**Targeted Case Management Study Stakeholder Engagement Townhall Meeting**

Please join us at the Targeted Case Management Study Townhall meeting.

The Kansas Department for Aging and Disability Services (KDADS) and Public Consulting Group LLC (PCG) invite all stakeholders to participate in one of our Stakeholder Engagement Townhall Meetings. These meetings will be used as an opportunity for stakeholders, KDADS, and PCG to come together to provide project background, updates, and offer time for discussion. For additional information, please refer to [Project Information](#_Project_Information) below.

Two Townhall Meeting options are available for registration. The same information will be shared at both meetings, so you do not have to attend both. Please register for the meeting time that best fits your schedule.

The meeting information is below:

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| **Meeting** | **Day** | **Date** | **Time** | **Location**  | **Registration Link** |
| Townhall Meeting | Thursday | 2/1/2024 | 12:30-2:00 PM | Topeka & Shawnee County Public Library – Marvin Auditorium 101C1515 SW 10th Ave, Topeka, KS 66604 | [Click Here to Register](https://forms.office.com/Pages/ResponsePage.aspx?id=wxCx2SVMeUO5euJIk4zBexYhx72eCp5JugpNzeIRS3pUNTJFNkZNRVE3MExQQ0RCMkpKVzJZNUVaOS4u)  |
| Townhall Meeting | Thursday | 2/1/2024 | 3:00-4:30 PM | Topeka & Shawnee County Public Library – Marvin Auditorium 101C 1515 SW 10th Ave, Topeka, KS 66604 | [Click Here to Register](https://forms.office.com/Pages/ResponsePage.aspx?id=wxCx2SVMeUO5euJIk4zBexYhx72eCp5JugpNzeIRS3pUNTJFNkZNRVE3MExQQ0RCMkpKVzJZNUVaOS4u)  |

# Project Information

The Kansas Department for Aging and Disability Services (KDADS) has contracted with Public Consulting Group LLC (PCG) to conduct a study to identify different strategies that could be implemented to enable the State of Kansas intellectual and developmental disabilities (IDD) Targeted Case Management (TCM) system to come into compliance with federal waiver regulations and guidelines outlined in 42 CFR 441.301(c)(1)(vi).

42 CFR 441.301(c)(1)(vi) “*Providers of HCBS for the individual, or those who have an interest in or are employed by a provider of HCBS for the individual must not provide case management or develop the person-centered service plan, except when the State demonstrates that the only willing and qualified entity to provide case management and/or develop person-centered service plans in a geographic area also provides HCBS. In these cases, the State must devise conflict of interest protections including separation of entity and provider functions within provider entities, which must be approved by Centers for Medicare & Medicaid Services (CMS). Individuals must be provided with a clear and accessible alternative dispute resolution process.”*

**Link to Code of Federal Regulations:**<https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-C/part-441/subpart-G/section-441.301>

This study will provide recommendations to improve billing and system structures that focus on service provision and the reduction of complex administrative systems that interfere with the intent of TCM services. KDADS believes that an improved and compliant service system would expand access to services, improve quality assurance of services provided and eliminate structural conflicts of interest for waiver individuals.

KDADS contracted with PCG to analyze the current TCM system and structure as well as the TCM workflow correlation between the Managed Care Organizations (MCO) and the Community Developmental Disabilities Organizations (CDDO). PCG is exploring different IDD TCM models across the country to assist Kansas in streamlining services, mitigating conflict of interest, and enhancing service provision to individuals receiving IDD TCM services in the State of Kansas.

PCG and KDADS are committed to collaborating with all stakeholders and are providing many opportunities for stakeholder engagement to collect feedback on the current conflict of interest, conflict free case management, and system structures issues in the HCBS IDD programs. PCG and KDADS value the input of stakeholders who have experience working in or receiving services from the HCBS IDD programs, as they can provide insights into how the system operates in Kansas. PCG and KDADS also need to hear from stakeholders about their suggestions and preferences for how to achieve compliance with the federal regulations, which will help PCG develop realistic and relevant recommendations for the state of Kansas.

While this study is focused on TCM, PCG and KDADS need to understand how the entire system operates together, so final recommendations consider an individual’s total experience. Understanding the whole system helps create a plan for compliance that causes as little disruption as possible to individuals, their families, and the various providers who work to support individuals with IDD.

PCG and KDADS want to reassure all stakeholders that we **do not** have a defined plan to update and improve the system to meet the standards and requirements that are in place today. PCG and KDADS are still gathering relevant data to formulate suggestions for KDADS to evaluate when deciding how to resolve the conflict. There is no clear solution for conflict resolution at this stage of the process. As recommendations are formed, PCG and KDADS will engage with all stakeholders for feedback before a final plan is decided.

KDADS is committed to providing quality services and outcomes for the people we serve.