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PSA 02 Annette Graham/Thomas Winters
PSA 03 Greg Hoover/Wilmer Severns
PSA 04 Jocelyn Lyons/Tom Ryan
PSA 05 John L. Green/Ralph L. Barclay
PSA 06 Dave Geist/Phyllis Haltom
PSA 07 Elizabeth Maxwell/Eugene Hightberger
PSA 08 Julie Govert-Walter/J.M. Frey
PSA 09 Karen Wilson/Allison Mueller
PSA 10 Jodi Abington/Don Bales
PSA 11 Dan Goodman/Hannah Zacharias/Annabeth Surbaugh
CME 5790 Stepping Stones Unlimited, LLC
CME 5999 Legacy Case Services
CME 6805 Life Transitions LLC
CME 6807 Communityworks Inc.
CME 6817 Gault Consulting and Family Services

Field Services Policy #: FS 2010-06
From: Patsy Samson
Date: 09/24/10

RE: Case Management Services and Senior Care Act Program

Policy Issue: Add case manager reporting and follow-up requirements for suspected incidence of customer abuse, neglect, and exploitation (ANE); clarify case management provider conflict-of-interest policy; update functional eligibility requirements for Senior Care Act (SCA) services; add Medication Setup as an allowable SCA service; update SCA requirements for self-directed care; and revise SCA record retention requirements.

Check Appropriate Process:

Policy Implementation Through:
☑ KDOA ☐ KHPA ☐ MMIS Fiscal Agent (HP Enterprise Services)

KDOA Contact Person(s): Angel Nott (785-368-7323) and Jennifer Springer (785-296-6448)
KHPA Contact Person(s): N/A

Related References/Processes:
Related Policy Number(s): N/A
Superseded Policy Sections 3.1 and 3.6: SCA Physician/RN Statement
K.A.R. Change Required? Yes
KDOA Policy Manual Change? Yes
If yes: What Reference #(#s) K.A.R. 26-8-2 (Functional Eligibility)
Date to initiate revision November 1, 2010
Proposed effective date May 1, 2010
Renewal of the HCBS/FE waiver in 2010 prompted change to case manager reporting and follow-up requirements for suspected incidence of customer abuse, neglect, and exploitation. Senior Care Act policies are being updated and more closely aligned with similar HCBS/FE waiver policies, which were revised following stakeholder feedback. KDOA’s record retention policies are being realigned and other outdated policies are being updated or deleted. In addition, clarification and reformatting changes have been made to enhance user comprehension.

Final Policy: This policy will become effective October 1, 2010.