Open up Internet Explorer and browse to the New Citrix website [https://hcpcitrix.srs.ks.gov](https://hcpcitrix.srs.ks.gov)

Click on Tools menu dropdown and choose Internet options
Make sure the **Security** tab is chosen and **Trusted Sites** is chosen as well - click the “**Sites**” button.

Most likely, you will already see the current website already entered into the textbox marked “**Add this website to the zone:**” If not, carefully type the address and **click the add button**. Then close out of this screen.

Close your browser completely and open up a new one, browsing to the New Citrix website again. If this worked, you should be able to log in as normal and do your Citrix Transfer.