ADRC Overview
Aging and Disability Resource Center (ADRC) 
Inception

• A collaborative effort of the U.S. Administration on Community Living (including Aging on Aging, as of April 2012) and the Centers for Medicare & Medicaid Services

• Originally funded in 43 states and territories from 2003-2005

• In September 2009, $11 million in grants were awarded to 49 states and territories to implement or expand ADRC program
Kansas Program History

• Original Pilot Sites
  o Area Agency on Aging
  o Independent Living Centers (ILC) located in both areas
  o Northwest and South Central Kansas

• 2012 Request for Proposals (RFP)
  o Implementation/Contract Award
    o September 10, 2012
      o One main contractor
      o Ten subcontractors (including satellite locations)
Rationale for ADRC

- ADRC serves as **single point of entry** into KanCare for older adults and people with disabilities needing long-term services and supports.
- Provides a **one-stop shop** system that has shown itself to address many of the frustrations that consumers and their families experience when trying to find needed information, services and supports.
- Functions as a best-practice, **no wrong door** (NWD) system
  - Raises visibility of the full range of options available
  - Provides objective information, advice, counseling and assistance to all individuals, regardless of age, disability or income
  - Empowers people to make informed decisions about their long term supports
  - Helps people more easily access public and private long term supports and services programs
Current ADRC Contract (2012 to present)

- Provides statewide information, referral, and assistance (I&R/A)
- Provides Options Counseling to inform consumers about available services
- Performs Functional Assessments
  - Using Functional Assessment Instrument (FAI) for individuals with disabilities
  - Using Client Assessment, Referral and Evaluation (CARE) for elderly in need of long-term care
Information, Referral, and Assistance (I&R/A)

- ADRC Statewide Call Center – 1-855-200-ADRC (2372)

- Links individuals with services through referrals to other agencies and organizations
  - Public
  - Private
Options Counseling

- Provided by AIRS-certified counselors
  - Access to national database of providers
    - Transportation
    - Congregate Meal Sites
    - Nutrition
    - Nursing Facilities
    - Other services
- Refer customer for appropriate assessment
  - Functional Assessment Instrument (FAI)
  - Client, Assessment, Referral, and Evaluation (CARE) – Level I
  - Refer to appropriate community agency for assistance
Options Counseling

• Helps individual and families make service and support choices that meet their needs
  o Person-centered one-on-one assistance
• Helps individuals understand and assess their situation
• Assistance in making informed decisions about long term services and supports
• Assistance in developing an action plan
• Arranging for delivery of services and supports, if requested
Assessment

- Administered by trained FAI and/or CARE Assessors
  - Functional Assessment Instrument (FAI)
    - HCBS/TBI waiver
    - HCBS/PD waiver
    - HCBS/FE waiver or PACE program
  - CARE (Client Assessment, Referral, & Evaluation) – Level I
    - Fulfills Pre-Admission Screening and Resident Review (PASRR) requirement for those entering a nursing facility
Additional Services

• Medicaid Eligibility
  o KDHE Medicaid Eligibility Worker on site to assist with Medicaid questions/applications
Current ADRC Request for Proposal

- Request for Information Issued (RFI) to solicit stakeholder and customer feedback
- Request for Proposal (RFP)
- Posted February 2017
- Amended March 2017
ADRC RFP Specifications Overview

- Continuation of Current Core ADRC functions of Information/Referral and Assistance, Options Counseling and Assessment

- Addition of Medicaid Enrollment Support/Assistance/Broker functions
ADRC MODULES

• KDADS continues to explore areas for enhanced customer experience and cost effectiveness, of the agency’s various assessment processes while ensuring a conflict free system.

• Modules are included as an opportunity for interested bidders to demonstrate how the additional assessments processes could be incorporated if required at a later date.

• Currently there are no plans to add additional assessments at this time.
ADRC RFP Timeline

- KDADS responds to first round of RFP questions – 3/31/17
- Bidders submit final round of RFP questions – 4/14/17
- KDADS responds to second round of RFP questions – 4/28/17
- Final Date to submit a bid proposal – 5/31/17
- Contract Award Effective 4/1/18
ADRC RFP Questions

• ADRC RFP QUESTIONS
• Questions regarding the posted ADRC RFP should be directed to the Department of Administration
• Procurement Officer
• Aubrey Waters
• Email: Aubrey.Waters@ks.gov
• Phone: 785-296-2401
• RFP Link: http://admin.ks.gov/offices/procurement-and-contracts/bid-solicitations
• BID NUMBER: EVT0004929