

2018 SAMHSA Site Visit - Kansas System of Care (KSOC) Action Plan

System of Care Structure & Strategic Plan	Initial Workgroup	Notes
1. The State Advisory Council appears to be an implementation team in function and governance might be more appropriate at the Governor’s Behavioral Health Services Planning Council (GBHSPC). The site visit team recommends the KSOC Leadership develop a closer relationship with the GBHSPC to further SOC development, implementation, and expansion.	KDADS	Will be providing Kansas SOC updates at every GBHSPC meeting (every other month)
2. KSOC appears to be focused on local priorities rather than statewide priorities. The site visit team recommends that KSOC Leadership consider obtaining additional training and consultation to ensure that both local and statewide activities receive attention and to ensure that there is a clear understanding about the most critical components of SOC values including family-driven, youth-guided, and cultural and linguistic competence.	KDADS	
3. Current KSOC efforts are primarily staff driven. The site visit team recommends that leadership broaden the initiative to further include families, youth, providers, and community stakeholders to inform SOC development, implementation, and expansion.	KDADS	
4. Develop a comprehensive plan to orient new members of the State and Local Advisory Councils including information about the Funding Opportunity Announcement (FOA) and the original grant application.	Training & Workforce Committee	
5. Use technical assistance to identify other SOC’s that have successfully involved family and youth in all aspects of SOC.	KDADS	
6. Complete the Strategic and Finance Plans as soon as possible.	Advisory Council	Strategic Finance Plan May 15 th 10:00-4:00 Wichita June 15 10:00-4:00 Wichita
7. Develop a formal communication process between the State and Local Advisory Councils.	KDADS	
8. Develop a grievance policy for families and youth to use when issues arise.	KDADS	
9. Develop a process for community partners to use when they wish to appeal decisions.	KDADS	
II. Fiscal Management and Sustainability	Initial Workgroup	Notes
1. Families and youth were very verbal about the value of the peer support from peers with lived experience and their desire to sustain that service.	Advisory Council	Strategic Finance Plan May 15 th 10:00-4:00 Wichita June 15 10:00-4:00 Wichita
2. As the FOA requires, the site visit team recommends that the KSOC Leadership pursue a relationship with a statewide family network to ensure that services and supports are driven by families.	KDADS	
3. Complete the Finance and Sustainability Plan as soon as possible including input from stakeholders and Local Advisory Councils, as well as family and youth.	Advisory Council	Strategic Finance Plan May 15 th 10:00-4:00 Wichita June 15 10:00-4:00 Wichita
4. Develop a policy for the use of flexible funds with input from Local Advisory Councils.	KDADS	

III. System of Care Services and Supports	Initial Workgroup	Notes
1. When flexible funding is used, details should be documented in the service record, including how the funds are connected to treatment plans.	Evaluation Committee	
2. As per youth input, the site visit team recommends better coordination of transition services.	Advisory Council	
3. Provide a presentation to all staff, families, youth, and Advisory Council members about services available under the Medicaid waiver.	Training & Workforce Committee	
4. One CMHC is enrolling all SOC youth and families into their Intensive Outpatient Program that limits services to eight weeks. As wraparound is an individualized process that continues until the completion of the treatment plan, the site visit team recommends that time parameters be developed based on individual needs.	Local Advisory Council	
5. Develop a uniform flexible funding policy.	KDADS	
6. Initiate a quality improvement approach to a review of service records, particularly to ensure consistency and that there is a Crisis Plan in each.	Evaluation Committee	
7. Current KSOC efforts appear to be primarily staff-driven and the site visit team recommends the Leadership broaden the initiative to further include families, youth, providers, and community stakeholders to inform the SOC implementation, expansion, and sustainability.	KDADS	
8. Distribute the FOA and the original grant application to all members of the State and Local Advisory Councils to ensure their understanding of the grant requirements.	KDADS	
9. As the FOA requires, the site visit team recommends that the KSOC Leadership pursue a relationship with a statewide family network to ensure that services and supports are driven by families.	KDADS	
IV. Cultural and Linguistic Competence	Initial Workgroup	Notes
1. Develop a Cultural and Linguistic Competency Plan, as required.	Cultural & Competency Committee	
2. Access and share each CMHC's information related to refugee resources available in Kansas.	Local Advisory Council	
3. Engage local major employers Employee Assistance Programs with diverse workforces to possibly partner in potential service delivery.	Local Advisory Council	
4. Develop specific strategies that families and youth to further identify to develop cultural competence.	Cultural & Competency Committee	
5. Engage families and youth to complete the cultural and linguistic competence survey (completed by staff) and review all subsequent data and how those data can be used to enhance and improve cultural competency.	Evaluation Committee	
6. Develop the required Cultural and Linguistic Competence Committee that includes family, youth, local cultural organizations, members of the refugee community, and service providers.	Advisory Council	
7. Initiate the Family Acceptance Project at all CMHCs in KSOC.	Training & Workforce Committee	

V. Public Education and Social Marketing	Initial Workgroup	Notes
1. Include other community stakeholders, family organizations, and other child serving partners, and organizations in social marketing efforts. Examples are: Boys and Girls Clubs, YMCAs, and the County Extension Office in KSOC development.	Social Marketing Committee	
2. Continue plans to use social marketing in both local and state policy making and sustainability activities.	Social Marketing Committee	
3. Expand membership of the Social Marketing Committee to include representatives from each CMHC, families, youth, and a group of broad community stakeholders to inform social marketing efforts.	Social Marketing Committee	
4. The site visit team recommends that the Leadership engage state communications staff for additional support to implement future social marketing activities informed by family and youth.	Social Marketing Committee	
VI. Training/Technical Assistance & Workforce Development	Initial Workgroup	Notes
1. The site visit team recommends that the KSOC use developed curriculums and core competency trainings and proceed with implementation as opposed to developing new versions.	Training & Workforce Committee	
2. Establish a Technical Assistance and Workforce Development Committee that includes representation from each of the CMHCs, families, youth, and a broad representation of community stakeholders.	Advisory Council	
3. Implement leadership training for families and youth in the KSOC.	Training & Workforce Committee	
4. Begin efforts to have families and youth participate in the provision of training.	Training & Workforce Committee	
5. Develop an ongoing KSOC orientation and provide supervision for current and new staff.	Training & Workforce Committee	
VII. Evaluation/Quality Assurance	Initial Workgroup	Notes
1. Increase family and youth involvement in the evaluation design, analysis, and dissemination of information.	Evaluation Committee	
2. Form an Evaluation Committee that represents the four CMHCs, family, youth, and broad community stakeholders.	Advisory Council	
3. Engage available technical assistance to connect with other SOC evaluation efforts to learn how they have been successful engaging families and youth in evaluation activities.	Evaluation Committee	
4. Develop formal strategies to use the data collected in KSOC to further expansion and sustainability efforts.	Evaluation Committee	