

# **Can't vs. Won't: Working with Challenging Behaviors**

## **Course Description**

This course introduces Medicaid providers to the Skill Deficit Approach as a way to interpret a child's inability to perform a task.

## **Course Objectives**

Upon successful completion of the on-line course "Can't vs. Won't: Working with Challenging Behaviors" the participant will have received a score of at least 80% on the Post Test. To attain this score the participant will have a general understanding of:

- Prevention as a proactive approach to managing behavior
- The Skill Deficit Theory
- Techniques to use to get past the upset moment
- Assessing and addressing skill deficits
- The difference between discipline and punishment
- The role of problem solving
- Teaching the new skill

## **Topics Covered in Can't vs. Won't: Working with Challenging Behaviors**

- Prevention
- The Deficit Theory
- The Upset Moment
- Identifying Deficits
- Discipline vs. Punishment
- Problem Solving
- Teaching New Skills

**CEU's Awarded Upon Completion: 4**