPITAL ONAGA LTCU/ST MARY'S MANOR	64%	100%	97%				13
GOOD SAMARITAN SOCIETY - VALLEY VISTA ***	***	***	***				***
ONAGA HEALTH & REHAB	33%	73%	78%				12
WESTY COMMUNITY CARE HOME INC ***	***	***	***				***
PRATT							
PRATT HEALTH & REHAB	46%	92%	86%				26
PRATT REHABILITATION AND RESIDENCE CENTER ***	***	***	***				***
RAWLINS							
GOOD SAMARITAN SOCIETY - ATWOOD ***	***	***	***				***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

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* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
RENO							
BUHLER SUNSHINE HOME ***	***	***	***	***	***	***	***
DIVERSICARE OF HUTCHINSON	32%	68%	84%	76%	79%	81%	22
FRIENDSHIP MANOR	51%	95%	84%	85%	94%	75%	40
GOOD SAMARITAN SOCIETY - HUTCHINSON VILLAGE	54%	86%	91%	85%	96%	82%	28
HUTCHINSON HEALTH AND REHAB	50%	100%	93%	89%	100%	86%	16
HUTCHINSON REGIONAL MEDICAL CENTER, INC. ***	***	***	***	***	***	***	***
MENNONITE FRIENDSHIP COMMUNITIES INC ***	***	***	***	***	***	***	***
PRAIRIE SUNSET HOME	64%	91%	95%	91%	89%	91%	11
SUNSHINE MEADOWS RETIREMENT COMMUNITY	57%	91%	90%	87%	100%	78%	23
WESLEY TOWERS INC	57%	96%	89%	92%	98%	92%	47
REPUBLIC							
BELLEVILLE HEALTH CARE CENTER	55%	90%	63%	67%	69%	71%	12
REPUBLIC COUNTY HOSPITAL LTCU	67%	92%	89%	83%	82%	82%	14
RICE							
GOOD SAMARITAN SOCIETY - LYONS	58%	93%	93%	89%	85%	85%	14
SANDSTONE HEIGHTS	40%	100%	90%	90%	100%	85%	10
STERLING PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
RILEY							
LEONARDVILLE NURSING HOME	69%	100%	84%	91%	91%	78%	16
MEADOWLARK HILLS RETIREMENT COMMUNITY	85%	100%	94%	90%	94%	91%	30
STONEBROOK RETIREMENT COMMUNITY	33%	83%	83%	85%	81%	77%	19
VIA CHRISTI VILLAGE MANHATTAN INC	52%	90%	85%	87%	87%	84%	21
ROOKS							
REDBUD VILLAGE ***	***	***	***	***	***	***	***
SOLOMON VALLEY MANOR	64%	100%	86%	89%	84%	81%	16
RUSH							
LOCUST GROVE VILLAGE ***	***	***	***	***	***	***	***
RUSSELL							
MAIN STREET MANOR	89%	100%	89%	100%	100%	87%	10
WHEATLAND NURSING & REHAB CENTER *	67%	71%	94%	92%	64%	89%	9
SALINE							
HOLIDAY RESORT OF SALINA	36%	80%	69%	75%	77%	72%	16

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

-Staff informed re: all care/treatment
-Staff aware of important health needs

Emotional support

-Staff confidence/trust in
-Ease of finding someone to talk to
-Felt that staff really cared

Involvement of family & friends

-Family able to talk w/ staff
-Family inclusion in discussions

Information & education

-Staff explained things understandably to resident
-Get enough info about condition/ treatment

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
RENO							
BUHLER SUNSHINE HOME ***	***	***	***	***	***	***	***
DIVERSICARE OF HUTCHINSON	32%	68%	80%	69%	55%	79%	22
FRIENDSHIP MANOR	51%	95%	79%	85%	70%	81%	40
GOOD SAMARITAN SOCIETY - HUTCHINSON VILLAGE	54%	86%	70%	84%	84%	86%	28
HUTCHINSON HEALTH AND REHAB	50%	100%	83%	69%	78%	96%	16
HUTCHINSON REGIONAL MEDICAL CENTER, INC. ***	***	***	***	***	***	***	***
MENNONITE FRIENDSHIP COMMUNITIES INC ***	***	***	***	***	***	***	***
PRAIRIE SUNSET HOME	64%	91%	85%	84%	91%	89%	11
SUNSHINE MEADOWS RETIREMENT COMMUNITY	57%	91%	82%	78%	71%	88%	23
WESLEY TOWERS INC	57%	96%	81%	88%	82%	88%	47
REPUBLIC							
BELLEVILLE HEALTH CARE CENTER	55%	90%	65%	84%	79%	72%	12
REPUBLIC COUNTY HOSPITAL LTCU	67%	92%	89%	79%	75%	78%	14
RICE							
GOOD SAMARITAN SOCIETY - LYONS	58%	93%	73%	78%	86%	81%	14
SANDSTONE HEIGHTS	40%	100%	65%	86%	80%	92%	10
STERLING PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
RILEY							
LEONARDVILLE NURSING HOME	69%	100%	94%	89%	91%	95%	16
MEADOWLARK HILLS RETIREMENT COMMUNITY	85%	100%	85%	89%	89%	93%	30
STONEBROOK RETIREMENT COMMUNITY	33%	83%	76%	66%	75%	81%	19
VIA CHRISTI VILLAGE MANHATTAN INC	52%	90%	82%	86%	68%	88%	21
ROOKS							
REDBUD VILLAGE ***	***	***	***	***	***	***	***
SOLOMON VALLEY MANOR	64%	100%	80%	91%	72%	86%	16
RUSH							
LOCUST GROVE VILLAGE ***	***	***	***	***	***	***	***
RUSSELL							
MAIN STREET MANOR	89%	100%	84%	85%	100%	93%	10
WHEATLAND NURSING & REHAB CENTER *	67%	71%	88%	88%	56%	88%	9
SALINE							
HOLIDAY RESORT OF SALINA	36%	80%	62%	80%	71%	75%	16

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

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* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services				n-size
State average for Kansas facilities	50%	88%	81%				4,405
RENO							
BUHLER SUNSHINE HOME ***	***	***	***				***
DIVERSICARE OF HUTCHINSON	32%	68%	64%				22
FRIENDSHIP MANOR	51%	95%	87%				40
GOOD SAMARITAN SOCIETY - HUTCHINSON VILLAGE	54%	86%	86%				28
HUTCHINSON HEALTH AND REHAB	50%	100%	72%				16
HUTCHINSON REGIONAL MEDICAL CENTER, INC. ***	***	***	***				***
MENNONITE FRIENDSHIP COMMUNITIES INC ***	***	***	***				***
PRAIRIE SUNSET HOME	64%	91%	87%				11
SUNSHINE MEADOWS RETIREMENT COMMUNITY	57%	91%	87%				23
WESLEY TOWERS INC	57%	96%	82%				47
REPUBLIC							
BELLEVILLE HEALTH CARE CENTER	55%	90%	81%				12
REPUBLIC COUNTY HOSPITAL LTCU	67%	92%	86%				14
RICE							
GOOD SAMARITAN SOCIETY - LYONS	58%	93%	74%				14
SANDSTONE HEIGHTS	40%	100%	83%				10
STERLING PRESBYTERIAN MANOR ***	***	***	***				***
RILEY							
LEONARDVILLE NURSING HOME	69%	100%	89%				16
MEADOWLARK HILLS RETIREMENT COMMUNITY	85%	100%	86%				30
STONEBROOK RETIREMENT COMMUNITY	33%	83%	66%				19
VIA CHRISTI VILLAGE MANHATTAN INC	52%	90%	88%				21
ROOKS							
REDBUD VILLAGE ***	***	***	***				***
SOLOMON VALLEY MANOR	64%	100%	81%				16
RUSH							
LOCUST GROVE VILLAGE ***	***	***	***				***
RUSSELL							
MAIN STREET MANOR	89%	100%	100%				10
WHEATLAND NURSING & REHAB CENTER *	67%	71%	78%				9
SALINE							
HOLIDAY RESORT OF SALINA	36%	80%	69%				16

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

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"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
SALINE							
KENWOOD VIEW HEALTH AND REHAB CENTER ***	***	***	***	***	***	***	***
LEGACY AT SALINA ***	***	***	***	***	***	***	***
PINNACLE PARK NURSING & REHAB CENTER	13%	90%	45%	66%	83%	65%	10
SALINA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SMOKY HILL REHABILITATION CENTER ***	***	***	***	***	***	***	***
SCOTT							
PARK LANE NURSING HOME	67%	96%	92%	94%	90%	85%	27
SEDGWICK							
AVITA HEALTH AND REHAB AT REEDS COVE ***	***	***	***	***	***	***	***
CARITAS CENTER INC *	100%	100%	100%	100%	83%	100%	7
CATHOLIC CARE CENTER INC	32%	79%	78%	71%	82%	68%	62
CHENEY GOLDEN AGE HOME ***	***	***	***	***	***	***	***
CLEARWATER NURSING & REHAB CENTER	40%	87%	93%	89%	93%	87%	15
DERBY HEALTH & REHABILITATION CENTER	50%	100%	92%	95%	95%	80%	20
DIVERSICARE OF HAYSVILLE ***	***	***	***	***	***	***	***
FAMILY HEALTH & REHABILITATION CENTER	80%	100%	91%	81%	100%	86%	11
HOMESTEAD HEALTH CENTER	73%	100%	95%	100%	95%	95%	12
KANSAS MASONIC HOME ***	***	***	***	***	***	***	***
LAKEPOINT RETIREMENT & REHAB CTR OF WICHITA ***	***	***	***	***	***	***	***
LARKSFIELD PLACE	76%	94%	91%	88%	91%	91%	17
LEGACY ON COLLEGE HILL	22%	78%	80%	72%	80%	73%	19
LIFE CARE CENTER OF WICHITA	39%	94%	81%	72%	71%	69%	18
MANORCARE HEALTH SERVICES - WICHITA	37%	78%	69%	71%	75%	79%	28
MEDICALODGES GODDARD *	67%	100%	100%	89%	100%	94%	9
MEDICALODGES WICHITA	62%	79%	61%	55%	61%	59%	16
MERIDIAN NURSING & REHABILITATION CENTER *	43%	100%	93%	100%	86%	93%	7
MOUNT HOPE NURSING CENTER	53%	94%	90%	70%	90%	67%	17
REEDS COVE HEALTH & REHAB	58%	83%	83%	78%	82%	79%	12
REGENT PARK REHABILITATION & HEALTHCARE ***	***	***	***	***	***	***	***
ROLLING HILLS HEALTH & REHAB	31%	76%	73%	73%	75%	75%	29
SANDPIPER HEALTHCARE AND REHAB CENTER ***	***	***	***	***	***	***	***
SEVILLE OPERATOR, LLC ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

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* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
SALINE							
KENWOOD VIEW HEALTH AND REHAB CENTER ***	***	***	***	***	***	***	***
LEGACY AT SALINA ***	***	***	***	***	***	***	***
PINNACLE PARK NURSING & REHAB CENTER	13%	90%	62%	80%	65%	69%	10
SALINA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SMOKY HILL REHABILITATION CENTER ***	***	***	***	***	***	***	***
SCOTT							
PARK LANE NURSING HOME	67%	96%	96%	94%	87%	95%	27
SEDGWICK							
AVITA HEALTH AND REHAB AT REEDS COVE ***	***	***	***	***	***	***	***
CARITAS CENTER INC *	100%	100%	100%	100%	100%	97%	7
CATHOLIC CARE CENTER INC	32%	79%	60%	69%	81%	72%	62
CHENEY GOLDEN AGE HOME ***	***	***	***	***	***	***	***
CLEARWATER NURSING & REHAB CENTER	40%	87%	80%	91%	93%	91%	15
DERBY HEALTH & REHABILITATION CENTER	50%	100%	85%	91%	93%	89%	20
DIVERSICARE OF HAYSVILLE ***	***	***	***	***	***	***	***
FAMILY HEALTH & REHABILITATION CENTER	80%	100%	86%	90%	82%	89%	11
HOMESTEAD HEALTH CENTER	73%	100%	66%	85%	92%	88%	12
KANSAS MASONIC HOME ***	***	***	***	***	***	***	***
LAKEPOINT RETIREMENT & REHAB CTR OF WICHITA ***	***	***	***	***	***	***	***
LARKSFIELD PLACE	76%	94%	85%	94%	85%	89%	17
LEGACY ON COLLEGE HILL	22%	78%	69%	81%	75%	75%	19
LIFE CARE CENTER OF WICHITA	39%	94%	58%	78%	83%	78%	18
MANORCARE HEALTH SERVICES - WICHITA	37%	78%	69%	69%	65%	76%	28
MEDICALODGES GODDARD *	67%	100%	72%	98%	83%	98%	9
MEDICALODGES WICHITA	62%	79%	71%	77%	67%	68%	16
MERIDIAN NURSING & REHABILITATION CENTER *	43%	100%	86%	87%	93%	100%	7
MOUNT HOPE NURSING CENTER	53%	94%	74%	63%	68%	75%	17
REEDS COVE HEALTH & REHAB	58%	83%	75%	74%	75%	77%	12
REGENT PARK REHABILITATION & HEALTHCARE ***	***	***	***	***	***	***	***
ROLLING HILLS HEALTH & REHAB	31%	76%	62%	80%	84%	77%	29
SANDPIPER HEALTHCARE AND REHAB CENTER ***	***	***	***	***	***	***	***
SEVILLE OPERATOR, LLC ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services			n-size
State average for Kansas facilities	50%	88%	81%			4,405
SALINE						
KENWOOD VIEW HEALTH AND REHAB CENTER ***	***	***	***			***
LEGACY AT SALINA ***	***	***	***			***
PINNACLE PARK NURSING & REHAB CENTER	13%	90%	45%			10
SALINA PRESBYTERIAN MANOR ***	***	***	***			***
SMOKY HILL REHABILITATION CENTER ***	***	***	***			***
SCOTT						
PARK LANE NURSING HOME	67%	96%	84%			27
SEDGWICK						
AVITA HEALTH AND REHAB AT REEDS COVE ***	***	***	***			***
CARITAS CENTER INC *	100%	100%	95%			7
CATHOLIC CARE CENTER INC	32%	79%	76%			62
CHENEY GOLDEN AGE HOME ***	***	***	***			***
CLEARWATER NURSING & REHAB CENTER	40%	87%	91%			15
DERBY HEALTH & REHABILITATION CENTER	50%	100%	97%			20
DIVERSICARE OF HAYSVILLE ***	***	***	***			***
FAMILY HEALTH & REHABILITATION CENTER	80%	100%	86%			11
HOMESTEAD HEALTH CENTER	73%	100%	81%			12
KANSAS MASONIC HOME ***	***	***	***			***
LAKEPOINT RETIREMENT & REHAB CTR OF WICHITA ***	***	***	***			***
LARKSFIELD PLACE	76%	94%	90%			17
LEGACY ON COLLEGE HILL	22%	78%	68%			19
LIFE CARE CENTER OF WICHITA	39%	94%	81%			18
MANORCARE HEALTH SERVICES - WICHITA	37%	78%	66%			28
MEDICALODGES GODDARD *	67%	100%	89%			9
MEDICALODGES WICHITA	62%	79%	66%			16
MERIDIAN NURSING & REHABILITATION CENTER *	43%	100%	86%			7
MOUNT HOPE NURSING CENTER	53%	94%	82%			17
REEDS COVE HEALTH & REHAB	58%	83%	69%			12
REGENT PARK REHABILITATION & HEALTHCARE ***	***	***	***			***
ROLLING HILLS HEALTH & REHAB	31%	76%	65%			29
SANDPIPER HEALTHCARE AND REHAB CENTER ***	***	***	***			***
SEVILLE OPERATOR, LLC ***	***	***	***			***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
SEDGWICK							
VIA CHRISTI VILLAGE RIDGE ***	***	***	***	***	***	***	***
WESTVIEW OF DERBY ***	***	***	***	***	***	***	***
WICHITA CARE & REHABILITATION	29%	59%	72%	75%	71%	73%	21
WICHITA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
WOODLAWN CARE AND REHAB., LLC ***	***	***	***	***	***	***	***
SEWARD							
GOOD SAMARITAN SOCIETY - LIBERAL	45%	73%	95%	69%	82%	82%	11
SOUTHWEST MEDICAL CENTER SNF ***	***	***	***	***	***	***	***
WHEATRIDGE PARK CARE CENTER	36%	84%	82%	77%	91%	75%	25
SHAWNEE							
ALDERSGATE VILLAGE	52%	91%	83%	73%	88%	77%	35
BREWSTER HEALTH CENTER	42%	79%	83%	82%	94%	78%	30
BRIGHTON PLACE NORTH ***	***	***	***	***	***	***	***
BRIGHTON PLACE WEST ***	***	***	***	***	***	***	***
COUNTRYSIDE HEALTH CENTER ***	***	***	***	***	***	***	***
LEGACY ON 10TH AVENUE ***	***	***	***	***	***	***	***
LEXINGTON PARK NURSING & POST ACUTE CTR	40%	94%	83%	86%	82%	78%	34
MANORCARE HEALTH SERVICES - TOPEKA ***	***	***	***	***	***	***	***
MCCRITE PLAZA HEALTH CENTER ***	***	***	***	***	***	***	***
PLAZA WEST REGIONAL HEALTH CENTER	62%	87%	76%	80%	83%	74%	49
PROVIDENCE LIVING CENTER **	20%	45%	54%	49%	56%	52%	55
ROLLING HILLS HEALTH CENTER	23%	84%	71%	72%	73%	63%	37
ROSSVILLE HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
TANGLEWOOD NURSING & REHABILITATION ***	***	***	***	***	***	***	***
THE HEALTHCARE RESORT OF TOPEKA	46%	85%	76%	86%	73%	76%	13
TOP CITY HEALTHCARE, INC. ***	***	***	***	***	***	***	***
TOPEKA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SHERIDAN							
SHERIDAN COUNTY HOSPITAL LTCU	73%	100%	100%	100%	94%	100%	15
SHERMAN							
GOOD SAMARITAN SOCIETY - SHERMAN COUNTY	67%	100%	87%	78%	90%	84%	19

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
SEDGWICK							
VIA CHRISTI VILLAGE RIDGE ***	***	***	***	***	***	***	***
WESTVIEW OF DERBY ***	***	***	***	***	***	***	***
WICHITA CARE & REHABILITATION	29%	59%	83%	69%	71%	76%	21
WICHITA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
WOODLAWN CARE AND REHAB., LLC ***	***	***	***	***	***	***	***
SEWARD							
GOOD SAMARITAN SOCIETY - LIBERAL	45%	73%	73%	86%	68%	75%	11
SOUTHWEST MEDICAL CENTER SNF ***	***	***	***	***	***	***	***
WHEATRIDGE PARK CARE CENTER	36%	84%	83%	86%	72%	88%	25
SHAWNEE							
ALDRSGATE VILLAGE	52%	91%	73%	79%	73%	82%	35
BREWSTER HEALTH CENTER	42%	79%	74%	86%	73%	79%	30
BRIGHTON PLACE NORTH ***	***	***	***	***	***	***	***
BRIGHTON PLACE WEST ***	***	***	***	***	***	***	***
COUNTRYSIDE HEALTH CENTER ***	***	***	***	***	***	***	***
LEGACY ON 10TH AVENUE ***	***	***	***	***	***	***	***
LEXINGTON PARK NURSING & POST ACUTE CTR	40%	94%	81%	88%	75%	81%	34
MANORCARE HEALTH SERVICES - TOPEKA ***	***	***	***	***	***	***	***
MCCRITE PLAZA HEALTH CENTER ***	***	***	***	***	***	***	***
PLAZA WEST REGIONAL HEALTH CENTER	62%	87%	77%	81%	78%	77%	49
PROVIDENCE LIVING CENTER **	20%	45%	70%	61%	53%	53%	55
ROLLING HILLS HEALTH CENTER	23%	84%	60%	68%	70%	62%	37
ROSSVILLE HEALTHCARE & REHAB CENTER ***	***	***	***	***	***	***	***
TANGLEWOOD NURSING & REHABILITATION ***	***	***	***	***	***	***	***
THE HEALTHCARE RESORT OF TOPEKA	46%	85%	73%	81%	77%	86%	13
TOP CITY HEALTHCARE, INC. ***	***	***	***	***	***	***	***
TOPEKA PRESBYTERIAN MANOR ***	***	***	***	***	***	***	***
SHERIDAN							
SHERIDAN COUNTY HOSPITAL LTCU	73%	100%	100%	100%	97%	96%	15
SHERMAN							
GOOD SAMARITAN SOCIETY - SHERMAN COUNTY	67%	100%	74%	79%	78%	89%	19

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
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- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

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Facility name	Overall rating	Recommend to friends/family	Supportive services			n-size
State average for Kansas facilities	50%	88%	81%			4,405
SEDGWICK						
VIA CHRISTI VILLAGE RIDGE ***	***	***	***			***
WESTVIEW OF DERBY ***	***	***	***			***
WICHITA CARE & REHABILITATION	29%	59%	76%			21
WICHITA PRESBYTERIAN MANOR ***	***	***	***			***
WOODLAWN CARE AND REHAB., LLC ***	***	***	***			***
SEWARD						
GOOD SAMARITAN SOCIETY - LIBERAL	45%	73%	65%			11
SOUTHWEST MEDICAL CENTER SNF ***	***	***	***			***
WHEATRIDGE PARK CARE CENTER	36%	84%	83%			25
SHAWNEE						
ALDERSGATE VILLAGE	52%	91%	78%			35
BREWSTER HEALTH CENTER	42%	79%	71%			30
BRIGHTON PLACE NORTH ***	***	***	***			***
BRIGHTON PLACE WEST ***	***	***	***			***
COUNTRYSIDE HEALTH CENTER ***	***	***	***			***
LEGACY ON 10TH AVENUE ***	***	***	***			***
LEXINGTON PARK NURSING & POST ACUTE CTR	40%	94%	81%			34
MANORCARE HEALTH SERVICES - TOPEKA ***	***	***	***			***
MCCRITE PLAZA HEALTH CENTER ***	***	***	***			***
PLAZA WEST REGIONAL HEALTH CENTER	62%	87%	76%			49
PROVIDENCE LIVING CENTER **	20%	45%	52%			55
ROLLING HILLS HEALTH CENTER	23%	84%	69%			37
ROSSVILLE HEALTHCARE & REHAB CENTER ***	***	***	***			***
TANGLEWOOD NURSING & REHABILITATION ***	***	***	***			***
THE HEALTHCARE RESORT OF TOPEKA	46%	85%	79%			13
TOP CITY HEALTHCARE, INC. ***	***	***	***			***
TOPEKA PRESBYTERIAN MANOR ***	***	***	***			***
SHERIDAN						
SHERIDAN COUNTY HOSPITAL LTCU	73%	100%	98%			15
SHERMAN						
GOOD SAMARITAN SOCIETY - SHERMAN COUNTY	67%	100%	94%			19

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

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Facility name	Overall rating	Recommend to friends/family	Coord. of care	Emotional support	Involvement of family & friends	Info & education	n-size
State average for Kansas facilities	50%	88%	84%	82%	85%	80%	4,405
SMITH							
KENSINGTON HEALTH AND REHAB. ***	***	***	***	***	***	***	***
SMITH CENTER HEALTH & REHAB	36%	82%	91%	87%	94%	94%	11
SMITH COUNTY MEMORIAL HOSPITAL LTCU	63%	100%	100%	89%	100%	90%	10
STAFFORD							
LEISURE HOMESTEAD AT ST. JOHN ***	***	***	***	***	***	***	***
LEISURE HOMESTEAD AT STAFFORD *	25%	100%	81%	60%	64%	50%	8
STANTON							
STANTON COUNTY HEALTH CARE FACILITY LTCU	67%	82%	100%	90%	95%	92%	12
STEVENS							
PIONEER MANOR	68%	100%	91%	100%	79%	93%	22
SUMNER							
MEDICALODGES OXFORD *	67%	100%	83%	78%	67%	83%	3
SPRING VIEW MANOR	67%	92%	83%	77%	83%	83%	12
SUMNER REGIONAL MEDICAL CENTER SNF ***	***	***	***	***	***	***	***
VILLA MARIA	58%	89%	84%	86%	92%	84%	19
WELLINGTON CARE & REHAB	36%	100%	95%	88%	91%	91%	11
WELLINGTON HEALTH & REHAB	32%	79%	79%	80%	82%	82%	19
THOMAS							
COLBY HEALTH & REHAB	17%	75%	92%	90%	94%	76%	20
PRAIRIE SENIOR LIVING COMPLEX	58%	94%	94%	89%	97%	83%	20
TREGO							
TREGO MANOR	14%	50%	59%	50%	81%	52%	16
WABAUNSEE							
ALMA MANOR	47%	94%	100%	94%	86%	85%	17
ESKRIDGE CARE & REHABILITATION	18%	71%	76%	59%	61%	64%	17
WALLACE							
WALLACE COUNTY COMMUNITY CARE CENTER INC ***	***	***	***	***	***	***	***
WASHINGTON							
LINN COMMUNITY NURSING CENTER	58%	95%	89%	91%	76%	89%	19
THE CENTENNIAL HOMESTEAD *	50%	100%	100%	92%	100%	100%	8
WICHITA							
WICHITA COUNTY HEALTH CENTER ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Coordination of care

- Staff informed re: all care/treatment
- Staff aware of important health needs

Emotional support

- Staff confidence/trust in
- Ease of finding someone to talk to
- Felt that staff really cared

Involvement of family & friends

- Family able to talk w/ staff
- Family inclusion in discussions

Information & education

- Staff explained things understandably to resident
- Get enough info about condition/ treatment

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"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Patient safety	Physical comfort	Relationships	Respect for patient preferences	n-size
State average for Kansas facilities	50%	88%	78%	81%	75%	81%	4,405
SMITH							
KENSINGTON HEALTH AND REHAB. ***	***	***	***	***	***	***	***
SMITH CENTER HEALTH & REHAB	36%	82%	57%	76%	85%	70%	11
SMITH COUNTY MEMORIAL HOSPITAL LTCU	63%	100%	100%	93%	89%	93%	10
STAFFORD							
LEISURE HOMESTEAD AT ST. JOHN ***	***	***	***	***	***	***	***
LEISURE HOMESTEAD AT STAFFORD *	25%	100%	87%	73%	63%	75%	8
STANTON							
STANTON COUNTY HEALTH CARE FACILITY LTCU	67%	82%	96%	100%	83%	91%	12
STEVENS							
PIONEER MANOR	68%	100%	93%	83%	77%	96%	22
SUMNER							
MEDICALODGES OXFORD *	67%	100%	100%	80%	67%	87%	3
SPRING VIEW MANOR	67%	92%	79%	81%	79%	90%	12
SUMNER REGIONAL MEDICAL CENTER SNF ***	***	***	***	***	***	***	***
VILLA MARIA	58%	89%	71%	79%	95%	89%	19
WELLINGTON CARE & REHAB	36%	100%	91%	80%	91%	85%	11
WELLINGTON HEALTH & REHAB	32%	79%	82%	84%	74%	83%	19
THOMAS							
COLBY HEALTH & REHAB	17%	75%	85%	86%	75%	84%	20
PRAIRIE SENIOR LIVING COMPLEX	58%	94%	81%	87%	79%	90%	20
TREGO							
TREGO MANOR	14%	50%	53%	61%	43%	50%	16
WABAUNSEE							
ALMA MANOR	47%	94%	86%	94%	71%	87%	17
ESKRIDGE CARE & REHABILITATION	18%	71%	73%	75%	62%	67%	17
WALLACE							
WALLACE COUNTY COMMUNITY CARE CENTER INC ***	***	***	***	***	***	***	***
WASHINGTON							
LINN COMMUNITY NURSING CENTER	58%	95%	89%	91%	89%	88%	19
THE CENTENNIAL HOMESTEAD *	50%	100%	93%	76%	94%	90%	8
WICHITA							
WICHITA COUNTY HEALTH CENTER ***	***	***	***	***	***	***	***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Patient safety

- Got help as soon as wanted
- Made it easy to move around safely

Physical comfort

- Help going to bathroom as soon as wanted
- Pain well controlled
- Staff do everything to help resident's pain
- Room kept clean during stay
- Quiet around room at night

Relationships

- Staff know about residents
- Staff take time to interact with residents

Respect for patient preferences

- Resident treated w/courtesy/respect by staff
- Staff listened carefully to resident
- Resident input in care
- Management responsive to suggestions and concerns
- Privacy

2017 Resident Satisfaction Ratings for Kansas Nursing Facilities

KDADS is seeking to improve the experience of Kansans while living in a nursing home. To this end, KDADS contracted with NRC Health to gather information about satisfaction levels directly from Kansas nursing home residents. This is the fourth in a series of annual surveys. Every Kansas nursing home participating in Medicaid and/or in Medicare was offered the opportunity to participate in the survey. The surveys were conducted by independent third party interviewers March-May 2017. These qualified and trained interviewers met with the residents in person in a private setting. Interviews were analyzed to ensure that a consistent interview scheme was followed. The results displayed in the report below will assist consumers with information about the satisfaction level of residents living in the facility based on their responses to the survey.

Top2 Box scores by quality dimensions and global satisfaction plus response rate

Top2 Box scores reflect the percentages for all responses in each of the displayed rating dimensions and items, whether "Always/Usually", Yes, definitely/Yes, mostly", "Definitely yes/Probably yes" (Recommend to friends/family), or Overall rating of 9-10 (on 0-10 scale).

* - Indicates a facility with fewer than 10 responses; ** - Indicates a mental health only home; *** - Indicates a facility that did not participate.

"n-size" refers to the number of survey respondents.

Facility name	Overall rating	Recommend to friends/family	Supportive services			n-size
State average for Kansas facilities	50%	88%	81%			4,405
SMITH						
KENSINGTON HEALTH AND REHAB. ***	***	***	***			***
SMITH CENTER HEALTH & REHAB	36%	82%	72%			11
SMITH COUNTY MEMORIAL HOSPITAL LTCU	63%	100%	81%			10
STAFFORD						
LEISURE HOMESTEAD AT ST. JOHN ***	***	***	***			***
LEISURE HOMESTEAD AT STAFFORD *	25%	100%	70%			8
STANTON						
STANTON COUNTY HEALTH CARE FACILITY LTCU	67%	82%	89%			12
STEVENS						
PIONEER MANOR	68%	100%	89%			22
SUMNER						
MEDICALODGES OXFORD *	67%	100%	78%			3
SPRING VIEW MANOR	67%	92%	94%			12
SUMNER REGIONAL MEDICAL CENTER SNF ***	***	***	***			***
VILLA MARIA	58%	89%	84%			19
WELLINGTON CARE & REHAB	36%	100%	97%			11
WELLINGTON HEALTH & REHAB	32%	79%	89%			19
THOMAS						
COLBY HEALTH & REHAB	17%	75%	95%			20
PRAIRIE SENIOR LIVING COMPLEX	58%	94%	98%			20
TREGO						
TREGO MANOR	14%	50%	73%			16
WABAUNSEE						
ALMA MANOR	47%	94%	92%			17
ESKRIDGE CARE & REHABILITATION	18%	71%	66%			17
WALLACE						
WALLACE COUNTY COMMUNITY CARE CENTER INC ***	***	***	***			***
WASHINGTON						
LINN COMMUNITY NURSING CENTER	58%	95%	91%			19
THE CENTENNIAL HOMESTEAD *	50%	100%	100%			8
WICHITA						
WICHITA COUNTY HEALTH CENTER ***	***	***	***			***

OVERALL MEASURES

Overall rating: Using any number from 0 to 10 (0 = worst, 10 = best), what number would you use to rate this as a place to live?

Recommend to friends/family: Would you recommend this as a place to live to your friends and family?

Supportive services

- Variety of food
- Dining experience is enjoyable
- Facility makes it easy to practice religion

